

Frequently-Asked Questions

House Bill 26 Session of Law 2013-323

Q. What General Statute requires salvage yards and metal recyclers to check with the Division of Motor Vehicles prior to purchasing a vehicle that is sold without a title or older than ten model years?

A. North Carolina General Statute 20-62.1.

Q. When does the new law take effect?

A. December 1, 2013

Q. Who is required to register to use the scrap vehicle reporting system?

A. All business owners and employees of salvage and scrap metal recyclers that will be purchasing vehicles for parts or crushing in NC.

Q. Where do I go to register?

A. <https://ncid.nc.gov>

Q. What is NCID?

A. The North Carolina Identity Management Service is the standard identity management and access service provided to State, local, business, and citizen users by the Office of Information Technology Services. NCID enables customers to achieve an elevated degree of security and to control access to real-time resources such as customer-based applications and information retrieval.

Q. What are the benefits of using NCID?

A. NCID provides identity management and access control to state-owned resources. With an NCID account, users have access to needed resources with one account.

- Q. What type of account should I register for?
- A. You should register for a business account. This is for members of a business requesting access on behalf of the business.
- Q. Who can I contact if I have questions about NCID?
- A. The Office of Information Technology Services at (919) 754-6000 or toll free at 1-800-722-3946.
- Q. Does the employee or the business register with NCID?
- A. Both the employee and business owner must register with NCID.
- Q. How will I know if I my registration for an NCID was approved?
- A. An e-mail will be sent to the e-mail account you list when you are registering. Once you receive the e-mail, you must confirm your registration within three days of receipt of the e-mail, or your registration will be denied and you will be required to begin the registration process over from the beginning.
- Q. How can I change my NCID password?
- A. You can change your password at any time by visiting the NCID website (<https://ncid.nc.gov>) and updating your password.
- Q. What if my NCID password needs to be reset, how do I do that?
- A. NCID password resets may be requested by going to <https://ncid.nc.gov> and selecting the "Forgot Your Password" link. If you forget the answers to your challenge questions, you will have to begin the entire registration process over and reregister with NCID and the Division of Motor Vehicles.

- Q.** What must I do to complete the registration process once I obtain my NCID?
- A.** After confirming your NCID registration, you must e-mail the Division of Motor Vehicles at veu@ncdot.gov with your NCID (userid), full name, business name, business address and business telephone number. (If an owner owns multiple locations or an employee works at multiple locations or for more than one business, they must include all business names, business addresses and business telephone numbers for each location owned or employed by.)
- Q.** How long does it take once I've completed the NCID registration and e-mailed my information to the Division to receive confirmation before I can access the system?
- A.** Generally it takes 1-2 business days to receive confirmation of your registration.
- Q.** Where do I go to access the scrap vehicle reporting system?
- A.** <https://apps.ncdot.gov/DMV/NCScrapVehicleReportingSystem/>
- Q.** How long do I have to maintain records?
- A.** Two years from the date of the transaction.
- Q.** Which vehicles are covered by the new law?
- A.** All vehicles that are sold without a title or more than ten model years old are required to be checked to verify they are not stolen prior to being purchased.
- Q.** How soon will I get an answer to a system inquiry?
- A.** Vehicle inquiries are returned generally in one to two minutes.

- Q.** What do I do if the vehicle is reported not stolen?
- A.** Make a black and white copy of the customer's driver license or ID, print a copy of the vehicle verification, sign on the line next to your name and have the customer sign on the line next to their name. After the transaction, file the vehicle verification and the copy of the customer's driver license or ID.
- Q.** What do I do if the request comes back as stolen?
- A.** Verify the vehicle identification number and contact your local Law Enforcement Agency. Do not put yourself or any other member of your business in harm's way. Notify the customer that you are unable to process the purchase today.
- Q.** Can I buy a car if the seller does not have an ID?
- A.** No, a valid driver's license or a state or federal ID is required.
- Q.** Can I accept out-of-state driver licenses or ID's?
- A.** Yes.
- Q.** What is the penalty if I fail to comply with the law?
- A.** Any person who knowingly and willfully violates any of the provisions of this section, or any person who falsifies the statement required under subsection (a)(1)g. of this section, shall be guilty of Class I felony and shall pay a minimum fine of one thousand dollars (\$1,000). The court may order a defendant seller under this subsection to make restitution to the secondary metals recycler or salvage yard or lienholder for any damage or loss caused by the defendant seller arising out of an offense committed by the defendant seller.

Q. What must I report to the National Motor Vehicle Title Information System (NMVTIS)?

A. All vehicles purchased under this section of law by a salvage yard or metal recycler within 72 hours of each day's close of business.

Q. Who will have access to the information being stored in the new system?

A. The information will only be accessible to members of law enforcement.