

| Incident Management Assistance |  |  |  |  |  |  |  |  |
|--------------------------------|--|--|--|--|--|--|--|--|
|                                | Special Alert / Road Closure                               | Devertured Commercial Vehicle                              | Fatality / Life Flight                                     | Involving DDT/Contractor                                   | Hazardous Materials  | Infrastructure Damage                                      | Traffic Control Assistance                                 | Detour Assistance  |
| <b>Primary</b>                 | <b>Debbie Leonard, PhD</b>                                 | <b>Debbie Leonard, PhD</b>                                 | <b>Debbie Leonard, PhD</b>                                 | <b>Debbie Leonard, PhD</b>                                 | <b>Debbie Leonard, PhD</b>                                 | <b>Debbie Leonard, PhD</b>                                 | <b>Debbie Leonard, PhD</b>                                 | <b>Debbie Leonard, PhD</b>                                 |
| Mobile                         | 252-230-0927   | 252-230-0927   | 252-230-0927   | 252-230-0927   | 252-230-0927   | 252-230-0927   | 252-230-0927   | 252-230-0927   |
| Alternate                      | 252-205-0568   | 252-205-0568   | 252-205-0568   | 252-205-0568   | 252-205-0568   | 252-205-0568   | 252-205-0568   | 252-205-0568   |
| Email                          | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> |
| <b>Secondary</b>               | <b>Tracey Helms</b>  | <b>Tracey Helms</b>  | <b>Tracey Helms</b>  | <b>Tracey Helms</b>  | <b>Tracey Helms</b>  | <b>Tracey Helms</b>  | <b>Tracey Helms</b>  | <b>Tracey Helms</b>  |
| Mobile                         | 252-373-3686   | 252-373-3686   | 252-373-3686   | 252-373-3686   | 252-373-3686   | 252-373-3686   | 252-373-3686   | 252-373-3686   |
| Alternate                      | 919-920-7473   | 919-920-7473   | 919-920-7473   | 919-920-7473   | 919-920-7473   | 919-920-7473   | 919-920-7473   | 919-920-7473   |
| Email                          | <a href="mailto:thelms1@ncdot.gov">thelms1@ncdot.gov</a>   | <a href="mailto:thelms1@ncdot.gov">thelms1@ncdot.gov</a>   | <a href="mailto:thelms1@ncdot.gov">thelms1@ncdot.gov</a>   | <a href="mailto:thelms1@ncdot.gov">thelms1@ncdot.gov</a>   | <a href="mailto:thelms1@ncdot.gov">thelms1@ncdot.gov</a>   | <a href="mailto:thelms1@ncdot.gov">thelms1@ncdot.gov</a>   | <a href="mailto:thelms1@ncdot.gov">thelms1@ncdot.gov</a>   | <a href="mailto:thelms1@ncdot.gov">thelms1@ncdot.gov</a>   |
| <b>Tertiary</b>                | <b>Todd Lewis, P.E</b>                                     | <b>Todd Lewis, P.E</b>                                     | <b>Todd Lewis, P.E</b>                                     | <b>Todd Lewis, P.E</b>                                     | <b>Todd Lewis, P.E</b>                                     | <b>Todd Lewis, P.E</b>                                     | <b>Todd Lewis, P.E</b>                                     | <b>Todd Lewis, P.E</b>                                     |
| Mobile                         | 252-395-2439   | 252-395-2439   | 252-395-2439   | 252-395-2439   | 252-395-2439   | 252-395-2439   | 252-395-2439   | 252-395-2439   |
| Email                          | <a href="mailto:tlewis1@ncdot.gov">tlewis1@ncdot.gov</a>   | <a href="mailto:tlewis1@ncdot.gov">tlewis1@ncdot.gov</a>   | <a href="mailto:tlewis1@ncdot.gov">tlewis1@ncdot.gov</a>   | <a href="mailto:tlewis1@ncdot.gov">tlewis1@ncdot.gov</a>   | <a href="mailto:tlewis1@ncdot.gov">tlewis1@ncdot.gov</a>   | <a href="mailto:tlewis1@ncdot.gov">tlewis1@ncdot.gov</a>   | <a href="mailto:tlewis1@ncdot.gov">tlewis1@ncdot.gov</a>   | <a href="mailto:tlewis1@ncdot.gov">tlewis1@ncdot.gov</a>   |

County and Bridge Maintenance Assistance

IVARN Pages: To activate all maintenance pages, navigate to [www.ivarn.com](http://www.ivarn.com) then enter Customer ID 1087773122. Type your message and include the mile marker or location, type of incident, requesting authority, and your first name. Once they are en route, they will call you back at the number provided in the original page. To page an individual, use their dedicated pager number below.

Interstate Maintenance Requests Only

|                  | I-40 (Mile Marker 310-328) | I-40 (Mile Marker 328-340) | I-95 (Mile Marker 78-87)  | I-95 (Mile Marker 87-97)  | I-95 (Mile Marker 97-107) | Bridge Damage        |
|------------------|----------------------------|----------------------------|---------------------------|---------------------------|---------------------------|----------------------|
| <b>Primary</b>   | <b>Andy Grady</b>          | <b>Tim Rapnor</b>          | <b>Tim Rapnor</b>         | <b>Andy Grady</b>         | <b>Stacy Evans</b>        | <b>Neil Godwin</b>   |
| Mobile           | 252-373-7128               | 252-373-5129               | 252-373-5129              | 252-373-7128              | 252-373-5072              | 252-395-2438         |
| Pager            | 919-989-2897               | 919-989-2441               | 919-989-2441              | 919-989-2897              | 919-989-2835              | 252-395-2438         |
| <b>Secondary</b> | <b>Ragmond Honbarrier</b>  | <b>Ragmond Honbarrier</b>  | <b>Ragmond Honbarrier</b> | <b>Ragmond Honbarrier</b> | <b>Ragmond Honbarrier</b> | <b>Donnie Taylor</b> |
| Pager            | 919-989-2841               | 919-989-2841               | 919-989-2841              | 919-989-2841              | 919-989-2841              | 252-395-2424         |
| Mobile           | 252-373-7103               | 252-373-7103               | 252-373-7103              | 252-373-7103              | 252-373-7103              |                      |

Non-Interstate Maintenance Requests

|                  | Debris Removal            | Salt/Sand/Paving Requests | Pothole Repair            | Clogged Storm Drains      | Guardrail Damage          | Bridge Damage        |
|------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|----------------------|
| <b>Secondary</b> | <b>Ragmond Honbarrier</b> | <b>Ragmond Honbarrier</b> | <b>Ragmond Honbarrier</b> | <b>Ragmond Honbarrier</b> | <b>Ragmond Honbarrier</b> | <b>Neil Godwin</b>   |
| Pager            | 919-989-2841              | 919-989-2841              | 919-989-2841              | 919-989-2841              | 919-989-2841              | 252-395-2438         |
| Mobile           | 252-373-7103              | 252-373-7103              | 252-373-7103              | 252-373-7103              | 252-373-7103              | 252-395-2424         |
| <b>Tertiary</b>  |                           |                           |                           |                           |                           | <b>Donnie Taylor</b> |
| Pager            |                           |                           |                           |                           |                           |                      |
| Mobile           |                           |                           |                           |                           |                           | 252-395-2424         |

Traffic Services Assistance

|                  | Regulatory Signs   | Stop Signs         | Signal Issues | ITS Issues   |
|------------------|--------------------|--------------------|---------------|--|
| <b>Primary</b>   | <b>Greg Beaman</b> | <b>Greg Beaman</b> | Dr-Call       | Todd Lewis   |
| Mobile           | 252-395-2461       | 252-395-2461       | 252-296-3540  | 252-395-2439   |
| <b>Secondary</b> | <b>John Jones</b>  | <b>John Jones</b>  | Gary Chatman  | Debbie Leonard, PhD  |
| Mobile           | 252-395-2474       | 252-395-2474       | 252-205-1174  | 252-230-0827   |
| <b>Tertiary</b>  | <b>Mike Mag</b>    | <b>Mike Mag</b>    |               | 252-205-0568   |
| Mobile           | 252-373-6555       | 252-373-6555       |               | <a href="mailto:dleonard@ncdot.gov">dleonard@ncdot.gov</a> |
| Alternate        |                    |                    |               |  |

