

**From:** [Chambers, Blair](#)  
**To:** [Chambers, Blair](#)  
**Subject:** NCDOT-IMD Compensation Survey of North Carolina Transit Systems  
**Date:** Thursday, August 5, 2021 3:25:29 PM  
**Attachments:** [image001.png](#)

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**Subject: Reply by Aug. 19 - Compensation Survey of North Carolina Transit Systems**

Dear North Carolina Transit Agencies:

Your input is requested! NCDOT has engaged KFH Group to conduct a Compensation Survey of North Carolina Transit Systems. The survey seeks to identify trends in operations and maintenance staff salaries and benefits as well as promising practices in recruiting and retaining operations and maintenance staff in North Carolina and across the U.S. Please help NCDOT better understand operations and maintenance staff salaries and benefits across the state by completing this survey by **close of business Thursday, August 19, 2021**. You have several options for completing the survey. You can:

1. Complete the survey on-line through the following Survey Monkey link:  
<https://www.surveymonkey.com/r/3ZRZ5MW>.
2. Download a [Word version of the survey](#), or a [PDF version of the survey](#), complete, and return to:

Sarah Lasky	
KFH Group	<a href="mailto:slasky@kfhgroup.com">slasky@kfhgroup.com</a>
4920 Elm Street	Phone: (301) 951-8660
Suite 350	Fax: (301) 951-0026
Bethesda, MD 20814	

We estimate that it will take you about 15-20 minutes to complete the survey. You may need to look up specific wage and benefit information by job category for your employees. Please note that if you are completing the web-based survey on Survey Monkey you may stop the survey at any point and come back to finish it; your answers will be saved automatically as long as you are using the same device and browser. To return to the survey, simply follow the link above.

The data collected through this survey will be supplemented by data available through ITRE and the National Transit Database. Note that KFH Group plans to report aggregated survey responses by type and size of organization and type of service area (rural or urban), for use in comparing industry-wide compensation comparisons. Individual agency data will not be published by KFH Group; however, individual agency survey responses may be shared with NCDOT.

If you have any questions regarding the survey itself or the project, please contact Beth Hamby of KFH Group at [bhamby@kfhgroup.com](mailto:bhamby@kfhgroup.com) or (206) 274-5996, or Sarah Lasky at [slasky@kfhgroup.com](mailto:slasky@kfhgroup.com) or (301) 951-8660. Thank you for your participation!

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