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Subject: New Complete Streets Implementation Guidance
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Attachments: [image001.png](#)

Good Morning,

Please see the below release of updated guidance and resources to support the implementation of NCDOT's Complete Street Policy.

Thank you.

Good Morning,

Today NCDOT is releasing updated guidance and resources to support implementation of the Complete Streets Policy. These materials were developed by the NCDOT Division of Highways (DOH) and Integrated Mobility Division (IMD) in coordination with many internal stakeholders as well as MPOs, RPOs, and other external partners. The materials are now available on [Connect NCDOT here >>](#).

Since its adoption by the Board of Transportation in 2019, the updated Complete Streets Policy has required the consideration and incorporation of multimodal facilities on all appropriate transportation projects in the state. However, implementation of the policy has been inconsistent and lacked adequate guidance to ensure its success. The new and revised materials released today provide clarity, a more streamlined project evaluation process, and improved standards for the consideration and integration of complete streets elements.

- **Complete Streets Project Evaluation Methodology** *[New]* – This new methodology is intended to guide project managers through a five step process of identifying multimodal needs and selecting the appropriate facility type to address those needs. As indicated throughout the new guidance, project managers are expected to coordinate closely with local municipalities and planning organizations when determining bicycle and pedestrian needs and choosing the appropriate facility type. [Access the Methodology >>](#)
- **Complete Streets Project Evaluation Methodology Infographic** *[New]* – An infographic that illustrates all five steps, key considerations, and links to supporting resources. [View the infographic >>](#)
- **Complete Streets Implementation Guide** *[Revised]* – This revised guidance incorporates the new Complete Streets Project Evaluation Methodology and more clearly explains the Complete Streets process for cost share, role of maintenance agreements for separated facilities, and integration with the Project Delivery Network (PDN). [Access the Guide >>](#)
- **Complete Streets Frequently Asked Questions (FAQs)** *[Revised]* – This revised document includes answers to new questions from stakeholders during the development of the updated guidance materials. [Access the FAQs >>](#)
- **Complete Streets Dashboard** *[New]* – This tool reports real-time review status information for each project review submitted through the IMD Project Review Submission Portal. The dashboard displays data by Division and provides a list of all Stage 1 and Stage 2 completed reviews, including the review outcome, and gives Project Managers and stakeholders a real-time status update of the project reviews currently in the evaluative process. [View the Dashboard >>](#)
- **Complete Streets Review Assessment (CSRA)** *[New]* – This standardized form replaces the memo that Project Managers submit to document Complete Streets reporting for the project evaluation methodology's five steps. [Access the CSRA here >>](#)
- **Complete Streets Project Sheet** *[Revised]* – The project sheet – submitted with all strategic prioritization projects and to initiate a project review by IMD – has been revised to reflect the updated

guidance. [Access the Project Sheet here >>](#)

IMD will also host several virtual training sessions in February and March on the updated guidance and applying the new Complete Streets Project Evaluation Methodology. Training dates, registration, and more information are available on [Connect NCDOT here >>](#).

We continue to have conversations and refine guidance related to key complete streets issues, including: maintenance of separated multimodal facilities; alternative review process for unique project types (e.g., maintenance projects); ensuring adequate local coordination when determining multimodal needs; harmonization of complete streets processes with the Project Delivery Network (PDN); alignment of pedestrian/bike need determination between Comprehensive Transportation Plans (CTP) and complete streets methodologies; and determining costs and benefits of complete streets elements.

Going forward, we will continuously gather input and data regarding the implementation of the Complete Streets Policy and will refine guidance and resources as needed to address areas of concern, misunderstandings, or noncompliance.

Please contact your local Division Office or Ryan Brumfield (rbrumfield@ncdot.gov) or Joe Furstenberg (jcfurstenberg@ncdot.gov) in IMD for technical questions regarding the new and revised Complete Streets resources. And to all our partners, we are truly grateful for all you do to make our transportation network the best that it can be.

Thank You,

Ronnie Keeter, Chief Engineer
Julie White, Deputy Secretary for Multi-Modal Transportation

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