



## Public Transportation Division

### Burlington Transit System Begins Operation

The cities of Burlington and Gibsonville dedicated their transit system on June 2. The service is designed to meet employment, education, medical and shopping needs of their citizens. Service began on Monday, June 6, and will operate from 5:30 a.m. – 6:30 p.m. Monday - Friday.



**Above:** Gibsonville Mayor Leonard Williams and Burlington Mayor Ian Baltutis



**Above Right:** Congressman Mark Walker, 6<sup>th</sup> District





## PTD Activities Underway

### What's New in Planning Activities

- New name – Community Connectivity Plans
- Greater emphasis on **performance** over planning
- Focus on **connecting communities** through regional coordination
- Introduce **increased flexibility** for smaller agencies to determine when and how often to engage in mid-term planning
- Engage in **continuous planning** to eliminate gaps between successive plans
- Utilize **new tools** to help agencies excel:
  - Success Plan
  - Quarterly Scorecard
  - Customer Satisfaction Survey

### June 2016 Activities

#### Training:

- New Manager Training
- Procurement Training
- Safety Officer Training
- Staff Retreat
- Lean Six Sigma – Yellow Belt
- Excel
- Legacy Leadership

#### Meetings Attended:

- Transit Advisory Board meetings
- TRB Conference Committee
- Meetings with MPOs and systems on new five-year budget
- NCPTA Conference (Concord)
- USDOT Emergency Management

#### Upcoming:

- Two CFR Trainings – two locations
- Transit Operations Planning
- PTD Annual Meeting – Sept. 13
- TRB Paratransit and Intercity Bus Conference – Asheville Oct. 2-5

### PTD Success Plan Posted

The Plan is available [here online](#) under featured documents.

### High Level View of 4 Key CCP Steps



### PTD Interns

- PTD is excited to have two summer interns. Brittany Myers, an NCDOT summer intern, attends NCSU and is assisting us with aligning our Success Plan and NCVIP, training and website redesign. Lukeisha Johnson, an HBCU summer intern, attends WSSU and is assisting us with customer service and sub recipient activities in the role as a Mobility Development Specialist.



# State-Wide Public Transportation Summary

## FY 2016 Quarter 3 NCDOT Public Transportation Division

### Public Transportation Operating and Financial Statistics Report

**FY16 Q3**

#### System By Type

Consolidated Small City-Community	1
Regional Urban	2
Human Service	2
Fixed Route in Small Cities	2
Consolidated Urban-Community	5
Regional Community	6
Urban-Single City	15
Community	66
<b>Total Public Transportation Systems:</b>	<b>99</b>

#### Highlights

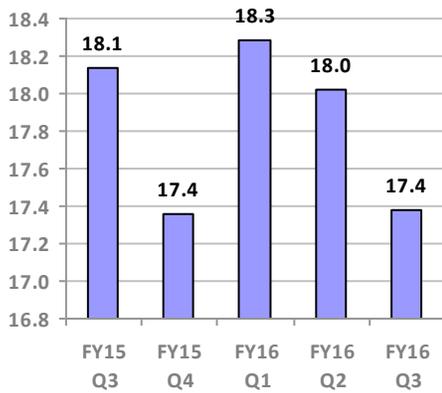
##### Quarter 3

Total Trips	17,383,772
Total Miles	21,996,119
Total Hours	1,377,897

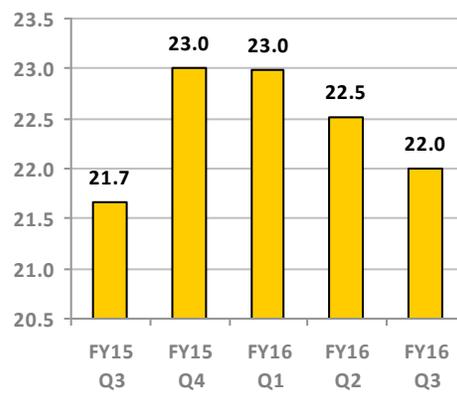
##### Year to Date

Total Trips	53,690,479
Total Miles	67,500,132
Total Hours	4,208,665

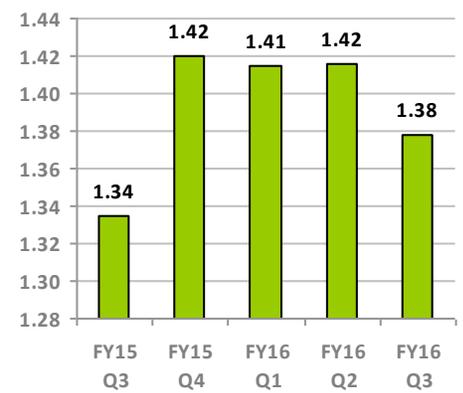
**Trips in Millions**



**Miles in Millions**



**Hours in Millions**



#### Total Trips By Year

