

Background—Route Highlights (as of July 2020)

Raleigh—Jacksonville via Greenville

- Operator—Greyhound Lines, Inc.—(schedules #312 and #391)
- This service currently receives local funds through the In-Kind Match.
- Fourth longest route at 206 miles, with the fourth longest travel time of 5 ¼ hours.
- Created route for the FY19-20 contract period.
- The new Greenville Transfer Center is a state of the art facility functioning as an East Coast Hub connecting to the Norfolk—Myrtle Beach route.
- This is one of three routes that serves Jacksonville.

Raleigh—Norfolk

- Operator—Greyhound Lines, Inc.—(schedules #330 and #4845)
- This service currently receives local funds through the In-Kind Match.
- Fourth shortest route—203 miles with fourth shortest travel time—4 ½ hours
- 2 rural NC connections in Ahoskie and Tarboro.
- Few intermediate stops, and a relatively high proportion of through passengers.
- Good variety of connections at both endpoints **from** this route but few connections in Raleigh **to** this route.

Raleigh—Wilmington

- Operator—Greyhound Lines, Inc.—(schedules #392 and #393)
- This service currently receives local funds through the In-Kind Match.
- Third shortest route—147 miles, but second shortest travel time—3 ¼ hours.
- Ridership has improved significantly over the last 4 years.
- Few intermediate stops with endpoint connection to the Norfolk—Myrtle Beach route.

Norfolk—Myrtle Beach

- Operator—Greyhound Lines, Inc.—(schedules #387 and #388)
- This service currently receives local funds through the In-Kind Match.
- Longest route—339 miles and longest travel time— 9 hours.
- Second newest route created through a service analysis in 2018.
- Connects the eastern coast of the state with the central piedmont through service to Wilmington, Jacksonville and the new Greenville Transfer Center.
- This is one of two routes that serves Jacksonville.

Greensboro—Boone

- Operator—Trolleys, Inc. (route referred to as *Mountaineer East-West*)
- This service currently receives state match funds.
- Second shortest route—125 miles, and shortest travel time—3 hours.
- Only route with **two** daily round trips.
- Few intermediate stops and sparse population between Winston-Salem and Boone.
- Relatively self-contained route, with few connections in Greensboro (and Winston-Salem).
- High ASU ridership; ridership peaks and valleys correspond to the Appalachian State University (ASU) class schedule.

Boone—Charlotte

- Operator—Trolleys, Inc. (route referred to as *Mountaineer North-South*)
- This service currently receives state match funds.
- Shortest route—115 miles, but third shortest travel time—3 ½ hours.
- Connections available in Charlotte both to and from this route. A connection is also possible from Asheville and Knoxville, TN (and points west) in Hickory to Charlotte. However, schedules preclude a connection in the opposite direction.
- Second round trip implemented on Fridays during the ASU spring and fall semesters. This allows weekend travel between Boone and Charlotte (depart Friday afternoon/evening and return Sunday afternoon/evening).
- Ridership peaks and valleys correspond to the ASU class schedule.

Charlotte—Wilmington

- Operator—Greyhound Lines, Inc. –(schedules #1084 and #3769)
- This service currently receives local funds through the In-Kind Match.
- Third longest route—approximately 257 one-way total miles, and third longest travel time—6 ¾ hours.
- Connections available at Charlotte and Fayetteville.
- Route originally ran between Charlotte and Fayetteville; extended between Fayetteville and Wilmington July 1, 2014.

Asheville—Raleigh

- Newest route in the NCDOT-Subsidized Intercity Bus service network.
- Operator—Greyhound Lines, Inc. –(schedules # 3748 and # 3747)
- This service currently receives local funds through the In-Kind Match.
- Second longest route—approximately 300 one-way total miles, and second longest travel time—7 ½ hours.
- Connections available at Asheville, Charlotte and Raleigh.