

Questions	Answers
If we project our fares too low can we do a change order later on to increase the fare amount?	Yes, accept the funds, if you run out you must reduce your expenditures to offset. Do your Change Request now.
Is the CARES funding replacing 5310 funds for FY21 since our 5310 budget was included in our CARES allocation?	No, the same methodology was used.
If we need assistance with any of the funding issues, do we work with our new MDS or continue where we were with the old one?	As of Sept 1st, you should work with your new Planner (MDS). If you have something going since before the change, please work with the old MDS, but CC your new Planner.
What is the 5311 CARES Award period of performance? based on the FTA info, there is a 2 year POP (January 20, 2020 to January 20, 2022). But, on the original NCDOT CARES 5311 award letter, it indicates "the period of performance shall extend from 01/20/2020 - 06/30/2021. Which is correct? Do we have to spend all 5311 CARES funds by 6/30/2021 or by 1/20/2022? Is the POP the same for Phase I and Phase II 5311 CARES funds?	01/20/2020 - 06/30/2021 is the entire period of performance for all phases.
What is ADTAP?	Appalachian Development Public Transportation Assistance Program (ADTAP)
Is there a possibility to still provide feedback? I know our team was meeting some other major demands at the time and couldn't meet the quick turn around. (Funding Survey)	Yes, we will continue to receive info. Please submit if you have not yet.
Since our costs per trip have increased for this FY due to reduced capacity on a vehicle, can/should we recalculate our operating expense costs and claim a higher reimbursement rate for grant trip reimbursement than we normally would use? (e.g. typical rate is closer to the Demand Response Operating Expenses as shown on the on the NTD Annual Agency Profile, etc.)	This answer depends on the individual grant/contract rules. CARES Act covers operational deficits due to COVID. If costs increase, it makes sense that the deficit would increase.

<p>The funds from DHHS expires on Dec 31, 2020. Once the MOU is signed into agreement, how quickly will eligible systems be notified that they can file claims against these funds? Or, will these funds be eligible for a POP?</p>	<p>DHHS is hoping for an extension on the period of performance, but at this point, all funds have to be fore services provided through December 30, 2020. Systems will have a period of time after December 30 to provide supporting documentation.</p>
<p>Will the 5311 CARES Act grant pay for Radios needed in our dispatch office. We needed the upgrade due to employees having to work from home during COVID. Just wondering since they are including operations in that grant.</p>	<p>The CARES Act grant is for operating expenses, radios are capital items.</p>
<p>When are we going to receive Cares Act 5307 Agreements?</p>	<p>We are waiting on the agreement from the FTA.</p>
<p>When are we going to receive our FY2021 5311 and 5339 agreements?</p>	<p>Grant agreements are on hold until IMD is given permission to release them. This is due to the DOT cash flow budget situation.</p>
<p>Has the FY 21 5311 Admin grant been approved and when can we expect the signed agreement?</p>	<p>Grant agreements are on hold until IMD is given permission to release them. This is due to the DOT cash flow budget situation.</p>
<p>How you decided on the time length for the training sessions?</p>	<p>Depends on the subject matter.</p>
<p>Can urban systems request masks?</p>	<p>Yes</p>
<p>As a demand-response provider, we don't normally charge riders fares, except for the 2% ROAP requirement. Since the 2nd round of 5311 CARES is "offsetting" the loss of ROAP and allows the CARES funding to be used to cover the costs of RGP, EDTAP, DOTE trips... should we (could we) continue to require riders to pay a small fare if the trips would have qualified for ROAP?</p>	<p>Yes, you can continue with you fare structure, but include in your supplementals to maximize on your draw-down.</p>
<p>If we believe the fares we put in the original CARES application are correct, do we need to add fares in on the change request? Wouldn't that be taking them out twice?</p>	<p>Yes</p>

If we only charged passenger fares for DOTE2 and RGP do we need to put anything in fares expected to be collected since we no longer have ROAP funds?	Yes, expected fares need to be listed.
I am trying to place my second cares claim but when I try to submit a claim it says "Claim cannot be submitted until the pending CR 4000023559 has been completed". Is that because my change request I submitted a couple weeks back has not been processed.	Yes
My prior notes indicate that if CARES Grant funds have not been spent by 6-30-2021, we can request an extension. Is that accurate?	These funds do not expire until fully expended.
Do we need to also include projected fares with our ADTAP application	Yes. Complete F-511 on your application.
Is the POP for 5307 CARES only going to be for 18 months (6/30/2021 deadline - like 5311 CARES) or will 5307 CARES have a 24 month POP? This will be very important... especially since we haven't yet received the 5307 CARES contracts and can't claim any expenses yet.	The POP for the CARES Act 5307 grant is June 30, 2021.
When will ConCPT grant agreements go out?	State grants will be released when IMD is given authorization to release contracts. This is due to our cash flow issues as other delayed grants are.
What is the application deadline for the ADTAP?	Applications are due by September 30, 2020.
The BOT was planning to adopt a new Cash Flow Model. Was that adopted at the September BOT meeting, and if so - are funding agreements being executed? Any new information on this Cash Flow model?	TBD.
5310 claims are based on trips performed. It sounds like DHHS claims will also be based on trips performed. How is the cost of	Detailed claim guidance will be released soon. As a general response, all CARES Act claims must be associated with public transportation

operations (fuel, maintenance, salaries, etc) claimed with the CARES if SOME of the trips have already been claimed?	service and should follow the same basic formula- add eligible operating expenses, then subtract all revenues. If 5310 was used as a revenue during the claim period, the 5310 funds and associated local match must be subtracted as revenues from the expenses.
To whom do we submit requests for masks?	https://app.smartsheet.com/b/form/b8f048976ce24188a2aa77b34e362731
Can we pay for marketing with the Cares funding?	Yes
When were the supplemental agreements sent out?	Started going out on 09/08/2020
What is the signed supplemental agreement?	The agreement that must be signed prior to submitting claims against the second allocation of CARES Act funding.
Is the signed supplemental agreement something I need to request? or will it come automatically after the change request is entered?	It is an addendum, it will come to you automatically. It will need the same signatures as you used before.
Is the DHHS money simply available for Tier One counties only?	Yes
Can you provide some further guidance if we pull Salaries down with CARES and still have 5310 funding that we pull down by mileage how to separate that?	Detailed claim guidance will be released soon. As a general response, all CARES Act claims must be associated with public transportation service and should follow the same basic formula- add eligible operating expenses, then subtract all revenues. If 5310 was used as a revenue during the claim period, the 5310 funds and associated local match must be subtracted as revenues from the expenses.
Building on the ROAP question from earlier, does this mean that CARES funding can be used to cover trips that were done under ROAP/5310? Is the difference that these trips must just be open to the public?	Yes, if these were trips funded under ROAP before as General Public trips.
We very much appreciate you guys pushing the FTA to allow a 24 month POP for 5311	NCDOT requested a 24 month PoP but the FTA only granted 18 months.

<p>CARES. I think I didn't hear the response correctly regarding the reasoning for the 6/30/2021 POP deadline, and know I am going to need to explain that locally. If the CARES funds don't expire, why is there an 18 month expiration for NCDOT?</p>	
<p>An application for the second round of CARES Act Funding? Where is that application?</p>	<p>This is a Change Request, not an actual application.</p>
<p>How do you know what Tier you are? (DHHS)</p>	<p>NC DHHS has a map you can search. Typically these are economically distressed counties.</p>
<p>If you are a 5311 system with a contractor providing trips. The recipient only provides ROAP trips. There are no funds to provide these trips because of no ROAP distribution. How do you proceed? Clarification: The trips are 5311 eligible. CARES Act funding is after the fact, I don't have funds to pay the contractor up front. What do I do?</p>	<p>Is it possible to work out a solution with contractor providing trips to be reimbursed once CARES Act claim has been processed and funds received as an invoice service?</p>
<p>Is there an Overview document for the ADTAP grant. I could not find it on the Connect NCDOT website.</p>	<p>Update: An overview guide for the ADTAP grant has been created and provided to the IMD west staff for distribution to the affected counties.</p>
<p>As a 5311 recipient, do you have to provide RGP trips? Those are the only trips we have ever provided.</p>	<p>Yes</p>
<p>We participated in the NC Transit Cares Work On It Meeting today and there was info presented about passenger/driver safety, benefits of masking and airflow, etc. there were questions that still weren't answered. Can y'all answer a few, or, forward these to the presenters from today (UNC Gillings School)?</p> <p>1. Has the FTA/NCDOT provided any guidance regarding whether or not our Drivers should open windows and/or use outside A/C vs recirculated A/C?</p>	<p>See presentation at the IMD Transit System Meeting on 09/23/20.</p>

<p>(The presentation today gave the example of an outbreak that was due in part to the air-flow of people in the path of air conditioning. Is it safer for our drivers and passengers to have the windows open for greater air flow?)</p>	
<p>2. Currently we have Plexiglas set up around the driver's area, but not any in the passenger seating area. To improve safety/social distancing of passengers we have made the decision to sharply reduce the total capacity of the vans (e.g. 2-3 riders on a 13 passenger)... but this restriction is causing us to have to deny many trips due to limitations with total vehicles & drivers that can provide service.</p> <p>Would adding plexi dividers between seats (on the back of each seat) mean that we could put one person in each row or in every other row/staggered from a side-by-side perspective?</p> <p>Or, would plexi dividers just be something that looks good and does provide a limited barrier but the time spent on the vehicle and distance to others are still the guiding factors, so, we should keep a max limit on riders to ensure exposure parameters of 6 ft. separation & 15 min?</p>	<p>See presentation at the IMD Transit System Meeting on 09/23/20.</p>
<p>3. There has been a lot of talk about potential use of UV light vs spray chemicals to disinfect vehicles, for multiple positive reasons, but, have also heard UV has an issue with breaking down the material in seats and only sanitizes the surfaces it touches (which, since light bounces, would seem to be most surfaces that a human might come into contact with).. Is UV lighting an approved method by the FTA? NCDOT? CDC?</p>	<p>See presentation at the IMD Transit System Meeting on 09/23/20.</p>
<p>4. Does the FTA/NCDOT have any concern about using spray disinfectant and the long-term effects of the chemicals causing</p>	<p>See presentation at the IMD Transit System Meeting on 09/23/20.</p>

<p>breakdown on the seats, seatbelts, and other surfaces?</p>	
<p>Clarification: Contractor provides trips for other agencies. The 5311 recipient only provides RGP trips. Is this a requirement for us to continue receiving 5311 funds? This is Gronna with Wilson. I had a conflict with today's earlier session and couldn't make it. Thanks for the interest in our new system. More to follow.</p>	<p>Yes</p>
<p>My understanding is that we can use the 5311 CARES and 5307 CARES funds before the regular 5311 and 5307. Please confirm that to be correct. Also, since the regular grants have special requirements for minimum expenditures (e.g. on marketing and safety) - do we need to make sure we at least spend/claim expenses for those items in FY21?</p>	<p>The CARES Act funds should be used before the regular 5311/5307 funds.</p>