

Questions	Answers
Does that include both the 5311 CARES as well as 5307 CARES contracts (that we should be seeing soon if we haven't gotten them yet)?	Yes, they are being approved as they come in. 5307 should be out soon.
Any word on when the FY21 5311 grant contract/agreement will be signed with the counties. We are waiting on this to order vehicles and etc.	These are being worked on now and should go out soon.
So, when will we receive 5311 Capital? We have vehicles that need replaced asap	These agreements should be out soon.
So is the DHHS Cares money going to count as contract revenue?	This is Fed Money and will still have the same rules applied. It cannot be used as a match for other Federal Grants. Please direct your questions to your Planner.
We received a letter stating that we received our additional CARES Act Funds; we also received a signed final contract but we still are not able to pull up the claim in EBS. Do you know when this will be updated in EBS?	Please contact your Planner so we can look into this specifically.
Additional clarification on FY21 Admin- operations which include employee salaries can be supplemented with CARES?	Cares Act funding can be applied towards employee salaries.
Explain Cares funding from DHHS, are all systems that previously received ROAP eligible for this funding?	These funds are only eligible for Tier 1 Rural counties as identified to us by DHHS.
Will we be able to change our number submitted for the DHHS survey yesterday since hearing you today? I separated out the 5310 that was anticipated and reduced the trips by the left over ROAP from FY20.	Yes, use the same link and you should be able to access and make any changes.  Provide number of all trips regardless of funding source.
To ensure we have clarification and now how to proceed with claims for the second round of CARES Act funding, are the claims that were submitted for the first round of CARES Act funds eligible expenses provided we included fare revenue?	Yes, according to FTA guidance, the only thing that the has to be removed is Local Revenue.
My County Manager wants me to present the FY22 5311 Application request to the County Commissioners with the usual 5% State match and 15% local match, not the 20% local match. Can I do that?	Yes, however we cannot guarantee we can provide the 5% State Match for FY22.
Where do we find the DHHS CARES Act application? Is there any instructions or program overview on the DHHS CARES Act application? And if so, how do we find it?	This is in EBS. We do have the Guidance to distribute. Please contact your Planner if you have not received it yet.
Are we going to be able to use any of the CARES money for Admin costs?	Need clarification.

<p>Is there guidance for transit systems on verbally asking passengers if they're Covid positive or experiencing covid symptoms? I've found guidance for transit staff and written notices to passengers but nothing verbal. My assumption is that each system can make its own policies on this matter but I wanted to check.</p>	<p>Please reference the FTA website on Guidance in this area. This is usually a local decision.</p>
<p>Clarity to email yesterday: The revenues have to stay with transit and go for transit related services, whether they are CARES act revenues or not. That's always been the case. If we consume all of our CARES act for the second round, but may be denied a third round, would we then have our 5311 admin grant reinstated? Our particular operation is a million dollar a year minimal operation on the expense side.</p>	<p>The third round will be left up to the NCPTA and partner transit systems to decide how this will be distributed.</p>
<p>How will the "surplus" 5311 Admin for FY 21 if we don't receive them until after January 20 -- Can we now use the Cares grant for some Administrative claims</p>	<p>Yes, CARES Act is for Operations which includes Administrative Costs.</p>
<p>We have FY22 5311, 5307, and Combined Capital slated to go before our BOCC for the required public hearing and approval to submit the grant. Based on the green/red slide, should we move forward with this? Will we still be able to submit FY22 grant applications by 12/1/20?</p>	<p>Yes, this has since been reversed.</p>
<p>Excerpt from email yesterday...Income from contracts to provide human service transportation may be used either to reduce the net project cost (treated as revenue) or to provide local match for Section 5311 operating assistance (treated as program income). If CARES is 100% funding, what would we use the contract revenue to match?</p>	<p>Possibly another Federal Program. Please discuss with your Planner with additional questions.</p>
<p>Do we need to do another POP extension if we were told that vehicles on order will not be delivered until after December 31st?</p>	<p>For FY20, then yes. Contact your Planner.</p>
<p>Are we supposed to use CARES funds to cover our 5311 Admin?</p>	<p>Yes</p>
<p>No one told us where to find the DHHS CARES Act and have not received any guidance from my MDS.</p>	<p>Please contact your Planner.</p>
<p>Can G481 indirect expenses be included in the CARES reimbursement claims, even if they were not in the original 5311 Admin grant?</p>	<p>Per FTA, NCDOT must approve indirect cost rate before an agency can draw down indirect cost just as we do on our other grant.</p>
<p>5311 admin, not eligible to be paid from DHHS Cares and can you use both funding from DHHS Cares and the Cares funding already allocated from DOT?</p>	<p>Determine what expenses can be covered with the DHHS funds and draw that down first. Anything that cannot, claim with our CARES</p>

	funds. Most trips can be covered with those funds, but verify with the guidance document.
Any reason that systems that were awarded 5339b facility construction funds cannot move forward with those projects?	We are currently waiting on TRAMS to reopen and for FTA to approve our application.
If we submit a CARES Act claim to cover our FY21 5311 Admin expenses, do we still need to send all documentation to support this claim, just like with 5311 Claim?	Yes, you should always send as much documentation as possible.
Is the legislature responsible for creating the cash spend targets? Is there anything we can/should do locally to help build a case to allow the cash spend target to be high enough to allow distribution of all federal funding as expected by local agencies?	Yes, you should be aware of how these cash targets are set. We get our Appropriations and are then tied to the budget. We will clarify who to talk to.
Our CARES Change Request was signed by the County Mgr and status is "Asst Director Approved" for some time now. Is this normal?	Yes, the change request will stay there until the supplemental is signed, sent in and then approved by leadership.
Are Medicaid Reimbursements "Income from contracts to provide human service transportation"?	No, see <a href="https://www.transit.dot.gov/what-human-service-transportation#:~:text=Human%20service%20transportation%20includes%20a,or%20those%20with%20lower%20income">https://www.transit.dot.gov/what-human-service-transportation#:~:text=Human%20service%20transportation%20includes%20a,or%20those%20with%20lower%20income</a> .
Is it only certain systems qualify for DHHS Cares or is that open to all systems?	Yes, only the Tier 1 Counties
The CARES Change Request was SIGNED AND RETURNED to NCDOT and says "Asst Director Approved" - to clarify	Please follow up with via email so we can look into this.
Could we use our FY21 Admin and absorb the state share? I thought I heard 2 weeks ago that we need to show use of Admin expenditures.	We need to show CARES Act spending – we cannot exceed a specific amount.
We have not heard from all managed care providers. The only one that has contacted us is Logisticare. Is anyone else having problems with this?	Please reach out to David Rhew and let him know.