

**North Carolina Department of Transportation - Integrated Mobility Division  
COVID 19 Transit to Vaccinations  
Best Practices & Funding Information for Local Transit Agencies  
January 13, 2021**

**Best Practices:**

**Look on the NC Division of Health & Human Services website to determine locations where vaccinations are being distributed.** Use this to plan your transportation routes. NOTE that this will change frequently as additional sites are added, so check this webpage often.

<https://covid19.ncdhhs.gov/findyourspot> for information on where vaccinations are being given  
1-877-490-6642 NC COVID Triage Line – also for information on where vaccinations are being given

**Establish a primary and secondary person at your Transit Agency** that can communicate directly with the LHD and other COVID-19 Vaccine Sites in your service area; Vaccination sites are very overwhelmed right now, so make it easy for them to get information from you; establish a relationship;

**Contact the LHD and other vaccination sites listed at webpage link above:**

- Tell them that your agency is providing free rides to individuals for vaccinations;
- Find out how they are scheduling vaccines – phone calls, website, stand in line?
- Ask them to distribute information that your transit agency is providing free rides for vaccinations; some suggestions are:
  - o For those scheduling vaccinations by phone:
    - o Have the LHD ask if the client needs a ride and if so, provide them with your number to call for a ride;
  - o For those scheduling via a website:
    - Have them add your transit agency’s number to their website or into the email confirmation after the vaccination is scheduled;
  - o For those holding first come-first serve clinics:
    - Discuss with them options for how you can best provide clients with rides;

**Monitor your emails for more information and continued communications from IMD** on best practices, funding, tracking vaccinations, and other. Let us know if you have ideas or unique solutions that have worked well in your community or if there are unique needs.

**Funding Information:**

**Immediately available:**

Per the FTA FAQs provided earlier (see attached), CARES Act funding and traditional 5311 and 5307 funding can be utilized to support transportation to vaccination sites.

**Forthcoming:**

- NCDOT IMD is working to finalize additional DHHS funding by the end of this week and will send out more information next week. IMD is also working to identify other potential funding sources which could further assist with operational and technology needs.

**Weekly Progress Reports:**

A Smartsheet weekly progress report will be used to collect metrics around ridership and expenditures.

End