

NCTA Procurement Roadmap

Table 1: Ongoing Procurements

NCTA Contract Name	Current Contract Expiration <i>(Month & Year)</i>	New Contract Advertisement <i>(Month & Year)</i>	Projected New Contract Award <i>(Month & Year)</i>
Monroe Expressway (RTCS)	Jan-27	Jun-26	Oct-26
Customer Service Operations (Staffing + Customer Contact Tech)	May-28	May-26	Feb-27
Complete 540 Phase 2 Roadside Support System	N/A	Mar-26	Aug-26

Table 2: Current Projects with Upcoming Procurements

NCTA Contract Name	Current Contract Expiration <i>(Month & Year)</i>	Projected New Contract Advertisement <i>(Month & Year)</i>	Projected New Contract Award <i>(Month & Year)</i>
Traffic & Revenue Services	Apr-26	Sep-26	TBD
E-ZPass Next Generation ETC Equipment & Services	Jan-27	Oct-26	Dec-26
Back Office System	Oct-30	TBD	TBD
Triangle Expressway & Complete 540 (RTCS)	Jun-33	TBD	TBD
Transponder Management & Fulfillment	Sep-35	TBD	TBD
I-485 Express Lanes	Dec-36	TBD	TBD

Table 3: New Projects with Upcoming Procurements

NCTA Contract Name	Current Contract Expiration <i>(Month & Year)</i>	Projected New Contract Advertisement <i>(Month & Year)</i>	Projected New Contract Award <i>(Month & Year)</i>
NCQP Customer Self Service Web & Mobile App	N/A	Q1 2027	Q2 2027
ITS/Safety	N/A	TBD	TBD