



STATE OF NORTH CAROLINA
DEPARTMENT OF TRANSPORTATION

ROY COOPER
GOVERNOR

JAMES H. TROGDON, III
SECRETARY

December 20, 2019

REF: NC Quick Pass and NC Ferry Customer Service Operations Request for Proposals - Notice of Award

Mark A. Schordock
President
GC Services Limited Partnership
6330 Gulfton Drive
Houston, TX 77081

Dear Mr. Schordock,

The North Carolina Turnpike Authority (NCTA) hereby issues a **Notice of Award** and **Notice to Proceed** to GC Services Limited Partnership (GC Services) for the NC Quick Pass and NC Ferry Customer Service Operations project. This award is based on the accepted and executed Best and Final Offer (BAFO) issued December 20, 2019 in the amount of \$53,868,916.38. This document becomes the final Notice of Award and Notice to Proceed effective on this day of notification for the project noted above.

Per NCTA Policies and Procedures for Procurement any actual offeror has the right to protest this award. The offeror is required to submit a written request for a protest meeting to NCTA within 30 consecutive calendar days from the date of the contract award.

Per the NC Quick Pass and NC Ferry Customer Service Operations Request for Proposals, dated March 4, 2019, you are required to furnish the NCTA with the performance and payment bonds and required Certificates of Insurance within fourteen (14) Calendar Days of receipt of this Notice. Per RFP Part I Administrative, Section 8.1 Notification of Award, the Contractor shall obtain Payment and Performance bonds each in the amount of \$11,012,911.16, equal to the Operations Implementation Phase lump sum plus the estimated year one operations annual sum of the On-going Operations Phase. NCTA will contact you within three (3) business days to verify that you have received this Notice. If you have not received this Notice, NCTA will immediately send a copy by certified mail.

NCTA will contact you to schedule a Project Kick-off Meeting, anticipated to be held in January 2020 at the NCTA offices. GC Services is required to provide the initial submittal requirements prior to the Project Kick-off Meeting.

Mailing Address:
NC DEPARTMENT OF TRANSPORTATION
NC TURNPIKE AUTHORITY
1578 MAIL SERVICE CENTER
RALEIGH, NC 27699-1578

Telephone: (919) 707-2700
Fax: (919) 715-5511
Customer Service: 1-877-368-4968

Website: www.ncdot.gov

Location:
1 SOUTH WILMINGTON STREET
RALEIGH, NC 27601

If you have any concerns or questions, please contact me at andy.lelewski@ncdot.gov.

Sincerely,



Andy Lelewski, P.E.
Director of Program Development
Turnpike Authority
North Carolina Department of Transportation
(919) 707-2714

cc

James J. Eden, NCTA Executive Director
Marvin Butler, NCTA Chief of Staff
Manish Chourey, NCTA Chief Technology Officer
Angela Queenland, NCTA CSC Manager
David Roy, NCTA Director of Finance & Budget

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