



**NC Quick Pass & Ferry Customer Service Operations**  
 Pre-proposal Scope of Services  
 Customer Service Center Tour Sign-in

<b>Date:</b>	Tuesday, March 12, 2019
<b>Time:</b>	1:30 pm – 3:00 pm
<b>Location:</b>	NC Quick Pass Customer Service Center

Name	Company
Bob Dunmire	Global Contact Services
ERIK LIPSCOMB	GLOBAL CONTACT SERVICES
George Simons	GCS
FRANK McSertney	WSP USA
DAVID MOORE	ETC
TRACEY STEVENS	EMOVIS
JAMIE MONTGOMERY	AECOM
SETH FISHER	NC DOT / NCTA
Mark Woodbury	TTI Consulting

Name	Company
Jeff Hazard	Sue Group
Clayton Howe	CAI
Thomas Krueger	WSP
Blenny T Griffin	NCDOT
Angelae Queenland	NCTA
Andy Pussen	GC Services

Name	Company
Tracey Johnson	Cofirmitz USA
Pipée Rounree	Egis
Rosa Wilks	TBI Group
Alicia Powell	Conduent
DTS Bradshaw	TransCore
George Christopher	Kidel Industries
Kathryn Vondrauer	NCDOT/NCTA
Jim Harlan	HMTB
Kristen Pearce	NCTA
Nawelle Harwell	Farewil