

Action Request (AR) Completion Report
July, 2020

Statewide

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	1,026	680	8	338
	Guardrail Damage	98	61	0	37
	Pothole	1,106	721	172	213
	Shoulder Repair	288	216	1	71
Traffic	Signal Malfunction	131	124	2	5
	Signing	237	198	2	37
Total		2,886	2,000	185	701

Division 1

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	31	27	0	4
	Guardrail Damage	0	0	0	0
	Pothole	35	30	2	3
	Shoulder Repair	12	11	0	1
Traffic	Signal Malfunction	1	1	0	0
	Signing	15	12	0	3
Total		94	81	2	11

Division 2

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	76	51	1	24
	Guardrail Damage	4	3	0	1
	Pothole	78	61	6	11
	Shoulder Repair	16	15	0	1
Traffic	Signal Malfunction	6	5	0	1
	Signing	14	12	0	2
Total		194	147	7	40

Division 3

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	238	151	2	85
	Guardrail Damage	3	1	0	2
	Pothole	129	77	28	24
	Shoulder Repair	60	37	0	23
Traffic	Signal Malfunction	12	11	0	1
	Signing	11	11	0	0
Total		453	288	30	135

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Division 4

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	127	92	3	32
	Guardrail Damage	16	4	0	12
	Pothole	51	26	11	14
	Shoulder Repair	22	20	0	2
Traffic	Signal Malfunction	5	5	0	0
	Signing	21	15	0	6
Total		242	162	14	66

Division 5

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	90	34	0	56
	Guardrail Damage	8	0	0	8
	Pothole	238	68	79	91
	Shoulder Repair	21	11	0	10
Traffic	Signal Malfunction	31	31	0	0
	Signing	30	25	2	3
Total		418	169	81	168

Division 6

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	133	100	2	31
	Guardrail Damage	2	2	0	0
	Pothole	59	41	13	5
	Shoulder Repair	41	33	0	8
Traffic	Signal Malfunction	2	2	0	0
	Signing	6	6	0	0
Total		243	184	15	44

Division 7

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	40	26	0	14
	Guardrail Damage	4	1	0	3
	Pothole	81	65	6	10
	Shoulder Repair	10	5	0	5
Traffic	Signal Malfunction	12	12	0	0
	Signing	18	17	0	1
Total		165	126	6	33

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Division 8

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	75	44	0	31
	Guardrail Damage	20	15	0	5
	Pothole	58	53	2	3
	Shoulder Repair	34	26	0	8
Traffic	Signal Malfunction	5	5	0	0
	Signing	14	8	0	6
Total		206	151	2	53

Division 9

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	72	50	0	22
	Guardrail Damage	5	1	0	4
	Pothole	101	85	6	10
	Shoulder Repair	22	17	0	5
Traffic	Signal Malfunction	9	9	0	0
	Signing	13	11	0	2
Total		222	173	6	43

Division 10

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	30	15	0	15
	Guardrail Damage	4	3	0	1
	Pothole	135	97	8	30
	Shoulder Repair	10	3	1	6
Traffic	Signal Malfunction	19	14	2	3
	Signing	31	23	0	8
Total		229	155	11	63

Division 11

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	13	10	0	3
	Guardrail Damage	4	4	0	0
	Pothole	12	12	0	0
	Shoulder Repair	6	6	0	0
Traffic	Signal Malfunction	0	0	0	0
	Signing	24	20	0	4
Total		59	52	0	7

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Division 12

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	28	17	0	11
	Guardrail Damage	9	9	0	0
	Pothole	51	46	0	5
	Shoulder Repair	8	8	0	0
Traffic	Signal Malfunction	17	17	0	0
	Signing	10	8	0	2
Total		123	105	0	18

Division 13

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	40	36	0	4
	Guardrail Damage	11	10	0	1
	Pothole	39	39	0	0
	Shoulder Repair	12	11	0	1
Traffic	Signal Malfunction	5	5	0	0
	Signing	18	18	0	0
Total		125	119	0	6

Division 14

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	33	27	0	6
	Guardrail Damage	8	8	0	0
	Pothole	39	21	11	7
	Shoulder Repair	14	13	0	1
Traffic	Signal Malfunction	7	7	0	0
	Signing	12	12	0	0
Total		113	88	11	14