



STATE OF NORTH CAROLINA  
DEPARTMENT OF TRANSPORTATION

ROY COOPER  
GOVERNOR

JAMES H. TROGDON, III  
SECRETARY

Opening Online Account Instructions

Thank you for your interest in setting up an online account with the NCDOT Oversize/Overweight Permit Unit. Before you can use our web services, you must first set up a Direct Fax Escrow Account to charge the ordered permits to and then you may request a USER ID and Password. Please follow these instructions:

Follow the hyperlink below to our website where you will find all the documents you will need to set up an escrow account. Under the heading Account Management fill out the form "Escrow Account Application (EA-4)" and MAIL it to our office along with a company/cashiers' check or money order. No minimum amount is required to set up the account. For additional information regarding the Escrow Account, see "Escrow Account Publication (EA-2)" form.

Additional monies may be added to the account as needed by filling out the "Escrow Account Payment by Credit Card (EA-6)" under the Account Management heading and faxing it to (919) 662-4320.

Once your Escrow Account is set up, fill out and submit the PDF Form on our website labeled "Online Permit Service Application (ON-2)" under the heading Account Management. Our staff will set you up with a USER ID and Password, and then you will be ready to start using our online service.

<https://connect.ncdot.gov/business/trucking/Pages/overpermits.aspx>

If you have any questions regarding this process, please don't hesitate to contact us at (919) 814-3700 or 1-888-221-8166.