

Permits Information Management System (PIMS) Online User Account Application Form

A logon account is required to access PIMS online. The ARPS logon account will not work with PIMS.

A PIMS customer # is required to access PIMS online. If you do not have a PIMS customer #, call the permit unit at (919) 814-3700 to get a customer #.

Company		PIMS Customer #	
Address		Email Address	
City		Phone #	
State			
Zip Code			

Logon accounts are associated with exactly one company. If a person submits applications for more than one company, they must have a separate logon account for each company, and each logon account must have a unique email address. Sharing of account information may result in loss of online privileges.

Submit the following information for each logon account. Please write legibly and ensure the email address is accurate, as all correspondence regarding the account will go to that email address.

Applications will NOT be accepted in person or by phone, and will be processed on a first come, first served basis.

If the email address is incorrect or not legible, NCDOT will be unable to respond to you.

First Name *	Last Name *	MI	Email Address *

* required information

Return this completed form to the Oversize Overweight Permit Unit via USPS:

750 N Greenfield Parkway, Garner, NC 27529 or fax: 919.662.4320

Mailing Address:
NC Department of Transportation
Oversize / Overweight Permit Unit
1561 Mail Service Center
Raleigh, NC 27699-1561

Telephone: (919) 814-3700
Fax: (919) 662-4320
Website:
<https://connect.ncdot.gov/business/trucking/pages/overpermits.aspx>