Why Do I Get a “File Name Does Not Exist. Check Your Spelling or Try Another Path” Error?

When you try to open a file in SharePoint, you receive the error message **http://myportal/library/filename.docx does not exist. Check your spelling or try another path.** However, you have checked the library, the path, and the spelling – and you know the file is there.

1. Go to the taskbar on your desktop.
2. Click the up arrow for **Show hidden icons**, click the icon for the Microsoft Office Upload Center, and click **Open Upload Center**.

3. In the Upload Center, click **Settings**.

4. Click **Delete cached files** and check the **Delete files from the document cache when they are closed** option. Click **OK** and close the Upload Center.
