



Human Environment Section
Public Involvement

What can Public Involvement do for you?



Public Involvement



Public Involvement Is...

- *A Fundamental* component of effective transportation planning and project development
- An Opportunity for a voice
- A critical source of information for NCDOT



Public Involvement

- Education & Communication!
- Education & Communication!
- Education & Communication!



Public Involvement

Everyone Does it...

Phone Calls and Emails

Encounters during Maintenance Work

Small Group Meetings

Local Citizen Advisory Groups

Local Official's Informational Meetings

Public Meetings/Hearings

Public Involvement

Why Public Involvement?

PI is required by federal and state laws,
rules, and regulations

They guide our processes

Proper Public Involvement yields:

Better results

- ✓ More meaningful input
- ✓ More informed decision making
- ✓ Better projects
- ✓ Customer satisfaction

Title VI of the Civil Rights Act

Protects people from discrimination (intentional or unintentional) in any NCDOT programs or activities on the basis of:

- Race, Color, National Origin (Title VI)
- Sex (Federal-aid Highway Act of 1973)
- Disability (Section 504 of the Rehabilitation Act of 1973)
- Age (Age Discrimination Act of 1975)

Title VI of the Civil Rights Act

Title VI Voluntary Public Involvement Form

In accordance with Title VI of the Civil Rights Act of 1964 and other civil rights provisions of Federal statutory law, the North Carolina Department of Transportation (NCDOT) assures that no person(s) affected by its programs, policies, or activities, shall be excluded from participation in, denied the benefits of, or subjected to discrimination on the grounds of race, color, national origin, disability, age, income, or gender.

This form helps the State DOT meet its statutory obligations for data collection and public involvement under Title VI and NEPA (National Environmental Policy Act). Please place completed forms in the designated box on the survey table or mail to:

NCDOT – Human Environment Section,
1598 Mail Service Center, Raleigh, NC 27699-1598

Completed forms will be held on file at the NCDOT as part of the public record.

Formulario de Participación Pública/Título VI

En cumplimiento con el Título VI del Acta de Derechos Civiles de 1964 y otras provisiones sobre derechos civiles de la ley federal, el Departamento de Transporte de Carolina del Norte (NCDOT) asegura que ninguna persona afectada por sus programas, políticas o actividades deberá ser excluida de participar, no recibirsus beneficios o ser discriminada debido a su raza, color, origen nacional, discapacidad, edad, ingreso o género.

Este formulario ayuda al Departamento a cumplir con sus obligaciones legales de recolección de información y participación pública bajo el Título VI y NEPA (Acta Nacional de Política Ambiental). Por favor deposite el formulario completo en la urna correspondiente, localizada en la mesa de registro, o envíelo por correo a:

NCDOT – Human Environment Section,
1598 Mail Service Center, Raleigh, NC 27699-1598

Todos los formularios permanecerán en los archivos del NCDOT como parte del registro público.



North Carolina Department of Transportation

NCDOT'S Notice of Nondiscrimination

The North Carolina Department of Transportation (NCDOT) hereby gives public notice of its policy to uphold and assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related nondiscrimination authorities to the end that no person shall, on the grounds of race, color, national origin, sex, age or disability, be excluded from the participation in, be denied the benefits of or be otherwise subjected to discrimination under any programs, activities, or services administered by the NCDOT.

Any person who believes they have been mistreated by an unlawful discriminatory practice under an NCDOT program has a right to file a complaint directly with the NCDOT. For procedures on how to file a complaint, or additional information regarding NCDOT's nondiscrimination obligations, please contact the:

NCDOT Office of Civil Rights
External Civil Rights Section
1511 Mail Service Center
Raleigh, NC 27699
919-308-4296 or 800-522-0458
sdickens@ncdot.gov

In addition, anyone with a hearing or speech impairment may use Relay NC, a telecommunications relay service, to call the NCDOT Civil Rights Office. Relay NC can be accessed by dialing 711 or 1-877-73-58200.

Notificación Antidiscriminatoria Del NCDOT

El Departamento de Transporte de Carolina del Norte notifica públicamente su política de mantener y asegurar total cumplimiento del Título VI del Acta de los Derechos Civiles de 1964, el Acta de Restauración de los Derechos Civiles de 1987 y todas las leyes antidiscriminatorias con el fin de que ninguna persona, debido a su raza, color, lugar de origen, sexo, edad o discapacidad, sea excluida de la participación en, le sean negados los beneficios de, o sea discriminada de cualquier otra manera por cualquier programa, actividad o servicio administrado por el NCDOT.

Cualquier persona que considere haber sido víctima de una práctica discriminatoria ilegal por un programa de NCDOT, tiene el derecho de presentar una queja directamente ante NCDOT. Para obtener más información sobre los procedimientos para presentar una queja o recibir información adicional relacionada con las obligaciones antidiscriminatorias de NCDOT, por favor póngase en contacto con:

NCDOT Office of Civil Rights
External Civil Rights Section
1511 Mail Service Center
Raleigh, NC 27699
TDD/TTY: 877-73-58200 (Español)
sdickens@ncdot.gov

Adicionalmente, cualquier persona con una discapacidad auditiva o del habla puede usar Relay NC, un servicio de transmisión telefónica, o llamar a la Oficina de Derechos Civiles de NCDOT. Para tener acceso a Relay NC, máquele el 711 o 1-877-73-58200.



North Carolina Department of Transportation

Title VI of the Civil Rights Act

TITLE VI PUBLIC INVOLVEMENT FORM	
<p>Completion of this form is completely voluntary. You are not required to provide the information requested in order to participate in our meeting.</p>	
<p>Meeting Type:</p> <p>Location:</p> <p>TIP No.:</p> <p>Project Description:</p>	<p>Date: February 13, 2013</p>
<p>In accordance with Title VI of the Civil Rights Act of 1964 and related authorities, the North Carolina Department of Transportation (NCDOT) assures that no person shall be excluded from participation in, denied the benefits of, or subjected to discrimination under any of the Department's programs, policies, or activities, based on the race, color, national origin, sex, age, income, or gender.</p> <p>Completing this form helps meet our state and federal public involvement obligations under Title VI and NEPA, and will improve how we serve the public. Please place the completed form in the designated box on the sign-in table, hand it to an NCDOT office or mail it to the PO Box - Human Environment Section, 1868 West Service Tower, Raleigh, NC 27601-1808.</p> <p>All forms will remain on file as the NCDOT is part of the public record.</p>	
<p>Zip Code: _____</p> <p>Street Name: <i>(do not include address)</i></p> <p>Total Household Income:</p> <p><input type="checkbox"/> Less than \$10,000 <input type="checkbox"/> \$47,000 - \$59,999</p> <p><input type="checkbox"/> \$10,000 - \$19,999 <input type="checkbox"/> \$60,000 - \$79,999</p> <p><input type="checkbox"/> \$20,000 - \$29,999 <input type="checkbox"/> \$80,000 - \$119,999</p> <p><input type="checkbox"/> \$30,000 - \$49,999 <input type="checkbox"/> \$120,000 or greater</p>	<p>Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female</p> <p>Age:</p> <p><input type="checkbox"/> Less than 18 <input type="checkbox"/> 45-64</p> <p><input type="checkbox"/> 18-49 <input type="checkbox"/> 65 and older</p> <p><input type="checkbox"/> 50-44</p> <p>Have a Disability: <input type="checkbox"/> Yes <input type="checkbox"/> No</p>
<p>Race/Ethnicity:</p> <p><input type="checkbox"/> White</p> <p><input type="checkbox"/> Black/African American</p> <p><input type="checkbox"/> Asian</p> <p><input type="checkbox"/> American Indian/Alaskan/Native</p> <p><input type="checkbox"/> Native Hawaiian/Pacific Islander</p> <p><input type="checkbox"/> Hispanic/Latino</p> <p><input type="checkbox"/> Other (please specify): _____</p>	<p>National Origin: (if born outside the U.S.):</p> <p><input type="checkbox"/> Mexican</p> <p><input type="checkbox"/> Central American _____</p> <p><input type="checkbox"/> South American _____</p> <p><input type="checkbox"/> Puerto Rican</p> <p><input type="checkbox"/> Chinese</p> <p><input type="checkbox"/> Vietnamese</p> <p><input type="checkbox"/> Korean</p> <p><input type="checkbox"/> Other (please specify): _____</p>
<p>How do you hear about this meeting? Newspaper advertisement, flyer, and/or mailing: _____</p>	
<p>For more information regarding Title VI of the Act, please contact the NCDOT Title VI Section at 919-808-1628 or toll free at 1-800-628-2804, or, email at tit6@ncdot.gov</p> <p>Thank you for your participation!</p>	

Public Involvement

Tremendous Growth



Public Involvement

Tremendous Growth



Public Involvement

Innovation = Change



Public Involvement

Change = Strange

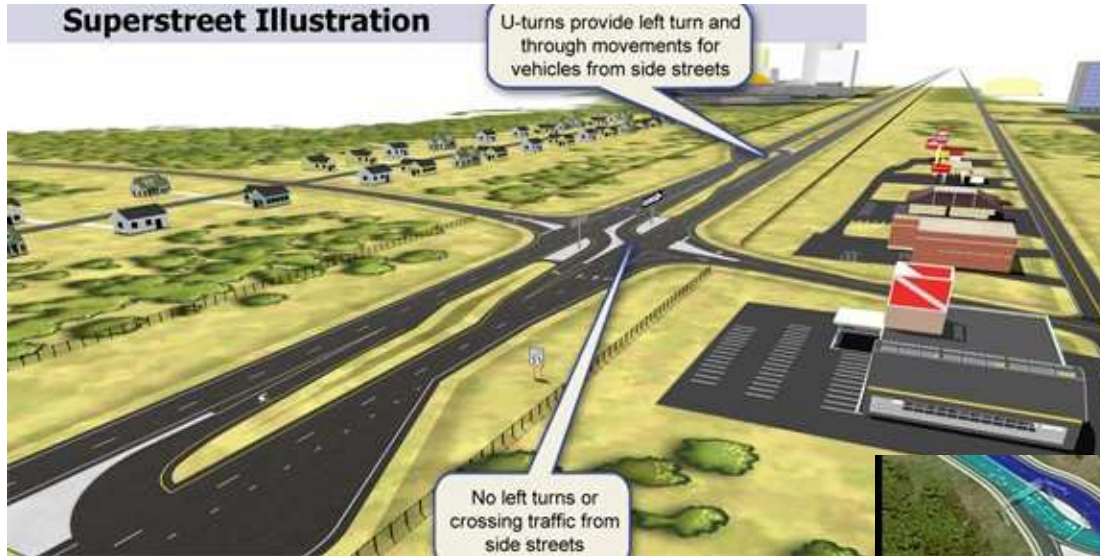


Public Involvement

I don't want that mess!!



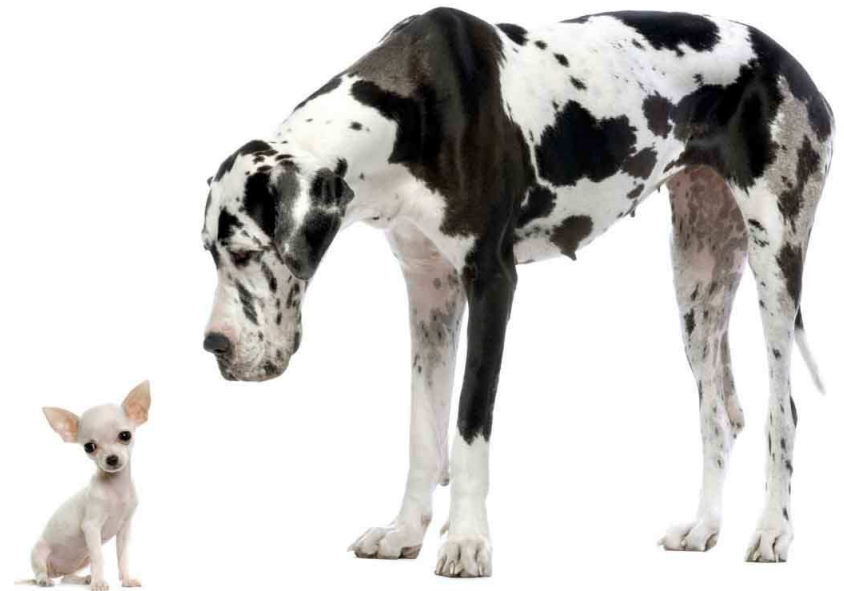
New Concepts In NC



New Concepts In NC



New Concepts In NC



21st Century Outreach

Project Websites

Social Media

Visualizations

- Photo Simulations
- Renderings / Conceptual Images
- Animating Designs (Traffic Flows / Patterns)
- Visual Surveys



21st Century Outreach

Webinars

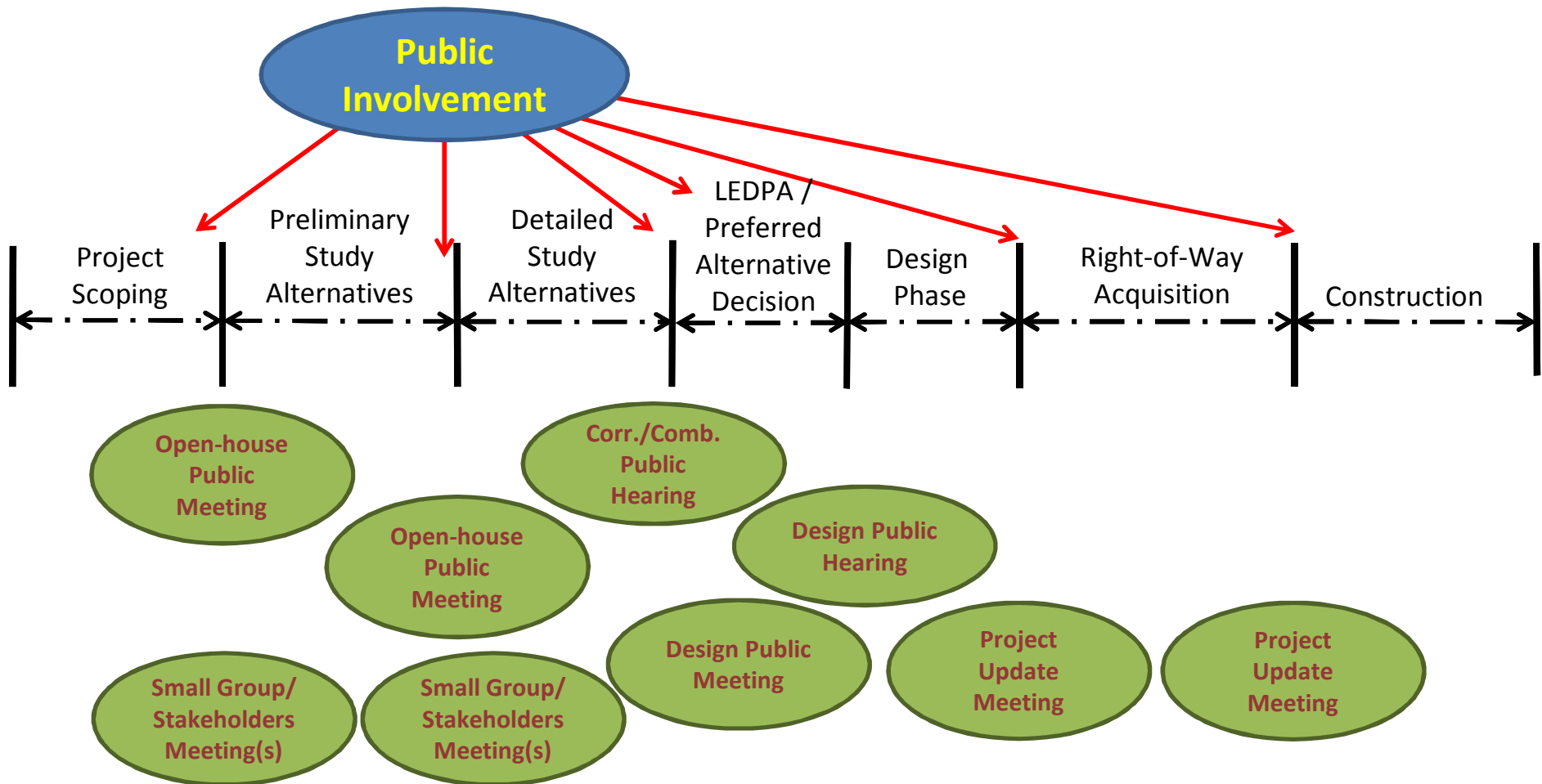
Online Public Engagement Tools



When is Public Involvement Used?

The image is a composite graphic. On the left, a circular diagram is composed of several interlocking puzzle pieces in shades of purple, orange, teal, and light green. Three of these pieces are labeled with text: 'mitigation' (purple piece), 'purpose & need' (orange piece), and 'public involvement' (teal piece). To the right of the diagram are three photographs. The top photograph shows two construction workers in high-visibility yellow suits and white hard hats working on a road surface, one using a long-handled tool. The middle photograph shows a wide, multi-lane highway interchange with several cars driving on it. The bottom photograph shows a construction site with a large yellow excavator and a pile of dirt.

When is Public Involvement Used?



Types of Public Meetings

- Small Group/Stakeholder Meetings
- Charrettes
- Panel Discussions/Q&A
- Open-House Public Meetings
 - Formerly: Citizen's Informational Workshops*
- Design Public Meetings
- Project Update Meetings
- Corridor Protection Hearings
- Corridor Public Hearings
- Design Public Hearings
- Combined Public Hearings

Identify Your Audience



NO
IN



Community Characteristics Report

Documents notable characteristics, resources and such surrounding physical features as buildings, parks, landmarks, wildlife habitats, streams and air quality

Environmental Justice (EJ)

Executive Order 12898

Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations

"Each Federal agency shall make achieving environmental justice part of its mission by identifying and addressing, as appropriate, disproportionately high and adverse human health or environmental effects of its programs, policies, and activities on minority populations and low-income populations."

Environmental Justice (EJ)

More Robust Outreach

- Strategic/Targeted
- Door Hangers/Flyers
- Use of Color

Small Group Meetings



Limited English Proficiency (LEP)

Executive Order 13166

Improving Access to Services for Persons
with Limited English Proficiency

Individuals who do not speak English as their primary language and who have a limited ability to read, speak, write, or understand English can be limited English proficient, or "LEP." These individuals may be entitled language assistance with respect to a particular type of service, benefit, or encounter.

Limited English Proficiency (LEP) Triggers

LEP →

Threshold →

Written Translation

LEP →

Below Threshold →

Right to Language Access

EJ Language Assistance →

Notable Population →

Interpreters/Local Area Contacts
/Media Campaigns

Limited English Proficiency (LEP)

Written Translation of “Vital” Docs

- ✓ Notices
- ✓ Newsletters/Postcards/Flyers
- ✓ Handouts
- ✓ Comment Forms

Interpretive Services

The collage contains several Spanish-language documents:

- Reunión pública:** A notice for a public meeting on August 20, 2014, at the Ashtabula Zoological Center, regarding the US 64 Circulation Project.
- Descripción del proyecto:** A flyer explaining the project's goal to improve traffic flow and safety at the intersection of US 64 and State Road 14.
- REUNIÓN PÚBLICA:** An agenda for the public meeting, including a presentation by the project engineer and a public comment period.
- Formulario de comentarios:** A form for providing feedback on the project, with fields for name, address, and contact information.

Limited English Proficiency (LEP)

Right to Language Access (RTLTA)

“Persons who speak Spanish and do not speak English, or have a limited ability to read, speak or understand English, may receive interpretive services upon request prior to the meeting by calling 1-800-481-6494.”



Limited English Proficiency (LEP)

Right to Language Access (RTLTA)

“Aquellas personas que hablan español y no hablan inglés, o tienen limitaciones para leer, hablar o entender inglés, podrían recibir servicios de interpretación si los solicitan antes de la reunión llamando al 1-800-481-6494.”



Limited English Proficiency

EJ Language Assistance

- Interpreters
- Language Assistance Resource Contact (LARC)
- Media Campaigns



La ConexiónUSA.COM

iHeartRADIO

& newsobserver.com

*What Can the
Public Involvement
Group
Do For Me?*



Basic Services We Provide

- Meeting Venue Procurement and Logistics
- Calendar Scheduling/Invitations
- Newspaper Advertisements
- DMV Advertisements
- Public Meeting Website Posting
- Project Website coordination
- Radio Ads
- Press Release Coordination

(With NCDOT Communications Office)

Basic Services We Provide

- Mailing List Generation and Verification
- Project Meeting Map Review
- Postcard/Newsletter/Handout Review
- Specialized Outreach
 - To Traditionally Underserved Populations
- Language Assistance
- Interpretive Services
- Latest up-to-date Federal, State and NCDOT rules and requirements

Additional Services We Can Provide

- Public Involvement Plans
- Postcards
- Newsletters
- Handouts
- Flyers
- Displays

TIP Project No: U-3321 Garden Parkway
(Gaston East-West Connector) Gaston County

This project is not included in the 2016-2025 Statewide Transportation Improvement Program (STIP). All activities for this project, as currently planned, have stopped.

Contact Information
(800) 475-6402
gaston@ncdot.gov
1598 Mail Service Ctr
Raleigh, NC

In 2012, the Federal Highway Administration (FHWA) approved this project for funding. During 2013, the NC General Assembly enacted the Strategic Transportation Investments (STI) Law (House Bill 1217) establishing the Strategic Mobility Formula. This bill created a new way of allocating available revenues based on data-driven scoring and local input. The project scored poorly and therefore moved down on the list of projects for potential construction funding. During 2013, the NC General Assembly rescinded its earmark of \$35 million per year for the project.

The local Metropolitan Planning Organization removed the project from its 10-year Metropolitan Transportation Improvement Plan (MTIP) during 2015.

The web addresses below provide additional information on projects and processes:
Strategic Investments & Strategic Mobility Formula
<http://www.ncdot.gov/about/strategic-investments/>

State Transportation Improvement Program
www.ncdot.gov/about/STIP/STIPProgram.aspx

PUBLIC HEARING

NCDOT

PROPOSED RULE CHANGE
RULE 19A NCAC 2D.0800
PREQUALIFICATION:
ADVERTISING & BIDDING REGULATIONS

Peace Street Bridge and Wade Avenue Bridge Replacement Projects
Citizens' Informational Workshop Handout
Raleigh, Wake County, Project B-5121/B-5317

The N.C. Department of Transportation proposes to replace the bridge on Capital Blvd at Peace St. built in 1966, and the bridge on Capital Blvd at Wade Ave. built in 1954. The purpose of replacing the bridge is to maintain safe, reliable structures for long-term use. While the existing bridges are well-maintained and safe for traffic, they are nearing the end of their design life and need to be replaced in a timely manner.

Bridge Replacement Project Designs to be Selected

Other Nearby Projects
Raleigh's Capital Boulevard Corridor Study and NCDOT's Courtyard High Speed Rail Project are likely to affect the same section of Capital Boulevard as the bridge replacements. NCDOT and the City of Raleigh are coordinating closely to ensure that the projects are consistent with each other, and to reduce the length and number of times the roadways need to be under construction. Contact information for these two projects is on the back of this handout.

Project Status:
At the first workshop in September 2011, seven conceptual designs were presented. Since that time, NCDOT has continued developing designs, including studying the impact and costs of each alternative. On display tonight are two alternatives at Peace Street and four alternatives at Wade Avenue. Current designs are shown in the newsletter. Additional copies of the newsletter are available at tonight's workshop.

After tonight's workshop, NCDOT and FHWA will select one preferred alternative at each interchange. These alternatives will be designed in more detail, and an environmental document will be completed early next year. The preferred alternatives will be presented at a public hearing next summer.

For more information:
Vince Khan, P.E.
Chief Engineer
NCDOT
(919) 205-6239
vkhan@ncdot.gov

Sam Hasty
Project Manager
Kilmer-Stark and Assoc.
(919) 977-3000
sam@kilmerstark.com
ksa.com

Project website:
www.ncdot.gov/projects/Capital2012/Bridges

Connecting people and places safely and efficiently, with accountability and environmental sensitivity to enhance the economy, health and well-being of North Carolina.

NCDOT Welcomes You

PLEASE SIGN IN!

- Pick up an information packet & Comment Sheet
- Take a look at the Project Maps
- NCDOT Representatives are available to answer any questions
- Leave Comments in Box or Mail to NCDOT

PLEASE NOTE THERE WILL NOT BE A FORMAL PRESENTATION

Additional Services We Can Provide

- Extra Staff For Meetings
- PA and Recording Equipment
- Transcripts
- Voiceover PowerPoint Presentations
- A Variety Of On-Call Consultants Available

Public Involvement

Coordination with the Communications Office on:



Webpages



Videos



Facebook



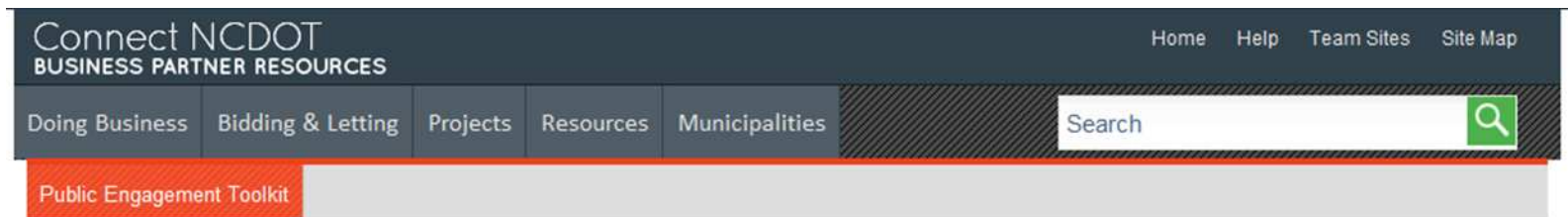
Twitter



Press Releases

Public Engagement Toolkit

On-line tool providing practical information for more effective public engagement



Public Engagement Toolkit

Practical information for more effective public engagement.

Public Engagement Toolkit


Welcome to the North Carolina Department of Transportation's Public Engagement Toolkit. This toolkit provides practical information for project managers looking for ways to better engage the public as part of a plan, project or study process.



Public Engagement Toolkit

Features

- Technique descriptions
- Search & filter functions
- How to's & experiences
- Sample documents
- User ratings
- Resource links
- Glossary of terms
- *Future: User Forums/
Discussion Groups*



Technique Ratings

Overall Rating	Number of Ratings
☆☆☆☆☆	

Cost Effectiveness Rating	Number of Ratings
☆☆☆☆☆	



References

Transportation Planning Capacity Building
Planning for a Better Tomorrow

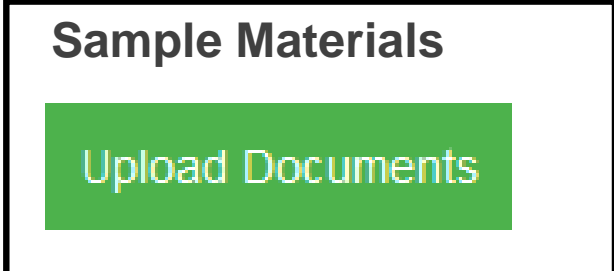
Search for Resources

Home About TPCB Peer Learning TPCB Focus Areas Publications & Resources Training & Education

Focus Areas

Public Engagement

The Public Engagement focus area page is a one-stop shop for resources about public engagement and equity in transportation planning on the TPCB website. It includes links to publications, legislation and guidance, recent peer events, upcoming calendar events, and related websites.



Sample Materials

Upload Documents

IMPORTANT!!

If you do *nothing* else, please:

Coordinate the dates of public meetings with our staff so we don't have any conflicts

Allow our staff to make sure we're meeting our Title VI requirements (EJ/LEP and ADA)

Allow our staff to review all documents and maps for public consumption to ensure you are in compliance with the latest rules, regulations and policies



IMPORTANT!!

We are here to assist you in meeting federal, state, local and departmental guidelines for public involvement

We understand the need to move projects quickly

We also understand there are consequences of not meeting the intent of the regulations



CONTACT US

Drew Joyner, P.E. – Human Environment Section Head
djoyner@ncdot.gov 919.707.6077

Harrison Marshall – Community Studies Group Leader
hmarshall@ncdot.gov 919.707.6079

Jamille Robbins – Public Involvement Group Leader
jarobbins@ncdot.gov 919.707.6085



Thank You

