

## Frequently Asked Questions

### **Q: What courses are available to be compliant with the Implementation of Flagger Certification in NC?**

**A:** These are a list of approved trainers for the NC program <https://connect.ncdot.gov/projects/wztc/Documents/FlaggerTraining.pdf>. Visit their web sites or contact them directly to find out when they may be offering these courses.

### **Q: If I have taken Flagger Training from one of the approved sources listed in the last four (4) years, do I have to take it again?**

**A:** Contact your training source and make sure you have the entire up-to-date information specific to NC requirements. Once you have met these requirements to the satisfaction of your trainer, you are qualified to flag in NC.

### **Q: How can I become an approved trainer in NC?**

**A:** There are two ways to become an approved trainer. If you have attended and passed one of the approved TRAINER courses in the last four years, contact your trainer and make sure you have all the up-to-date information available for your course, including the [Flagger Training Elements](#) required by NC. Once you have attended a TRAINER course from one of our approved sources, you can then train others in order for them to meet the requirements of Flagger Certification in NC.

The other way to become an approved trainer is to submit your course materials to the attention of the Work Zone Traffic Control Section within NCDOT for review (**contact and address provided below**). You will need the Flagger Training Elements as a guide to make sure you cover all the required material. Once the material is reviewed and comments addressed you should contact Roger Garrett at (919) 814-5045 or Steve Kite at (919) 814-4937 to arrange for an audit of your course.

NOTE: There is only one course or method available at the present time to become an approved Work Zone Supervisor Trainer. This method is through ATSSA's "Corporate Training Partner Program". [Click here for contact information](#), or see the listing on our web page.

#### **Mailing Address:**

**Attn: Steve Kite, P.E.**  
**Work Zone Traffic Control**  
NCDOT Mobility & Safety - Traffic Management Unit  
1561 Mail Service Center, Raleigh, NC 27699-1561  
750 N. Greenfield Parkway, Garner, NC 27529

### **Q: What are the implementation dates for the NC Work Zone Qualifications and Training Program?**

**A:** Flaggers will be required to be properly qualified and trained by July 1, 2010. Work Zone Supervisors will be required to be properly qualified and trained by July 1, 2011.

### **Q: What are the requirements for Work Zone Flaggers?**

**A:** Successful completion of a NCDOT approved Flagger course. This will apply to all flaggers on NCDOT right of way.

**Q: What are the requirements for Work Zone Supervisors?**

A: Successful completion of a NCDOT approved Supervisor course and 2 years of “On-the-Job Training”. This will apply to at least one person. It is expected that each agency, contractor, and company working inside the Highway Right of Way have at least one Certified Work Zone Supervisor available to make decisions for their firm. They are also, responsible for making sure that all crews and crew leaders have appropriate training. Because of this level of responsibility a company or NCDOT Division may choose to have more than one Qualified Work Zone Supervisor. In addition the mere size of a firm or agency may guide the number of Work Zone Supervisors needed.

**NOTE:** “On the Job Training” is defined as work involving the setup, take-down and or inspection of Work Zones within existing Highway Right-of-Way.

**Q: Will NCDOT crews be required to meet the same requirements?**

A: Yes. The motorists do not distinguish between a contractor's work zone and a NCDOT work zone. All work zone traffic control requirements are for all operations on the NCDOT right of way.

**Q: How do I get my company's employees trained?**

A: Flagger Training

1) Have your employees attend one of the NCDOT approved training courses listed on our web site <https://connect.ncdot.gov/projects/wztc/Documents/FlaggerTraining.pdf> OR

2) Send an employee representative to a TRAINER course listed on our web site <https://connect.ncdot.gov/projects/wztc/Documents/FlaggerTRAINER.pdf> and then they can come back and train the rest of your employees as a representative of the training resource utilized OR

3) If you already have a program in place, contact Roger Garrett [(919) 814-5045, [rmgarrett@ncdot.gov](mailto:rmgarrett@ncdot.gov)] or Steve Kite [(919) 814-4937, [skite@ncdot.gov](mailto:skite@ncdot.gov)] to have your class audited and approved.

Work Zone Supervisor Training

1) Have your employee attend one of the NCDOT approved training courses listed on our web site <https://connect.ncdot.gov/projects/wztc/Documents/SupervisorTraining.pdf>.

**Q: How often do I have to be re-certified?**

A: Work Zone Traffic Control training shall be renewed every four (4) years by attending and successfully passing an approved training course in a given category based on a person's work zone job responsibilities.

**Q: Why is NCDOT requiring Work Zone Traffic Control Qualifications and Training?**

A: IT IS THE RIGHT THING TO DO TO INCREASE THE EDUCATION, AWARENESS AND SAFETY OF NC WORK ZONES!! In addition, FHWA regulations provided in 23 CFR 630 Subpart J states “States shall require that personnel involved in the development, design, implementation, operation, inspection, and enforcement of work zone related transportation management and traffic control be trained, appropriate to the job decisions each individual is required to make.” And did we mention IT IS THE RIGHT THING TO DO??

**Q: Will there be a “Train the Trainer” type class for the Work Zone Supervisor Certifications?**

A: There is only one course or method available at the present time to become an approved Work Zone Supervisor Trainer. This method is through ATSSA’s “Corporate Training Partner Program”. [Click here for contact information](#), or see the listing on our web page.

**Q: What does each course cost? Where and when are the courses being offered? Are there any pdh credit hours associated with same?**

A: A listing of approved training resources can be found on our web site <https://connect.ncdot.gov/projects/wztc/Pages/Training.aspx> use the contact information from this link to contact the individual training source desired and ask them about price, location, and time together with any other concerns or questions.

**Q: Who can I contact if I have additional questions?**

A: Contact Roger Garrett at (919) 814-5045 or Steve Kite at (919) 814-4937 with the NCDOT with your questions.