

<b>BUSINESS UNIT</b>	
<b>Business Unit</b>	<b>Unit Contact (2014)</b>
1 Aviation Division	Bobby Walston
2 Aviation Division	Bobby Walston
3 Aviation Division	Bobby Walston
4 Aviation Division	Bobby Walston
5 Aviation Division	Bobby Walston
6 Aviation Division	Bobby Walston
7 Aviation Division	Bobby Walston
8 Aviation Division	Bobby Walston
9 Aviation Division	Bobby Walston
10 Aviation Division	Bobby Walston
11 Bicycle & Pedestrian Division	Lauren Blackburn
12 Bicycle & Pedestrian Division	Lauren Blackburn
13 Bicycle & Pedestrian Division	Lauren Blackburn
14 Bicycle & Pedestrian Division	Lauren Blackburn
15 Bicycle & Pedestrian Division	Lauren Blackburn
16 Central Construction Unit	Ron Hancock
17 Central Construction Unit	Ron Hancock
18 Central Construction Unit	Ron Hancock
19 Central Construction Unit	Ron Hancock
20 Central Construction Unit	Ron Hancock
21 Central Construction Unit	Ron Hancock
22 Central Construction Unit	Ron Hancock
23 Central Construction Unit	Ron Hancock
24 Central Construction Unit	Ron Hancock
25 Central Construction Unit	Ron Hancock
26 Central Construction Unit	Ron Hancock
27 Communications	Michael Charbonneau
28 Communications	Michael Charbonneau
29 Communications	Michael Charbonneau
30 Communications	Michael Charbonneau
31 Communications	Michael Charbonneau
32 Communications	Michael Charbonneau
33 Communications	Michael Charbonneau
34 Communications	Michael Charbonneau
35 Communications	Michael Charbonneau
36 Communications	Michael Charbonneau
37 Communications	Michael Charbonneau
38 Communications	Michael Charbonneau
39 Communications	Michael Charbonneau
40 Contract Standards & Administration Unit	Randy Garris
41 Contract Standards & Administration Unit	Randy Garris
42 Contract Standards & Administration Unit	Randy Garris
43 Contract Standards & Administration Unit	Randy Garris
44 Contract Standards & Administration Unit	Randy Garris
45 Contract Standards & Administration Unit	Randy Garris
46 Contract Standards & Administration Unit	Randy Garris
47 Contract Standards & Administration Unit	Randy Garris
48 Contract Standards & Administration Unit	Randy Garris
49 Contract Standards & Administration Unit	Randy Garris
50 Contract Standards & Administration Unit	Randy Garris
51 Contract Standards & Administration Unit	Randy Garris
52 Contract Standards & Administration Unit	Randy Garris
53 Contract Standards & Administration Unit	Randy Garris

54	Contract Standards & Administration Unit	Randy Garris
55	Contract Standards & Administration Unit	Randy Garris
56	Contract Standards & Administration Unit	Randy Garris
57	Contract Standards & Administration Unit	Randy Garris
58	Contract Standards & Administration Unit	Randy Garris
59	Contractual Services Unit	Theresa Canales
60	Contractual Services Unit	Theresa Canales
61	Contractual Services Unit	Theresa Canales
62	Contractual Services Unit	Theresa Canales
63	Contractual Services Unit	Theresa Canales
64	Contractual Services Unit	Theresa Canales
65	Contractual Services Unit	Theresa Canales
66	Contractual Services Unit	Theresa Canales
67	Contractual Services Unit	Theresa Canales
68	Contractual Services Unit	Theresa Canales
69	DMV Driver Services	Barbara Webb
70	DMV Driver Services	Barbara Webb
71	DMV Driver Services	Barbara Webb
72	DMV Driver Services	Barbara Webb
73	DMV Driver Services	Barbara Webb
74	DMV Driver Services	Barbara Webb
75	DMV Driver Services	Barbara Webb
76	DMV Driver Services	Barbara Webb
77	DMV Hearings & Adjudication	Reita Smolka
78	DMV Hearings & Adjudication	Reita Smolka
79	DMV Hearings & Adjudication	Reita Smolka
80	DMV Hearings & Adjudication	Reita Smolka
81	DMV Hearings & Adjudication	Reita Smolka
82	DMV Hearings & Adjudication	Reita Smolka
83	DMV Hearings & Adjudication	Reita Smolka
84	DMV Hearings & Adjudication	Reita Smolka
85	DMV Hearings & Adjudication	Reita Smolka
86	DMV Hearings & Adjudication	Reita Smolka
87	DMV Hearings & Adjudication	Reita Smolka
88	DMV Hearings & Adjudication	Reita Smolka
89	DMV Hearings & Adjudication	Reita Smolka
90	DMV Hearings & Adjudication	Reita Smolka
91	DMV Hearings & Adjudication	Reita Smolka
92	DMV License & Theft	Steve Watkins
93	DMV License & Theft	Steve Watkins
94	DMV License & Theft	Steve Watkins
95	DMV License & Theft	Steve Watkins
96	DMV License & Theft	Steve Watkins
97	DMV License & Theft	Steve Watkins
98	DMV License & Theft	Steve Watkins
99	DMV License & Theft	Steve Watkins
100	DMV License & Theft	Steve Watkins
101	DMV License & Theft	Steve Watkins
102	DMV License & Theft	Steve Watkins
103	DMV License & Theft	Steve Watkins
104	DMV License & Theft	Steve Watkins
105	DMV License & Theft	Steve Watkins
106	DMV License & Theft	Steve Watkins
107	DMV License & Theft	Steve Watkins
108	DMV License & Theft	Steve Watkins

109	DMV Vehicle Services	Michael Bryant
110	DMV Vehicle Services	Michael Bryant
111	DMV Vehicle Services	Michael Bryant
112	DMV Vehicle Services	Michael Bryant
113	DMV Vehicle Services	Michael Bryant
114	DMV Vehicle Services	Michael Bryant
115	DMV Vehicle Services	Michael Bryant
116	DMV Vehicle Services	Michael Bryant
117	Facilities Management Unit	Priscilla Williams
118	Facilities Management Unit	Priscilla Williams
119	Facilities Management Unit	Priscilla Williams
120	Facilities Management Unit	Priscilla Williams
121	Facilities Management Unit	Priscilla Williams
122	Facilities Management Unit	Priscilla Williams
123	Facilities Management Unit	Priscilla Williams
124	Facilities Management Unit	Priscilla Williams
125	Facilities Management Unit	Priscilla Williams
126	Facilities Management Unit	Priscilla Williams
127	Facilities Management Unit	Priscilla Williams
128	Facilities Management Unit	Priscilla Williams
129	Ferry Division	Edward Goodwin
130	Ferry Division	Edward Goodwin
131	Ferry Division	Edward Goodwin
132	Ferry Division	Edward Goodwin
133	Ferry Division	Edward Goodwin
134	Ferry Division	Edward Goodwin
135	Ferry Division	Edward Goodwin
136	Ferry Division	Edward Goodwin
137	Ferry Division	Edward Goodwin
138	Ferry Division	Edward Goodwin
139	Ferry Division	Edward Goodwin
140	Ferry Division	Edward Goodwin
141	Ferry Division	Edward Goodwin
142	Ferry Division	Edward Goodwin
143	Ferry Division	Edward Goodwin
144	Ferry Division	Edward Goodwin
145	Ferry Division	Edward Goodwin
146	Financial Services/Accounting Unit	Stephanie King
147	Financial Services/Accounting Unit	Stephanie King
148	Financial Services/Accounting Unit	Stephanie King
149	Financial Services/Accounting Unit	Stephanie King
150	Financial Services/Accounting Unit	Stephanie King
151	Financial Services/Accounting Unit	Stephanie King
152	Financial Services/Accounting Unit	Stephanie King
153	Financial Services/Accounting Unit	Stephanie King
154	Financial Services/Accounting Unit	Stephanie King
155	Financial Services/Accounting Unit	Stephanie King
156	Financial Services/Accounting Unit	Stephanie King
157	Funds Administration Unit	Vacant
158	Funds Administration Unit	Vacant
159	Funds Administration Unit	Vacant
160	Funds Administration Unit	Vacant
161	Funds Administration Unit	Vacant
162	Funds Administration Unit	Vacant
163	Funds Administration Unit	Vacant

164	Funds Administration Unit	Vacant
165	Funds Administration Unit	Vacant
166	Funds Administration Unit	Vacant
167	Funds Administration Unit	Vacant
168	Funds Administration Unit	Vacant
169	Funds Administration Unit	Vacant
170	Funds Administration Unit	Vacant
171	Funds Administration Unit	Vacant
172	Funds Administration Unit	Vacant
173	Geotechnical Engineering Unit	John Pilipchuk
174	Geotechnical Engineering Unit	John Pilipchuk
175	Geotechnical Engineering Unit	John Pilipchuk
176	Geotechnical Engineering Unit	John Pilipchuk
177	Geotechnical Engineering Unit	John Pilipchuk
178	Geotechnical Engineering Unit	John Pilipchuk
179	Geotechnical Engineering Unit	John Pilipchuk
180	Geotechnical Engineering Unit	John Pilipchuk
181	Geotechnical Engineering Unit	John Pilipchuk
182	Geotechnical Engineering Unit	John Pilipchuk
183	Geotechnical Engineering Unit	John Pilipchuk
184	Geotechnical Engineering Unit	John Pilipchuk
185	<b>Global TransPark</b>	<b>Rudy Lupton</b>
186	Governance	Ann Dishong
187	Governance	Ann Dishong
188	Governance	Ann Dishong
189	Governance	Ann Dishong
190	Governance	Ann Dishong
191	Governance	Ann Dishong
192	Governor's Highway Safety Program	Don Nail
193	Governor's Highway Safety Program	Don Nail
194	Governor's Highway Safety Program	Don Nail
195	Governor's Highway Safety Program	Don Nail
196	Governor's Highway Safety Program	Don Nail
197	Governor's Highway Safety Program	Don Nail
198	Governor's Highway Safety Program	Don Nail
199	Governor's Highway Safety Program	Don Nail
200	Governor's Highway Safety Program	Don Nail
201	Governor's Highway Safety Program	Don Nail
202	Governor's Highway Safety Program	Don Nail
203	Governor's Highway Safety Program	Don Nail
204	Human Resources Unit	Angela Faulk
205	Human Resources Unit	Angela Faulk
206	Human Resources Unit	Angela Faulk
207	Human Resources Unit	Angela Faulk
208	Human Resources Unit	Angela Faulk
209	Human Resources Unit	Angela Faulk
210	Human Resources Unit	Angela Faulk
211	Human Resources Unit	Angela Faulk
212	Hydraulics Unit	David Chang
213	Hydraulics Unit	David Chang
214	Hydraulics Unit	David Chang
215	Hydraulics Unit	David Chang
216	Hydraulics Unit	David Chang
217	Hydraulics Unit	David Chang
218	Hydraulics Unit	David Chang

219	Hydraulics Unit	David Chang
220	Hydraulics Unit	David Chang
221	Hydraulics Unit	David Chang
222	Information Technology	Dave Ulmer
223	Information Technology	Dave Ulmer
224	Information Technology	Dave Ulmer
225	Information Technology	Dave Ulmer
226	Information Technology	Dave Ulmer
227	Information Technology	Dave Ulmer
228	Information Technology	Dave Ulmer
229	ITS & Signals Unit	Greg Fuller
230	ITS & Signals Unit	Greg Fuller
231	ITS & Signals Unit	Greg Fuller
232	ITS & Signals Unit	Greg Fuller
233	ITS & Signals Unit	Greg Fuller
234	ITS & Signals Unit	Greg Fuller
235	ITS & Signals Unit	Greg Fuller
236	ITS & Signals Unit	Greg Fuller
237	ITS & Signals Unit	Greg Fuller
238	ITS & Signals Unit	Greg Fuller
239	Legislative Affairs & Policy	#
240	Location & Surveys Unit	Charlie Brown
241	Location & Surveys Unit	Charlie Brown
242	Location & Surveys Unit	Charlie Brown
243	Location & Surveys Unit	Charlie Brown
244	Location & Surveys Unit	Charlie Brown
245	Maint. Ops & Fleet Mgmt. Unit	Scott Capps
246	Maint. Ops & Fleet Mgmt. Unit	Scott Capps
247	Maint. Ops & Fleet Mgmt. Unit	Scott Capps
248	Maint. Ops & Fleet Mgmt. Unit	Scott Capps
249	Maint. Ops & Fleet Mgmt. Unit	Scott Capps
250	Maint. Ops & Fleet Mgmt. Unit	Scott Capps
251	Materials & Tests Unit	Chris Peoples
252	Materials & Tests Unit	Chris Peoples
253	Materials & Tests Unit	Chris Peoples
254	Materials & Tests Unit	Chris Peoples
255	Materials & Tests Unit	Chris Peoples
256	Materials & Tests Unit	Chris Peoples
257	Materials & Tests Unit	Chris Peoples
258	Materials & Tests Unit	Chris Peoples
259	Materials & Tests Unit	Chris Peoples
260	Materials & Tests Unit	Chris Peoples
261	Materials & Tests Unit	Chris Peoples
262	Materials & Tests Unit	Chris Peoples
263	Mgmt. Systems & Assessments Unit	Lonnie Watkins
264	Mgmt. Systems & Assessments Unit	Lonnie Watkins
265	Mgmt. Systems & Assessments Unit	Lonnie Watkins
266	Mgmt. Systems & Assessments Unit	Lonnie Watkins
267	Mgmt. Systems & Assessments Unit	Lonnie Watkins
268	Mgmt. Systems & Assessments Unit	Lonnie Watkins
269	Mgmt. Systems & Assessments Unit	Lonnie Watkins
270	Mgmt. Systems & Assessments Unit	Lonnie Watkins
271	Mgmt. Systems & Assessments Unit	Lonnie Watkins
272	Mgmt. Systems & Assessments Unit	Lonnie Watkins
273	Mgmt. Systems & Assessments Unit	Lonnie Watkins

274	Office of Civil Rights	J. Trent Rawley
275	Office of Civil Rights	J. Trent Rawley
276	Office of Civil Rights	J. Trent Rawley
277	Office of Civil Rights	J. Trent Rawley
278	Office of Civil Rights	J. Trent Rawley
279	Office of Civil Rights	J. Trent Rawley
280	Office of Civil Rights	J. Trent Rawley
281	Office of Civil Rights	J. Trent Rawley
282	Office of Civil Rights	J. Trent Rawley
283	Office of Civil Rights	J. Trent Rawley
284	Office of Civil Rights	J. Trent Rawley
285	Office of Inspector General	Mary Morton
286	Office of Inspector General	Mary Morton
287	Office of Inspector General	Mary Morton
288	Office of Inspector General	Mary Morton
289	Office of Inspector General	Mary Morton
290	Office of Inspector General	Mary Morton
291	Office of Inspector General	Mary Morton
292	Oversize/Overweight Permit Unit	Tammy C. Denning
293	Oversize/Overweight Permit Unit	Tammy C. Denning
294	Oversize/Overweight Permit Unit	Tammy C. Denning
295	Oversize/Overweight Permit Unit	Tammy C. Denning
296	Oversize/Overweight Permit Unit	Tammy C. Denning
297	Oversize/Overweight Permit Unit	Tammy C. Denning
298	Oversize/Overweight Permit Unit	Tammy C. Denning
299	Oversize/Overweight Permit Unit	Tammy C. Denning
300	Oversize/Overweight Permit Unit	Tammy C. Denning
301	Pavement Management Unit	Judith Corley-Lay
302	Pavement Management Unit	Judith Corley-Lay
303	Pavement Management Unit	Judith Corley-Lay
304	Pavement Management Unit	Judith Corley-Lay
305	Pavement Management Unit	Judith Corley-Lay
306	Pavement Management Unit	Judith Corley-Lay
307	Pavement Management Unit	Judith Corley-Lay
308	Pavement Management Unit	Judith Corley-Lay
309	Pavement Management Unit	Judith Corley-Lay
310	Performance Metrics Unit	Ehren Meister
311	Performance Metrics Unit	Ehren Meister
312	Performance Metrics Unit	Ehren Meister
313	Performance Metrics Unit	Ehren Meister
314	Performance Metrics Unit	Ehren Meister
315	Performance Metrics Unit	Ehren Meister
316	Performance Metrics Unit	Ehren Meister
317	Performance Metrics Unit	Ehren Meister
318	Photogrammetry Unit	Keith Johnston
319	Photogrammetry Unit	Keith Johnston
320	Photogrammetry Unit	Keith Johnston
321	Photogrammetry Unit	Keith Johnston
322	Professional Services Management Unit	Scott Blevins
323	Professional Services Management Unit	Scott Blevins
324	Professional Services Management Unit	Scott Blevins
325	Professional Services Management Unit	Scott Blevins
326	Program Development Unit	Calvin Leggett
327	Program Development Unit	Calvin Leggett
328	Program Development Unit	Calvin Leggett

329	Program Development Unit	Calvin Leggett
330	Program Development Unit	Calvin Leggett
331	Program Development Unit	Calvin Leggett
332	Program Development Unit	Calvin Leggett
333	Program Development Unit	Calvin Leggett
334	Program Development Unit	Calvin Leggett
335	Program Development Unit	Calvin Leggett
336	Program Development Unit	Calvin Leggett
337	Program Development Unit	Calvin Leggett
338	Program Development Unit	Calvin Leggett
339	Program Development Unit	Calvin Leggett
340	Program Development Unit	Calvin Leggett
341	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
342	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
343	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
344	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
345	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
346	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
347	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
348	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
349	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
350	Project Dvlpmt. & Envmtl. Analysis Unit	Richard Hancock
351	Public Transportation Division	Debra Collins
352	Public Transportation Division	Debra Collins
353	Public Transportation Division	Debra Collins
354	Public Transportation Division	Debra Collins
355	Public Transportation Division	Debra Collins
356	Public Transportation Division	Debra Collins
357	Purchasing Unit	Vacant
358	Purchasing Unit	Vacant
359	Purchasing Unit	Vacant
360	Purchasing Unit	Vacant
361	Purchasing Unit	Vacant
362	Purchasing Unit	Vacant
363	Purchasing Unit	Vacant
364	Purchasing Unit	Vacant
365	Rail Division	Paul Worley
366	Rail Division	Paul Worley
367	Rail Division	Paul Worley
368	Rail Division	Paul Worley
369	Rail Division	Paul Worley
370	Rail Division	Paul Worley
371	Rail Division	Paul Worley
372	Research & Development Unit	Neil Mastin
373	Research & Development Unit	Neil Mastin
374	Research & Development Unit	Neil Mastin
375	Research & Development Unit	Neil Mastin
376	Research & Development Unit	Neil Mastin
377	Research & Development Unit	Neil Mastin
378	Research & Development Unit	Neil Mastin
379	Research & Development Unit	Neil Mastin
380	Research & Development Unit	Neil Mastin
381	Research & Development Unit	Neil Mastin
382	Research & Development Unit	Neil Mastin
383	Research & Development Unit	Neil Mastin

384	Research & Development Unit	Neil Mastin
385	Research & Development Unit	Neil Mastin
386	Research & Development Unit	Neil Mastin
387	Research & Development Unit	Neil Mastin
388	Research & Development Unit	Neil Mastin
389	Research & Development Unit	Neil Mastin
390	Right of Way Unit	Tom Childrey
391	Right of Way Unit	Tom Childrey
392	Right of Way Unit	Tom Childrey
393	Right of Way Unit	Tom Childrey
394	Right of Way Unit	Tom Childrey
395	Roadside Environmental Unit	Don Lee
396	Roadside Environmental Unit	Don Lee
397	Roadside Environmental Unit	Don Lee
398	Roadside Environmental Unit	Don Lee
399	Roadside Environmental Unit	Don Lee
400	Roadside Environmental Unit	Don Lee
401	Roadside Environmental Unit	Don Lee
402	Roadside Environmental Unit	Don Lee
403	Roadside Environmental Unit	Don Lee
404	Roadside Environmental Unit	Don Lee
405	Roadside Environmental Unit	Don Lee
406	Roadside Environmental Unit	Don Lee
407	Roadside Environmental Unit	Don Lee
408	Roadside Environmental Unit	Don Lee
409	Roadside Environmental Unit	Don Lee
410	Roadside Environmental Unit	Don Lee
411	Roadside Environmental Unit	Don Lee
412	Roadside Environmental Unit	Don Lee
413	Roadside Environmental Unit	Don Lee
414	Roadside Environmental Unit	Don Lee
415	Roadside Environmental Unit	Don Lee
416	Roadway Design Unit	Vacant
417	Roadway Design Unit	Vacant
418	Roadway Design Unit	Vacant
419	Roadway Design Unit	Vacant
420	Roadway Design Unit	Vacant
421	Safety & Risk Management Unit	Bob Andrews
422	Safety & Risk Management Unit	Bob Andrews
423	Safety & Risk Management Unit	Bob Andrews
424	Safety & Risk Management Unit	Bob Andrews
425	Safety & Risk Management Unit	Bob Andrews
426	Safety & Risk Management Unit	Bob Andrews
427	Safety & Risk Management Unit	Bob Andrews
428	Safety & Risk Management Unit	Bob Andrews
429	Safety & Risk Management Unit	Bob Andrews
430	Safety & Risk Management Unit	Bob Andrews
431	Signing & Delineation Unit	Ron King
432	Signing & Delineation Unit	Ron King
433	Signing & Delineation Unit	Ron King
434	Signing & Delineation Unit	Ron King
435	Signing & Delineation Unit	Ron King
436	Signing & Delineation Unit	Ron King
437	State Ports Authority	Paul Cozza
438	Strategic Prioritization Unit	Don Voelker

439	Strategic Prioritization Unit	Don Voelker
440	Strategic Prioritization Unit	Don Voelker
441	Strategic Prioritization Unit	Don Voelker
442	Strategic Prioritization Unit	Don Voelker
443	Strategic Prioritization Unit	Don Voelker
444	Strategic Prioritization Unit	Don Voelker
445	Strategic Prioritization Unit	Don Voelker
446	Strategic Prioritization Unit	Don Voelker
447	Structures Management Unit	Greg Perfetti
448	Structures Management Unit	Greg Perfetti
449	Structures Management Unit	Greg Perfetti
450	Structures Management Unit	Greg Perfetti
451	Structures Management Unit	Greg Perfetti
452	Support Services Unit	Keith Wilder
453	Support Services Unit	Keith Wilder
454	Support Services Unit	Keith Wilder
455	Support Services Unit	Keith Wilder
456	Support Services Unit	Keith Wilder
457	Support Services Unit	Keith Wilder
458	Support Services Unit	Keith Wilder
459	Support Services Unit	Keith Wilder
460	Support Services Unit	Keith Wilder
461	Traffic Management Unit	Stuart Bourne
462	Traffic Management Unit	Stuart Bourne
463	Traffic Management Unit	Stuart Bourne
464	Traffic Management Unit	Stuart Bourne
465	Traffic Management Unit	Stuart Bourne
466	Traffic Management Unit	Stuart Bourne
467	Traffic Management Unit	Stuart Bourne
468	Traffic Safety Unit	Terry Hopkins
469	Traffic Safety Unit	Terry Hopkins
470	Traffic Safety Unit	Terry Hopkins
471	Traffic Safety Unit	Terry Hopkins
472	Traffic Safety Unit	Terry Hopkins
473	Traffic Safety Unit	Terry Hopkins
474	Traffic Safety Unit	Terry Hopkins
475	Traffic Safety Unit	Terry Hopkins
476	Traffic Safety Unit	Terry Hopkins
477	Traffic Safety Unit	Terry Hopkins
478	Traffic Systems Operations Unit	Meredith McDiarmid
479	Traffic Systems Operations Unit	Meredith McDiarmid
480	Traffic Systems Operations Unit	Meredith McDiarmid
481	Traffic Systems Operations Unit	Meredith McDiarmid
482	Traffic Systems Operations Unit	Meredith McDiarmid
483	Traffic Systems Operations Unit	Meredith McDiarmid
484	Traffic Systems Operations Unit	Meredith McDiarmid
485	Traffic Systems Operations Unit	Meredith McDiarmid
486	Transportation Division 01	Jerry Jennings
487	Transportation Division 01	Jerry Jennings
488	Transportation Division 01	Jerry Jennings
489	Transportation Division 01	Jerry Jennings
490	Transportation Division 01	Jerry Jennings
491	Transportation Division 01	Jerry Jennings
492	Transportation Division 01	Jerry Jennings
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504	Transportation Division 01	Jerry Jennings
505	Transportation Division 01	Jerry Jennings
506	Transportation Division 01	Jerry Jennings
507	Transportation Division 01	Jerry Jennings
508	Transportation Division 01	Jerry Jennings
509	Transportation Division 01	Jerry Jennings
510	Transportation Division 01	Jerry Jennings
511	Transportation Division 01	Jerry Jennings
512	Transportation Division 02	John Rouse
513	Transportation Division 02	John Rouse
514	Transportation Division 02	John Rouse
515	Transportation Division 02	John Rouse
516	Transportation Division 02	John Rouse
517	Transportation Division 02	John Rouse
518	Transportation Division 02	John Rouse
519	Transportation Division 02	John Rouse
520	Transportation Division 02	John Rouse
521	Transportation Division 02	John Rouse
522	Transportation Division 02	John Rouse
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529	Transportation Division 02	John Rouse
530	Transportation Division 02	John Rouse
531	Transportation Division 02	John Rouse
532	Transportation Division 02	John Rouse
533	Transportation Division 02	John Rouse
534	Transportation Division 02	John Rouse
535	Transportation Division 02	John Rouse
536	Transportation Division 02	John Rouse
537	Transportation Division 02	John Rouse
538	Transportation Division 03	Karen Fussell
539	Transportation Division 03	Karen Fussell
540	Transportation Division 03	Karen Fussell
541	Transportation Division 03	Karen Fussell
542	Transportation Division 03	Karen Fussell
543	Transportation Division 03	Karen Fussell
544	Transportation Division 03	Karen Fussell
545	Transportation Division 03	Karen Fussell
546	Transportation Division 03	Karen Fussell
547	Transportation Division 03	Karen Fussell
548	Transportation Division 03	Karen Fussell

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558	Transportation Division 03	Karen Fussell
559	Transportation Division 03	Karen Fussell
560	Transportation Division 03	Karen Fussell
561	Transportation Division 03	Karen Fussell
562	Transportation Division 03	Karen Fussell
563	Transportation Division 03	Karen Fussell
564	Transportation Division 04	Tim Little
565	Transportation Division 04	Tim Little
566	Transportation Division 04	Tim Little
567	Transportation Division 04	Tim Little
568	Transportation Division 04	Tim Little
569	Transportation Division 04	Tim Little
570	Transportation Division 04	Tim Little
571	Transportation Division 04	Tim Little
572	Transportation Division 04	Tim Little
573	Transportation Division 04	Tim Little
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581	Transportation Division 04	Tim Little
582	Transportation Division 04	Tim Little
583	Transportation Division 04	Tim Little
584	Transportation Division 04	Tim Little
585	Transportation Division 04	Tim Little
586	Transportation Division 04	Tim Little
587	Transportation Division 04	Tim Little
588	Transportation Division 04	Tim Little
589	Transportation Division 04	Tim Little
590	Transportation Division 05	Wally Bowman
591	Transportation Division 05	Wally Bowman
592	Transportation Division 05	Wally Bowman
593	Transportation Division 05	Wally Bowman
594	Transportation Division 05	Wally Bowman
595	Transportation Division 05	Wally Bowman
596	Transportation Division 05	Wally Bowman
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600	Transportation Division 05	Wally Bowman
601	Transportation Division 05	Wally Bowman
602	Transportation Division 05	Wally Bowman
603	Transportation Division 05	Wally Bowman



659	Transportation Division 07	Mike Mills
660	Transportation Division 07	Mike Mills
661	Transportation Division 07	Mike Mills
662	Transportation Division 07	Mike Mills
663	Transportation Division 07	Mike Mills
664	Transportation Division 07	Mike Mills
665	Transportation Division 07	Mike Mills
666	Transportation Division 07	Mike Mills
667	Transportation Division 07	Mike Mills
668	Transportation Division 08	Rob Stone
669	Transportation Division 08	Rob Stone
670	Transportation Division 08	Rob Stone
671	Transportation Division 08	Rob Stone
672	Transportation Division 08	Rob Stone
673	Transportation Division 08	Rob Stone
674	Transportation Division 08	Rob Stone
675	Transportation Division 08	Rob Stone
676	Transportation Division 08	Rob Stone
677	Transportation Division 08	Rob Stone
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680	Transportation Division 08	Rob Stone
681	Transportation Division 08	Rob Stone
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692	Transportation Division 08	Rob Stone
693	Transportation Division 08	Rob Stone
694	Transportation Division 08	Rob Stone
695	Transportation Division 09	Pat Ivey
696	Transportation Division 09	Pat Ivey
697	Transportation Division 09	Pat Ivey
698	Transportation Division 09	Pat Ivey
699	Transportation Division 09	Pat Ivey
700	Transportation Division 09	Pat Ivey
701	Transportation Division 09	Pat Ivey
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712	Transportation Division 09	Pat Ivey
713	Transportation Division 09	Pat Ivey



769	Transportation Division 11	Mike Pettyjohn
770	Transportation Division 11	Mike Pettyjohn
771	Transportation Division 11	Mike Pettyjohn
772	Transportation Division 11	Mike Pettyjohn
773	Transportation Division 11	Mike Pettyjohn
774	Transportation Division 11	Mike Pettyjohn
775	Transportation Division 12	Reuben Chandler
776	Transportation Division 12	Reuben Chandler
777	Transportation Division 12	Reuben Chandler
778	Transportation Division 12	Reuben Chandler
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780	Transportation Division 12	Reuben Chandler
781	Transportation Division 12	Reuben Chandler
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798	Transportation Division 12	Reuben Chandler
799	Transportation Division 12	Reuben Chandler
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801	Transportation Division 12	Reuben Chandler
802	Transportation Division 13	Jay Swain
803	Transportation Division 13	Jay Swain
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824	Transportation Division 13	Jay Swain
825	Transportation Division 13	Jay Swain
826	Transportation Division 13	Jay Swain
827	Transportation Division 13	Jay Swain
828	Transportation Division 14	Ed Green
829	Transportation Division 14	Ed Green
830	Transportation Division 14	Ed Green
831	Transportation Division 14	Ed Green
832	Transportation Division 14	Ed Green
833	Transportation Division 14	Ed Green
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849	Transportation Division 14	Ed Green
850	Transportation Division 14	Ed Green
851	Transportation Division 14	Ed Green
852	Transportation Division 14	Ed Green
853	Transportation Division 14	Ed Green
854	Transportation Planning Unit	Mike Bruff
855	Transportation Planning Unit	Mike Bruff
856	Transportation Planning Unit	Mike Bruff
857	Transportation Planning Unit	Mike Bruff
858	Transportation Planning Unit	Mike Bruff
859	Transportation Planning Unit	Mike Bruff
860	Transportation Planning Unit	Mike Bruff
861	Transportation Program Management Unit	Vacant
862	Transportation Program Management Unit	Vacant
863	Transportation Program Management Unit	Vacant
864	Transportation Program Management Unit	Vacant
865	Transportation Program Management Unit	Vacant
866	Transportation Program Management Unit	Vacant
867	Transportation Program Management Unit	Vacant
868	Transportation Program Management Unit	Vacant
869	Transportation Program Management Unit	Vacant
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885	Transportation Program Management Unit	Vacant
886	Transportation Program Management Unit	Vacant
887	Transportation Program Management Unit	Vacant
888	Turnpike Authority	Clayton Somers
889	Turnpike Authority	Clayton Somers
890	Turnpike Authority	Clayton Somers
891	Turnpike Authority	Clayton Somers
892	Turnpike Authority	Clayton Somers
893	Turnpike Authority	Clayton Somers
894	Turnpike Authority	Clayton Somers
895	Turnpike Authority	Clayton Somers
896	Turnpike Authority	Clayton Somers
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898	Turnpike Authority	Clayton Somers
899	Turnpike Authority	Clayton Somers
900	Turnpike Authority	Clayton Somers
901	Turnpike Authority	Clayton Somers
902	Turnpike Authority	Clayton Somers
903	Turnpike Authority	Clayton Somers
904	Turnpike Authority	Clayton Somers
905	Utilities Unit	Dewayne Sykes
906	Utilities Unit	Dewayne Sykes
907	Utilities Unit	Dewayne Sykes
908	Utilities Unit	Dewayne Sykes
909	Value Management Unit	Jessica Kuse
910	Value Management Unit	Jessica Kuse
911	Value Management Unit	Jessica Kuse

WORK PLANS PERFORMANCE MEASURES	
Element	Measure
Automated Weather Observation Systems	GA syst airports w/state maintained AWOS
Grant Administration	Grants closed out wi 6 mo of final insp
Non Primary Entitlement Funds	\$ FAA NPE funds to support TIP projects
Pavement Condition Ratings	% of GA system with PCI of 70 or greater
Pilot Utilization Rate	% hrs of utiliz of pilots to support DOT
Runway Approach	GA airports w/Clear Primary Runway Appro
Runway Safety Areas	# of GA system airports with RSAs
State Construction Discretionary Funds	State const funds under contract wi 1 yr
Utilization of Airplanes	# of hrs of utilization of airplanes
Utilization of Helicopter	# of hrs of utilization of helicopter
Awareness Campaigns	Total population invol. in B&P campaigns
Bicycle Crash Rate	# of Bicycle Crashes
Meetings/Presentations	# of public involvement meetings
Pedestrian Crash Rate	# of Pedestrian Crashes
Project Scoping	# of Scoping Comments to PDEA
Construction Budget Metric	% Average overrun of budgets on projects
Construction Budget Metric	# Qtrly rpt-DE/PMMO due 15 days qtr end
Construction Budget Metric	# Calen. yr. overrun rep.-end of 4th Qtr
Construction Manual	# Update Constr. Man. by end of 2nd Qtr.
Construction Quality	% of projects w/Quality Index >8
Construction Quality	# Qtrly report to DE due 15 days qtr end
Construction Schedule Metric	% of projects delivered on Schedule
Construction Schedule Metric	# Qtrly rpt-DE/PMMO due 15 days qtr end
Final Estimate Status Report	# Qtrly report to DE due 15 days qtr end
Process Review Audits	# RE onsite rec. rev/rpt-end of 3rd Qtr
Process Review Audits	#Complete 1-2 CEI records review per qtr
Comprehensive Tool Kits	# of Comp. Tool Kits Created-Proj./Init.
Conference/Special Events/Reports	# of Conferences/Special Events/Reports
Editorial and Marketing Calendar	Dev. Calendar & Establish Protocol
Improve Position Media Coverage	% of Media Coverage/Story Type /VOCUS
Improve Public Records Tracking	Dev. Tracking Process & Electr. Database
Incr. Social Media Engmt.on FB & Twitter	% of Engagement Ratings
Increase Proactive Pitches/Releases	# of Pitches/REL./News Stories Generated
Increase Public Outreach Efforts	# Dev. of Nat. Med. Pitch & Expert Temp.
Increase Public Outreach Efforts	# of Speaking Opp. for SR. Leadership
Increase Public Outreach Efforts	# of National Stories/Speaking Events
Marketing/Communication Plans	# Plans Dev./Executed 4 Div./Mode/Initia
Number of Releases Addressing DOT Goals	# of New Stories Generated
Strategic In-House Video Production Use	# of Videos produced
Addendums	# processed
Advertisements	# of prepared
As-Built Plans	% processed
Award Projects	# of award letters
Bid Documents	# of assembled and approved
Construction Submittals	# of submittals reviewed
Contracts	# executed
Cost Estimates	# of preliminary estimates
Cost Estimates	# of final engineer's estimates
Cost Estimates	# of Design Build Cost Estimates
Letting	# conducted
Letting Information	% processed/distributed
Locally Administered Projects	# of documents reviewed
Locally Administered Projects	# concurred in award

Mail	% delivered (at CC complex)
Permit Services requested	# processed/posted to web
Plans	# of reviews
ROW plan revisions/field inspections	# processed/distributed
Special Detail Drawings	# of drawing prepared
Certifications-Existing	#Exist. DBE/MBE/WBE Certs. Revd./Renewed
Certifications-New	# of New DBE/MBE/WBE Cert. Revd. Per Yr.
Good Faith Reviews	# of Cent. Let Good Faith Reviews Per Yr
Prequalification-Contractors	# of Contr. Pkgs Revd,Analz,Decided On
Prequalification-Contractors	% Contr. Pkgs Revd.,Analz. & decd./4 wks
Prequalification-PEF's	# of PEF Pkgs. Revd, Analz & Deci. Made
Prequalification-PEF's	% of PEF Pkgs. Revd.,analz & decd. /4 wk
Utilization-Federal	% DBE Utiliz. on Fed. Funded Const. Proj
Utilization-State	% MBE Utiliz on State-Funded Const Proj.
Utilization-State	% WBE Utiliz on State-Funded Const. Proj
DL/ID Issuance	DL/ID issued from central location
DL/ID Issuance Service/Wait Time	%of DL/ID issuances w/i the Ob.Srv 5 min
DL/ID Issuance Service/Wait Time	% of DL/ID issuances w/i Obj Time 15 min
Insure DL/ID Issued to Auth Applicants	% of Immigration Doc verified-SAVE
Insure DL/ID Issued to Auth Applicants	Utilize Facial Recog. Software IPF
School Bus Driver Training & Recert	#of Drivers certified and recertified
School Bus Driver Training & Recert	# of Safety programs cond.-Drivers
Train Examiners in Customer Service	In-Srvc training classes-Cust Service
Conduct station and dealer hearings	# of station,dealer hearings conducted
Customer Service Staff Training	# of Training sessions held
Customer Service Staff Training	# of documented errors
Customer Service Staff Training	% of employees X-trained-hearing types
Customer inquires response	Average Response Time in hours
Driver license hearings	# of hearings conducted
Hearing Officers scheduling system	Consol. to one system for DMV Appl
Hearing Scheduling	Hearings sched. w/i 30 days of request
Insurance hearings	# of insurance hearings conducted
Mail/Telephone Hearings	Cont to review by mail/phone
Medical Cases reviewed	# of medical cases to be reviewed
Medical hearings	# of medical hearings conducted
Minimize Hearing Officer's Duty Stations	# of hrng locations-field hear.officer
Out-of-State customers	Increase # of out-of-state hearings
Respond to customer inquires	# of customer inquires
Applications for inspection stations	% of processed w/i 10 days
Business Audits	% of dealer audits
Business Audits	% of safety station audits
Business Audits	% of safety covert audits
Business Audits	% of emissions station audits
Business Audits	% of emission covert audits
ID Fraud Investigations	% of completed investigations
Investigations	% of insp station/dealership investiga
Investigations	% motor vehicle/driver-criminal invest
Licensing of Dealers and Salesman	% of processed w/o errors
Management & Personnel Development	% of personnel trained-SCJ Cert
Unclaimed Reports of stored vehicles	# of unclaimed reports mailed on time
Vehicle Emissions Test Compliance	# of registered vehicles inspected
Vehicle Emissions Test Compliance	% of stations receiving required audits
Vehicle Emissions Test Compliance	% of vehicles compliant reinspection
Vehicle Safety Inspection Compliance	# of reg vehicles inspected
Vehicle Safety Inspection Compliance	% of vehicles compliant reinspection

Crash Reporting	% of Crash Rpts.entered/proces correct
DMV Call Center	# of Abandoned Calls
DMV Call Center	Average wait time per call
DMV Call Center	# of Complaints
Liability Insurance	# of False Certifications Identified
Timely Data Distribution	% of data distributed to customer
Vehicle Registration Issuances	# of Titles Issued
Vehicle Registration Issuances	# of Tags/Renewals Issued
Annual Strategic Energy & Water Plan	% of Reduction in Energy Use
Annual Strategic Energy & Water Plan	% of Reduction in Water Use
Customer Satisfaction	% of customers rating VG
FC01 Work Order Close-out	Avg days to close out for DMV Fac.
FC01 Work Order Close-out	Avg days to close Raleigh Fac.
FC02 Work Order Close-out	Avg days to close out for DMV Fac.
FC02 Work Order Close-out	Avg days to close out Raleigh Fac.
Minority Participation for Constr. Proj.	% of goal achieved
Notification Response	Days to close out for DMV Fac.
Notification Response	Days to close out Raleigh Fac.
Optional Development Opportunities pc	# of optional development opportunities
Safety Meetings	# of monthly safety meetings scheduled
Address each complaint properly	% complaints - personal & individual
Capacity Utilized	# veh. left behind per 1,000 transp
Channel Service Ability	# of missed trips due to dredging
Enhance Safety	% Ferry Div. attending mo. safety mtgs.
Environmental Stewardship	% of Dredge/Piling/Maint ops w/i permit
Facility Work Orders	% of job orders completed in house
Fiscal Responsibility	% of line items within planned budget
Keep Public Informed Communications	# complaints per 1,000 passengers
Meeting Shipyard Schedules	% shipyard sched. performed on time
Onboard Passenger Safety	# accid. per 1,000 pass. while onboard
Onboard Vehicle Damage	# accid. per 1000 vehicles while onboard
Reduces Unscheduled Maintenance	% of missed trips unscheduled maintenanc
Schedule Maintained	% Trips Made/Trips Scheduled
Self Inspection Program	# of 835's issued during inspections
State Inspections	# deficiencies per inspection
Training Opportunities	% empl meeting approved training goals
Traveler Security	% Div. Scrning/Security Pers Trng. Curr.
Analyze BOT Agency items	BOT Agenda Item Approv. w/i 7-10 days
Certification of Revenue & Trustee Trans	Greater than 95 Pct.
Close Calendar & Monthly Fin. Statements	Greater than 90 %
Federal Fund Utilization	Qtr Targets Obligation Authority Utiliz
Growth in Electronic Payments	% of Growth
Growth in Revenue Collection Measures	Increase in Revenue Collection
Improvement in Revenue Collections	2 to 3 Improvements
Mandated Budget Information is formualat	All Required legislative submittals
Review initial payroll runs from Beacon	Review, follow up each bi-weekly period
Serve as point of contact for employee	Research customer response w/i 2days
State Certification of Financials	# of 10 days certification
Analysis on Schedule	# of problem statement
Analyze Project Commitments	Report Monthly
BOT Financial Update	Prepare and post by due date
Cash Model	# of runs accurate & timely
Construction Forecast	% of variation in planned versus actual
Division Equity Calculations	Monthly update to BOT authorizations
Financial Dashboard	% variation in planned versus actual

GARVEE Project Monitoring	Update Monthly
Modal Expenditures Forecast	% of variation in planned versus actual
Operations Spend Plan	% of variation in planned versus actual
Project Let List	# of reports awards & programmed
Revenues Forecast	% of variation in planned versus actual
STIP Budget	% of variation in planned versus actual
STIP Plan to Contract Awards	Monthly calculate capacity
Special Projects/Presentations	# of projects
Summary Financial Reports	Updated monthly to financial statements
Contractors/private firms review	# of packages reviewed
Cubic yards of grouting material	Cubic yards of grouting materials applie
Design standards,policy/guidelin	# of documents prepared or revised
Invest.Anal.Design Contaminated	# of geoenvironmental output units
Invest.Anal.Design Retain Walls	# of walls completed
Invest.Anal.Design for Bridges	# of bridge outputs units completed
Invest.Anal.Prepare for Roadways	# of RDWY outputs units completed
Invest.Anal.Prepare PDEA docs	# of documents completed
Pre-Const encroachment review	# of submittals reviewed
Review of construction submittal	# of submittals reviewed
Subgrade Soil Stablization	Lane-miles of geopavement work completed
Value engineering & products	# of projects studied or prod evalu
<b>GTP - Metrics not populated</b>	<b>GTP</b>
Board Relations	% Streamline Coord. of 4 DOT Boards
Internal Policy	% Established Internal Policy Framework
Process Improvement Certifications	# Lean 6 Sigma Green Belt Certifications
Process Improvement Projects Launched	# of Lean 6 Sigma Projects Launched
Process Improvement Training Completed	# Gov. Staff Lean 6 Sigma Training Compl
Special Projects	% of Special Projects Delivered on Time
Decrease Alcohol-Related Fatalities	# of Alcohol-Related Fatalities in NC
Decrease Motorcyclist Fatalities	# of Motorcyclist Fatalities in NC
Decrease Speed-Related Fatalities	# of Speed-Related Fatalities in NC
Decrease Total Motor Vehicl Fatalities	# of motor vehicle fatalities in NC
Decrease Unrestrained Fatalities	# of Unrestrained Fatalities in NC
Increase GHSP Campaign Charges	# of DWI Charges During all Campaigns
Increase GHSP Campaign Charges	# Occ. Protect. Charges During Campns.
Increase GHSP Campaign Charges	# of Speeding Charges During all Campns.
Increase GHSP Campaign Charges	# Traf. & Criminal Chrgs During all Camp
Increase GHSP Campaign Participation	# Partci. Agencies During Campaigns
Increase Media/Outreach/Training	#Med./Outreach/Trng. Hosted/Att. by GHSP
Increase Seat Belt Usage Rate	% of Seat Best Usage for NC
Beacon PA Actions Compl w/i 30 days	% of Beacon PA actions compl w/i 30 days
Effectively Maintain HR Training	% of staff customer training completed
Effectively Retain Employee	% of employees retained after 3yr
Effectively Retain Employee	% of employee turnover
Effectively maintain audit of PDAs	% of PDAs that were completed
Employee Access to Training	% of Empl. who accessed NC Learning Cent
Facilitate employee development	% of employees w/indiv training/develop
Qualifications Screening Processed	Qualification Screen turnaround 2-3 days
FEMA/MOA/CLOMR Submittals	# delivered by agreed date
NPDES Permit Designs	# delivered by agreed date
Operations-Consultant Review-BSR/CSR/DDC	# delivered by agreed date
Operations-Drainage Invest/Tech Support	# delivered by agreed date
Operations-Encroachment/Subdiv Reviews	# delivered by agreed date
Operations-Hydraulic Design(BSR/CSR/DDC)	# delivered by agreed date
Ops-Prelim Design Reports/Field Scoping	# delivered by agreed date

TIP-Hydraulic Design (FHYD)	# delivered by agreed date
TIP-Permit Drawings	# delivered by agreed date
TIP-Prelim Hydraulic Recommendations	# delivered by agreed date
Data Center Availability	% of time hardware is up in Data Ctr
First Call Resolution	% of call resolved at Level 1
Network outages	% avail. of NCDOT managed network
Patches Deployed	% of desktops & critical servers w/patch
Priority 2 ticket resolution	% of tickets resolved w/i 3 business day
Project Budget, Actual vs Planned	% of proj. comp w/cost less 15Pct. over
Project Implementation End Date,Act Plan	% of projects comp proj implementation
Average Number of Days to Hire New	From vacancy to final approval
Catalog Cut Reviews	% completed in 30 days
DTS Software Revisions	% of revision requests address in 4 week
Developer Signal Plan Reviews	% of inital reviews completed in 21 days
Developer Signal Plan Reviews	% of final reviews completed in 14 days
ITS & Traffic Signal equip TEC	% of items repaired in 4 weeks
ITS & signal plan on schedule	% of schedules met
ITS & traffic signal equip field tri	% completed in 5 working days
Metal Pole & Foundation Reviews	% completed in 40 days
QPL & New Equipment Evaluations	% completed in 60 days
<b>Element Not Populated</b>	<b>Metrics not populated</b>
Condemnation Exhibits	% Exhibits delivered by agreed date
Paneling Request	% Panel Requests deliver by agreed date
Right of Way staking	% ROW Stakings delivered by agreed date
Subsurface Utility Exploration (SUE)	% SUE Surveys delivered by agreed date
Survey Request (Full, Additonal, Misc)	% Full Surveys delivered by agreed date
Depreciated Rate of fleet	% of Fleet past useful life
Equipment Preventative Maintenance	% of Equip PM's performed on time
Inventory	% of Accuracy
Optimum Disposal Points	Est. Disposal points for each class
Utilization	Est targets class codes of equipment
Weigh Station Maintenance	% of PM's performed w/i 12 months
Producer/Supplier Quality Control	# Facility inspections perform annually
Producer/Supplier Quality Control	# of Investigations performed on time
Producer/Supplier Quality Control	# Quality Control Plans app. w/i 60 days
Project Certification (Materials)	# Project Materials Certifications Comp
Qualified Technicians	# of Demand for Certification met
Qualified Technicians	# of Technicians Assessed
Qualified Technicians	# of req ind Assurance Samples Processed
Quality Products delivered to NCDOT	# of Field Inspections performed on time
Quality Products delivered to NCDOT	# of Samples Tested on Time
Quality Products delivered to NCDOT	# Asphalt mix designs approved on time
Quality Products delivered to NCDOT	# Concrete mix designs approved on time
Review Material/Recd/Accepted/Paid	Mon/Qtrly Project Reviews Compl on time
ARC Mapping	% ARC County Maps Updated and Published
Assessments-MCAP(Quarterly)	% of Assessments Completed on Time
Assessments-PBMC(Semi-Annually)	% of Assessments Completed on Time
Conversion of Bridge Maps(Micro to ARC)	% of Bridge Maps Converted to ARC Format
Conversion of Travel Maps (Micro to ARC)	# of Travel Maps Converted to ARC Format
Edits & Updates for Map Publication	% of County Maps Published to Web
MMS Analysis	% of MMS Analysis Functional by 5/31/14
MMS Field Support	# of Quarterly Meeting Conducted
MMS Mobile Device Project-Phase I	% of MMS Tablet Pilot Complete
Road Characteristic Data Entry	# of TIP's Entered
Road History/Information Requests	Avg. turnaround days (< or =)

ADA	# of audits conducted
ADA Technical Assistance	# of tech. assistance sessions delivered
EEO	# of on-site reviews conducted
EEO	# of mgrs and spvrs trained on AAP
EEO	# of employees trained on UWH and EEO
Titles VI	# of compliance reviews conducted
Workforce Development (BOWD)	# of Prime Contractors contacted
Workforce Development (BOWD)	# of DBE's contacted
Workforce Development (OJT)	# of trainees enrolled (total)
Workforce Development (OJT)	# of minorities enrolled
Workforce Development (OJT)	# of females enrolled
Annual Audit (Work) Plan	% of Dept. on target for completion
DBE Compliance Reviews	% of Compl Outstanding Rpts by 12/31/13
EAGLE 2013	% of Testing Completed by 6/30/14
Required Reporting	Qtrly Audit & Review Reports to OIA
Risk Assessment	% Completed by 2/28/13
Risk-Based Model-SACU	% Implementation Complete by 6/30/14
Training for Continuing Education	%Aud. compl 40 hrs of CPE-20 hrs YB Comp
# of Incidents	# of Incidents for Unit
Annual Permits	# of permits issued
Average Production per Employee per Day	% of Empl Issue 47-57 Permits per Day
Escort Certification Vehicle Operators	# of certifications issued
License for Professional House Mover	# of licenses issued
Single Trip Permits	# of permits issued
Superload Applications Processed	# of Superload Applications Processed
Superload Permits Issued	% issued w/i 10 calendar days of receipt
Superload Permits Issued	# of Superload Permits Issued
HPMS Pavement Data	# Collected for 500 sections per year
HPMS Profilometer	% Collected for 9000 miles per year
HPMS Upload	% Reporting & Upload Complete by 6/15/14
PMS and PCS Training	% Train 50% of Divisions each year
Pavement Design Catalog	# Devlp Design Cat. for DDC by 6/1/2014
Pavement Designs	# Provided of 140 per year
Pavement Friction Testing	% of Test 6400 miles per year
Pavement Research	# for 3 research Needs Statements per yr
QA of PCS Data	% of Random Samples of Sec. Sect. per yr
BUWP Management	# of BUWPs reviewed & updated
Dashboard Maintenance	# of executive dashboard metrics updated
Dashboard Utilization	# of IMDB users
Data Integration	# of measures/data sets integrated
Performance Coaching	# of metric coaching sessions
Performance Reporting	# of scorecards produced
Sit Reps Development	# of custom SitReps developed
Sit Reps Reporting	# of Hwy SitReps published
Mapping Delivery Rate for Construction	% of proj del on or before req due date
Mapping Delivery Rate for NEPA Documents	% of proj del on or before req due date
Mapping Delivery Rate for ROW Documents	% of proj del on or before req due date
Mapping Delivery Rate for Transit/Others	% of proj del on or before req due date
Consultant evaluation guide	% executed
PSMU producures manual	% executed
Professional Service Contract execution	% executed
Purchase Orders/Task Orders	% executed
BOT Agenda-STIP Unit	Item N and Item N (handout)
BOT Agenda-Scheduling Unit	# of agenda items J,K,L,M,V summaries
Feasibility Studies	# of studies completed on time for progr

Funding Reporting	Run monthly inactive funding BI Reports
Funding Reporting	Close project funding reports
Funding Reporting	WBS overdraft funding BI reports mthly
Funding Reporting	WBS approaching overdraft Funding
Funding Reporting	State/Federal Funding BI Reports
Knowledge Transfer	Workshop for Div Eng,staff,customers
Program Development	Identify, program, author Mobility Funds
Program Development	# STI Fund Projects-2014 (80 Statewide)
Program Development	# STI Fund Projects-2014 (60 Regional)
Program Development	# STI Fund Projects-2014 (40 Division)
STIP in SAP	# of WBS elements created for STIP proj
Tentative Letting Schedule Application	12 month let list,13-18 month let
HES-Archaeology Reports Completed	# of reports completed
HES-Commun. Studies Report Completed	# of reports completed
HES-Hearings & Public Meetings	# of public meetings
HES-Historic Architecture Reports	# of reports completed
HES-Traffic Noise & Air Quality Reports	# of reports completed
NES-Natural Resources Technical Report	# of reports completed
NES-Permit Application Submitted	# of applications submitted
NES-Permits Received & Completed	# of Permits received on time
PDS-Concurrence Points Signed	# of points signed
PDS-Environmental Documents Signed	# of documents signed
Contract Management	% local agencies using system database
Funds Management	% payments made w/in 15 days of receipt
Funds Management	\$ amt. of FY funds expended to projects
Grant Administration	# of grant applications received
Grant Administration	% of grant applications approved
Grant Administration	% of local agencies in compliance
Competitive Solicitations	# of Solicitations Posted to IPS
Convert Requisition to Purchase Order	# of Purchase Orders < \$1000
Convert Requisition to Purchase Order	# of POs between \$1000 and \$4999
Convert Requisition to Purchase Order	# of POs between \$5000 and \$9999
Convert Requisition to Purchase Order	# of POs between \$10,000 and \$24,999
Convert Requisition to Purchase Order	# of Purchase Orders > \$25,000
G.S. 136 Purchase Orders Issued	# of Purchase Orders < \$1.2M
G.S. 143 HUB Awards	% of Awards to HUB Vendors
Customer Satisfaction Index (CSI)	% of Piedmont passengers satisfied
Customer Satisfaction Index (CSI)	% of Carolinian passengers satisfied
Highway/railroad collisions	# of fatalities
Piedmont Improvement Program	\$ invested
Project Delivery	% Work Program Projects on Schedule
Provide/support intercity passenger serv	% increase on state-sponsored trains
Rail Industry Safety	# of industry inspections performed
Business Functions & Program Delivery	# of research projects initiated
Business Functions & Program Delivery	# of research projects in progress
Business Functions & Program Delivery	# of research projects completed
Research related to improvement perform	# of research projects initiated
Research related to improvement perform	# of research projects in progress
Research related to improvement perform	# of research projects completed
Research that is benefical to employees	# of research projects initiated
Research that is benefical to employees	# of research projects in progress
Research that is benefical to employees	# of research projects completed
Research that is related 2 environmental	# of research projects initated
Research that is related 2 environmental	# of research projects in progress
Research that is related 2 environmental	# of research projects completed

Research-durability materials/facilities	# of research projects initiated
Research-durability materials/facilities	# of research projects in progress
Research-durability materials/facilities	# of research projects completed
Traffic & Safety Related Research	# of research projects initiated
Traffic & Safety Related Research	# of research projects in progress
Traffic & Safety Related Research	# of research projects completed
Acquisition of ROW	# of Parcels Acquired by Contractors
Acquisition of ROW	# of Parcels Acquired by Staff
Appraisals	# of Appraisals Conducted by Contractors
Appraisals	# of Appraisals Conducted by Staff
Relocation	# of Payments
Adopt a Highway	% of Planned Program Tasks Completed
Agency Calibration/Compliance	% of LQ & Agency quarterly audits
Asphalt Site Remediation	% of Remediation Activities Completed
E&SC Design Training	% of District/County/DDC Office Trained
E&SC Monthly Site Reviews	% of Metro Coverage
E&SC Monthly Site Reviews	% of Non metro coverage
E&SC Plan Design & Analysis	% of Reclamation-Design/Build
E&SC Plan Design & Analysis	% of State Forces; Bridge Maint
Erosion Control Plan Design	% of Plans meeting time standard
Fd OPs Projects	% of Projects mtg completion date
Fd Ops PreCon	% of EC Coverage at PreCons
Field Operations Design Field Inspection	% of Field inspection recommendations
Landscape Plan Design	% of Plans meeting time standard
Mitigation Monitoring	% of Perf Monitoring Meeting Time Stan
Pesticide Facility Audits	% of Quarterly Audits
Rest Area Conditions	% of RA Facelifting/System Preservation
Rest Area Conditions	% of Quarterly Maint. Assessments
Rest Area Conditions	% of RA Maint. Contr. Awards on Schedule
Stormwater Devices Condition	% of Structural Stormwater Control Insp
Stormwater Pollution Prevention Plan	% of SPPP's audited per standard
Swat a Litter Bug Program	% of Planned Program Tasks Completed
Field Inspections	% Held on time
Preliminary Design Submittals	% submitted on time
Right of Way Complete (RPC)	% completed on time
Right of Way Plan Activities	% completed on time
Roadway Plans to Contracts & Proposals	% completed on time
Annual COOP Report	Provide Annual Report to DPS by 11/15/13
Badges	# of new badges
Badges	# of replacement badges
ESI Status Report	# of Status Report provided
Form 19s entered timely	% of forms completed within 24 hrs.
Form 22s entered timely	% of forms completed within 48 hrs.
New WC Cases	# of new cases
New Z10 Process	New process adopted by Execs by 4/30/13
Surveillance Responses	% video, access rpts provided w/i 24 hrs
Z10 Pilot Programs	# of pilot programs implemented
New Product Evaluations	% Completed on Schedule
Program Signing Plans	% Completed on Schedule
R-4067 Allocation	% spent
Resurfacing Contracts	% Completed on Schedule
Special Sign Requests	% Completed on Schedule
TIP Signing & Pavement Marking Plans	% Completed on Schedule
NCSPA - Metric not populated	Ports
Statewide Travel Demand Model	%Model output avail.-P4.0 scor. 12/31/15

Strategic Prioritization P3.0/STI	% P3.0/STI Cand. Proj. Submitted 2/28/14
Strategic Prioritization P3.0/STI	# Workgroup meetings held in FY14
Strategic Prioritization P3.0/STI	%Proj. Scores Rel.-Statewide Cat. 5/1/14
Strategic Prioritization P3.0/STI	% GIS data available for scoring 2/1/14
Strategic Prioritization P3.0/STI	%Proj. est. tool avail. for scor. 2/1/14
Strategic Prioritization P3.0/STI	%P3.0/STI Scoring Crit. Finalized 2/1/14
Strategic Prioritization P3.0/STI	# New MPOs brought into P3.0 2/1/14
Strategic Prioritization P3.0/STI	% Remaining Proj. Scores Rel. 11/1/14
BMS Allocations v2.0	% Completed by 6/30/2014
NBIS Program Compliance	% of NBIS insp. completed on time
Presev & Repair Plans to Contract Office	Per Division Schedule
TIP Plans to Contract Office	8 weeks prior let
Working Drwg Reviews	Per Contract req't
DMV Mail	# of presort mail processed
Online Ordering WebCRD	# of orders submitted
Print and Mail Tag Stickers	# of orders fulfilled
Printing	# of impressions
Printing	# of color impressions
Recycling	Tons of Cardboard Recycled
Supplies (DOT Supply)	# of orders fulfilled
Swap Shop	# of items processed
Warehouse Shipping	# of orders processed
City/Division Traffic Studies	# of Studies
City/Division Traffic Studies	% completed on schedule
Control-of-Access Requests	# of requests
Control-of-Access Requests	% completed on schedule
Transportation Impact Studies	# of Studies
Transportation Impact Studies	% completed on schedule
Transportation Mgmt Plans for TIP	% completed on schedule
Administrative Costs	% of 1DOT Expenses
Contractors Costs	% Outsourcing
Customer Service Tracked requests	% completed on schedule
Fatal Crashes (Analyze)	% completed on schedule
Fatal Crashes (Investigate)	% completed on schedule
HSIP Locations (Analyze)	% completed on budget
Hazard Funds	Manage Federal Hazard Funds
Mobility and Safety Projects	# of funded projects
Program Evaluations	% completed on budget
TIP Projects (Mobility/Safety Reviews)	% completed on budget
Accident Clearance Time	Avg. Clearance Time of 75 min. or less
NC 511	Improve Customer Satisfaction
Network Mobility	Interstate TTI for High Volume Segments
R-4049 Budget	95% (+/- 10%) of allocation expended
R-4701 Budget	95% (+/- 10%) of allocation expended
Rear End Crashes	5-yr rolling avg. for rear end crashes
Signal System Delay	Reduce avg. % reduction in delay
Special Initiatives	# of initiatives completed
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	Square Feet
Brush & Tree Control	Shoulder Miles Sprayed and Cut
Brush & Tree Control	Linear Feet Cut
Chip Seals Placed	Square Yards of Seals
Contract Resurfacing	Tons of asphalt placed
Crack Sealing	Linear Miles Sealed
Division Managed Projects	% of Projects Let on schedule

Drainage Structure	Linear Feet of pipes & culvert replaced
Equipment Preventative Maintenance	% PM's Performed on time
Equipment Utilization Rates	% Utilization Rate
Expansion Joints Repaired	Linear Feet
Ground Mounted Signs	Square Feet Signs Installed
Ground Mounted Signs	Each sign repaired
Lateral Ditches	Shoulder Miles Ditched
Mowing	Shoulder Miles Mowed
Pavement Markers	Centerline Miles Marked
Pavement Markings	Centerline Miles Striped
Pavement Repaired	Tons of Asphalt
Pavement Repaired	Square yards
Rest Areas	REU Quarterly Assessment Score
STIP projects	% of Projects on schedule
Short Pvmt Overlays	Tons of repair
Shoulder Repair	Shoulder Miles Repaired
Superstructure Repaired	Square Feet of Steel Structure Painted
Vegetation Management	Acres sprayed/treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	Square feet
Brush & Tree Control	shoulder miles sprayed & cut
Brush & Tree Control	Linear Feet Cut
Chip Seals Placed	Square Yards of Seals
Contract Resurfacing	Tons of asphalt placed
Crack Sealing	Linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization Rates	% of Utilization rate
Expansion Joints Repaired	Linear feet
Ground Mounted Signs	Square feet signs installed
Ground Mounted Signs	Eash Sign Repaired
Lateral Ditches	Shoulder Miles ditched
Mowing	shoulder miles mowed
Pavement Markers	each
Pavement Markings	Linear Feet
Pavement Repaired	tons of asphalt
Pavement Repaired	Square yards
Rest Areas	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmt Overlays	Tons of repair
Shoulder Repair	Shoulder Miles Repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	Acres Sprayed/Treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	Square feet
Brush & Tree Control	shoulder miles sprayed & cut
Brush & Tree Control	Linear feet cut
Chip Seals placed	Square yards of seals
Contract Resurfacing	Tons of Asphalt placed
Crack Sealing	Linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization rate

Expansion Joints Repaired	linear feet
Ground Mounted Signs	Square feet signs installed
Ground Mounted Signs	Each Sign Repaired
Lateral Ditches	shoulder miles ditched
Mowing	shoulder miles mowed
Pavement Markers	# of Markers
Pavement Markings	Linear Feet
Pavement Repaired	tons of asphalt
Pavement Repaired	Square yards
Rest Area Maintained	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmt Overlays	Tons of repair
Shoulder Repaired	Shoulder Miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	Acres Sprayed/Treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	square feet
Brush & Tree Control	Linear Feet Cut
Brush & Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	Square Yards of Seals
Contract Resurfacing	tons of asphalt placed
Crack Sealing	Linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization Rate
Expansion Joints Repaired	linear feet
Ground Mounted Signs	square feet signs installed
Ground Mounted Signs	each sign repaired
Lateral Ditches	shoulder miles ditched
Mowing	Shoulder miles mowed
Pavement Markers	Centerline Miles Marked
Pavement Markings	Centerline Miles Striped
Pavement Repaired	tons of asphalt
Pavement Repaired	square yards
Rest Area Maintained	REU quarterly assessment score
STIP Projects	% of Projects on schedule
Short Pvmt Overlays	tons of repair
Shoulder Repaired	shoulder miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	acres sprayed/treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	Square feet
Brush & Tree Control	Linear Feet Cut
Brush & Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	Square yards of seals
Contract Resurfacing	tons of asphalt placed
Crack Sealing	linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization Rates	% of Utilization rate
Expansion Joints Repaired	linear feet
Ground Mounted Signs	Square feet signs installed
Ground Mounted Signs	Each sign repaired

Lateral Ditches	shoulder miles ditched
Mowing	shoulder miles mowed
Pavement Markers	# of markers installed
Pavement Markings	Linear feet
Pavement Repaired	tons of asphalt
Pavement Repaired	square yards
Rest Areas Maintained	REU quarterly assessment score
STIPS Projects	% of Projects on schedule
Short Pvmt Overlays	tons of repair
Shoulder Repaired	shoulder miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	acres sprayed/treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	Square Feet
Brush & Tree Control	Linear Feet Cut
Brush & Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	Square Yards of Seals
Contract Resurfacing	Tons of Asphalt placed
Crack Sealing	Linear Miles Sealed
Division Manged Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization Rate
Expansion Joints Repaired	Linear Feet
Ground Mounted Signs	Square Feet Signs Installed
Ground Mounted Signs	Each Sign Repaired
Lateral Ditches	Shoulder Miles Ditched
Mowing	Shoulder Miles Mowed
Pavement Markers	Centerline Miles Marked
Pavement Markings	Centerline Miles Striped
Pavement Repaired	tons of asphalt
Pavement Repaired	Square Yards
Rest Areas Maintained	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmt Overlays	Tons of Repair
Shoulder Repaired	Shoulder miles repaired
Superstructure Repaired	Square Feet of Steel Structure Painted
Vegatation Management	Acres Sprayed/Treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	Square Feet
Brush & Tree Control	Linear Feet Cut
Brush & Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	Square Yards of Seals
Contract Resurfacing	Tons of Asphalt placed
Crack Sealing	Linear Miles Sealed
Division Managed Projects	% of Projects Let on schedule
Drainages Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization Rate
Expansion Joints Repaired	Linear Feet
Ground Mounted Signs	Square Feet Signs Installed
Ground Mounted Signs	Each Sign Repaired
Lateral Ditches	Shoulder Miles Ditched
Mowing	Shoulder Miles Mowed
Pavement Markers	# of Markers

Pavement Markings	linear feet
Pavement Repaired	tons of asphalt
Pavement Repaired	Square Yards
Rest Area Maintained	REU Quarterly Assessments Score
STIP Projects	% of Projects on schedule
Short Pvmt Overlays	Tons of Repair
Shoulder Repaired	Shoulder Miles Repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	Acres Sprayed/Treated
Accident Clearance	% cleared within 75 minutes or less
Bridge deck repaired	square feet
Brush & Tree Control	Linear Feet Cut
Brush & Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	square yards of seals
Contract Resurfacing	tons of asphalt placed
Crack Sealings	linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventation Maintenance	% of PM's performed on time
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization rate
Expansion Joints Repaired	linear feet
Ground Mounted Signs	square feet signs installed
Ground Mounted Signs	each sign repaired
Lateral Ditches	shoulder miles ditched
Mowing	shoulder miles mowed
Pavement Markers	# of markers
Pavement Markings	Linear Feet
Pavement Repaired	tons of asphalt
Pavement Repaired	square yards
Rest Areas	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmt Overlays	tons of repair
Shoulder Repaired	shoulder miles repaired
Superstructure repaired	Square feet of steel structure painted
Vegetation Managements	acres sprayed/treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	square feet
Brush & Tree Control	shoulder miles sprayed & cut
Brush & Tree Control	Linear Feet Cut
Chip Seals Placed	Square yards of seals
Contract Resurfacing	tons of asphalt placed
Crack Sealing	linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Prevention Maintenance	% of PM's performed on time
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization Rate
Expansion Joints Repaired	Linear feet
Ground Mounted Signs	Square feet signs installed
Ground Mounted Signs	Each sign repaired
Lateral Ditches	shoulder miles ditched
Mowing	shoulder miles mowed
Pavement Markers	# of Markers
Pavement Markings	Linear Feet

Pavement Repaired	tons of asphalt
Pavement Repaired	Square yards
Rest Areas Maintained	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmt Overlays	ton of repair
Should Repaired	shoulder miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	acres sprayed/treated
Accident Cleared	% cleared within 75 minutes or less
Bridge Deck Repaired	square feet
Brush & Tree Control	shoulder miles sprayed & cut
Brush & Tree Control	Linear Feet Cut
Chip Seals Placed	square yards of seals
Contract Resurfacing	tons of asphalt placed
Crack Sealing	Linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structure	Linear feet of pipe & culverts replaced
Equipment Prevention Maintenance	% of PM's performed on time
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization Rate
Expansion Joints Repaired	Linear Feet
Ground Mounted Signs	square feet signs installed
Ground Mounted Signs	each sign repaired
Lateral Ditches	shoulder miles ditched
Mowing	shoulder miles mowed
Pavement Markers	# of Markers
Pavement Markings	Linear Feet
Pavement Repaired	tons of asphalt
Pavement Repaired	square yards
Rest Ares Maintained	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmt overlays	tons of repair
Shoulder Repaired	shoulder miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	acres sprayed/treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repair	square feet
Brush and Tree Control	Linear Feet Cut
Brush and Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	square yards of seals
Contract Resurfacing	tons of asphalt placed
Crack Sealing	Linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization rate
Expansion Joints Repaired	linear feet
Ground Mounted Signs	square feet signs installed
Ground Mounted Signs	each sign repaired
Lateral Ditches	shoulder miles ditched
Mowing	shoulder miles mowed
Pavement Markers	# of markers
Pavement Markings	Linear Feet
Pavement Repaired	tons of asphalt
Pavement Repaired	square yards

Rest Areas Maintained	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmnt Overlays	tons of repair
Shoulder Repaired	Shoulder miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	acres sprayed/treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	square feet
Brush & Tree Control	Linear Feet Cut
Brush & Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	square yards of seal
Contract Resurfacing	tons of asphalt placed
Crack Sealing	linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Preventative Management	% of PM's performed on time
Equipment Utilization	% of Utilization Rate
Expansion Joints Repaired	linear feet
Ground Mounted Signs	square feet signs installed
Ground Mounted Signs	each sign repaired
Lateral Ditches	shoulder miles ditched
Mowing	shoulder miles mowed
Pavement Markers	# of markers
Pavement Markings	Linear Feet
Pavement Repaired	tons of asphalt
Pavement Repaired	square yards
Rest Areas Maintained	REU quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmnt Overlays	tons of repair
Shoulder Repaired	shoulder miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	acres sprayed / treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Deck Repaired	square feet
Brush and Tree Control	Linear Feet Cut
Brush and Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	Square Yards of Seals
Contract Resurfacing	Tons of asphalt placed
Crack Sealing	linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	% of PM's performed on time
Equipment Utilization	% of Utilization Rate
Expansion Joints Repaired	linear feet
Ground Mounted Signs	Square feet signs installed
Ground Mounted Signs	each sign repaired
Lateral Ditches	shoulder miles ditched
Mowing	Shoulder miles mowed
Pavement Markers	# of markers
Pavement Markings	Linear Feet
Pavement Repaired	tons of asphalt
Pavement Repaired	Square Yards
Rest Areas Maintained	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule

Short Pvmnt Overlays	tons of repair
Shoulder Repaired	shoulder miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	Acres Sprayed/Treated
Accident Clearance	% cleared within 75 minutes or less
Bridge Decks Repaired	square feet
Brush & Tree Control	Linear Feet Cut
Brush & Tree Control	shoulder miles sprayed & cut
Chip Seals Placed	Square Yards of Seals
Contract Resurfacing	tons of asphalt placed
Crack Sealing	linear miles sealed
Division Managed Projects	% of Projects Let on schedule
Drainage Structures	Linear feet of pipe & culverts replaced
Equipment Preventative Maintenance	Pct. PM's performed on time
Equipment Utilization	Pct. Utilization rate
Expansion Joints Repaired	linear feet
Ground Mounted Signs	square feet signs installed
Ground Mounted Signs	Each sign repaired
Lateral Ditches	shoulder miles ditched
Mowing	Shoulder miles mowed
Pavement Markers	# of Markers
Pavement Markings	Linear Feet
Pavement Repaired	tons of asphalt
Pavement Repaired	square yards
Rest Area Maintained	REU Quarterly Assessment Score
STIP Projects	% of Projects on schedule
Short Pvmnt Overlays	tons of repair
Shoulder Repaired	shoulder miles repaired
Superstructure Repaired	Square feet of steel structure painted
Vegetation Management	acres sprayed/treated
Comprehensive Transportation Plans	# of CTP maps adopted by NCDOT
Comprehensive Transportation Plans	# of CTP reports completed
Comprehensive Transportation Plans	% of CTP milestone completed ontime
Project Data	% of Traffic Data delivered for projects
Traffic Forecasts	% of Traffic Forecasts Delivered on-time
Traffic Monitoring	# of Coverage Counts collected
Traffic Monitoring	% of TVT and LTPP Data deliv. on time
ARRA Reporting	# of Reports
ARRA and Loc Prog Training	# of Sessions Held
Agreements	# Agreement to Board
Assessment Center Involvement	# of attended or assessed
Building Network for Project Schedules	# of Networks Created
CMAQ,Enhancement Projects	# of projects Initiated
Constructability Manual	Develop NCDOT Construction Manual
Constructability Reviews	# of Reviews Conducted
Customer Surveys Issued	# of surveys issued
DB Debriefing Held	# Held
DB Project Let	# Let
DB Projects Advertised	# Advertised
DB Projects Complete	# Completed
DB Standard Process	Pre-Advertisement Checklist Developed
DB plans reviewed	# of Design Submittals Processed
Funded Positions	# of Invoices Processed
Innovative Contracts	# of Innovative Contracting RFP's
Manual Updates	# of Updates

Priority Project Executives	# of Projects Assigned or Ongoing
Public Manager Graduates	# of graduates
Public Private Partnership Contracts	# of Public Private Partnership RFP's
STaRS Technical Support & Training	# of SOS Requests Logged
Safety Briefings	# Conducted
Schedule Changes	# of Changes Processed
Schedule Reports	# of Reports Issued
Special Reports	# of Special or Construction Reports
Training Event	# of training events attended
Communications & Public Outreach	% of Milestone met on schedule
Compliance w/reporting requirements	% of Compliance
Engin Mile-DEIS,FEIS,ROD,PDA Schedules	% of milestones met on schedule
Engin Mile-Environmental Studies	% of Milestone met on schedule
Engin Mile-Public Hearings,LEPDA,DB proc	% of milestones met on schedule
Engineer Mile-DB proc,FEIS,ROD,ROW	% of milestones met on schedule
Engineering Milestones-Design,ROW,Const	% of Milestone met on schedule
Fin Mile-Invest grade T&R,Plan of Financ	% of Milestone met on schedule
Fin Mile-Loan Applications,PPP Evaluatio	% of milestones met on schedule
Fin Mile-Sketch T&R,preinary financing	% of Milestone met on schedule
Finance Mile-Plan of Finance,Investments	% of milestones met on schedule
Interoperability	% of milestone met on schedule
Manage Construction Budget w/i limits	% of budget expended to date
Manage Construction expenditures	% of budget expended to date
Operations Milestones-TCS Selection	% of Milestone met on schedule
Project Delivered on Budget	% of projects within budget
Project Delivered on Schedule	% of projects on schedule
Proj. Scope,Row & PUE Serv. on Schedule	% completed on time
TIP utility construction plans,agreement	% completed on time
Utility Cost Agreements,use & occupancy	% completed on time
Utility encroachment review	% completed on time
Value Management Program	# of decisions on products complete
Value Management Program	# of Value Engineering projects studied
Value Management Program	# of accepted VE recommendations