

# RESOURCES AND CONTACTS

## Division 2 – District 2: Pamlico County

209 South Glenburnie Road

New Bern, NC. 28560

8:00 a.m. to 5:00 p.m., Monday through Friday

Phone: (252) 514-4716

## North Carolina Department of Transportation

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### Customer Service Office

1-877-DOT4YOU

(1-877-368-4968) (Also can be reached at (919) 733-3109 or NCDOT homepage

<http://www.ncdot.org/public/contactus/customerserviceoffice.html>)

### Secretary of Transportation

1501 Mail Service Center

Raleigh, NC 27699-1501

(919)733-2520

### Board of Transportation Member

Current contact information for the Board of Transportation may be accessed from the NCDOT homepage <http://www.ncdot.org/about/board/agenda.html> (Search by Org.) or by calling the Customer Service Office.

### Division of Highways

Division specific contact information can be found at <https://apps.dot.state.nc.us/dot/directory/> (Search by Org.)

### Division Engineer

Contact the Division Engineer with general questions concerning NCDOT activities within each Division; information on Small Urban Funds.

### Division Construction Engineer

Contact the Division Construction Engineer for information concerning major roadway improvements under construction.

### Division Traffic Engineer

Contact the Division Traffic Engineer for traffic related information, including high- collision locations.

### District Engineer

Contact the District Engineer for information regarding Driveway Permits, Right of Way, Encroachments, and Development Reviews.

### County Maintenance Engineer

Contact the County Maintenance Engineer regarding any maintenance activities, such as drainage and potholes.

## **Centralized Personnel**

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### **Transportation Planning Branch**

Contact the Statewide Planning Branch with long-range transportation planning questions.  
1554 Mail Service Center  
Raleigh, NC 27699-1554  
(919) 733-4705

### **Secondary Roads Unit**

Contact the Secondary Roads Office for information regarding the secondary state-maintained roads.  
1535 Mail Service Center  
Raleigh, NC 27699-1535  
(919) 733-3250

### **Program Development Branch**

Contact the Program Development Branch for information concerning Roadway Official Corridor Maps and the Transportation Improvement Program (TIP)  
1542 Mail Service Center  
Raleigh, NC 27699-1542  
(919)733-2031

### **Project Development & Environmental Analysis Branch**

Contact PDEA for information on environmental studies for projects that are included in the TIP.  
1548 Mail Service Center  
Raleigh, NC 27699-1548  
(919) 733-3141

### **Highway Design Branch**

Contact the Highway Design Branch for information regarding alignment for projects that are included in the TIP.  
1584 Mail Service Center  
Raleigh, NC 27699-1584  
(919) 250-4245

### **Public Transportation Division**

Contact the Public Transportation Division for information public transit systems.  
1550 Mail Service Center  
Raleigh, NC 27699-1550  
(919) 733-4713

### **Other Departments**

Contact information for other departments within the NCDOT not listed here are available at the NCDOT homepage at <https://apps.dot.state.nc.us/dot/directory/> (Search by Org.) or by calling the Customer Service Office.