GO! NC
What Are Credits And Why Do I Care?

What Are Credits?

The primary publishing and sharing component of *GO!* **NC** is Esri's ArcGIS Online (AGOL). In order to use Esri's ArcGIS Online product, NCDOT has purchased a subscription.

This subscription provides a pool of purchased service credits that are consumed as we use AGOL functions and capabilities. Service credits are consumed at the time we use a function and throughout the year for the content we store on AGOL.

Why do I Care?

As a publisher to AGOL, you use credits when you publish content to AGOL, create maps, store data, and use the tools. Users of your content use credits when they view a map or download data.

Many functions and capabilities of AGOL use very few credits; such as publishing small data sets, creating web maps, and providing downloads. These functions are permitted with little oversight by the *GO!* **NC** governance group.

However, other capabilities and tools can use a lot of credits.

As a publisher, you are responsible for the credits you use.

It is recommended that you talk to the *GO!* **NC** Team (gishelp@ncdot.gov) before doing the following:

- Upload imagery
- Create tiled map services
- Upload feature services larger than 50 MB (there are likely performance issues, too)
- Use any of the analysis tools, especially as part of a repeatable workflow
- Perform more than 1000 geocodes per year
- Or you just aren't sure.

Often the *GO!* **NC** Team is aware of other solutions, variations, or tips that will use fewer credits with similar results.

Feel free to contact the *GO!* **NC** Team any time you have any questions or concerns about your potential credit usage.

More information about AGOL service credits can be found here:

http://www.esri.com/software/arcgis/arcgisonline/credits

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