Crash Web

Information, Guidelines, and Troubleshooting
September 2014 / Revised September 2022

Crash Web is an on-line system that provides images of crash reports (originals and supplements). Personal information contained in crash reports is protected by both federal and state law. This document provides information to users and administrators of the Traffic Engineering Accident Analysis System (TEAAS) for managing Crash Web accounts.

Contents

I.   NCID

An NCID (North Carolina Identity Management Service) account is required to access Crash Web. These accounts are NOT managed by the Department of Transportation for external parties. All NCDOT employees will have a NCID account setup at the time they are employed with the Department. Parties external to NCDOT can register for a new NCID account at the link below:

https://ncid.nc.gov/idmdash/#/default
Access to the NCID system, including contact information for asking questions or resolving issues, is as follows:

https://ncid.nc.gov/

II.   Access – New

New access to Crash Web for North Carolina Department of Transportation Division of Highway (NCDOT DOH) users is managed by the NCDOT's Traffic Safety Unit. The Traffic Safety Unit also manages accounts for external l (outside of NCDOT) partners that utilize TEAAS. External users requesting access to Crash Web must first obtain an NCID (see Item 1, above). Second, they must complete the following form:

https://connect.ncdot.gov/resources/safety/Teppl/TEPPL%20All%20Documents%20Library/C34_CWRForm.pdf

Third, they must send the completed form to TEAAS_Support@ncdot.gov.

III. Deactivation due to Inactivity

Crash Web accounts are automatically deactivated after 90 continuous days of inactivity. If your account is deactivated due to inactivity, contact TEAAS_Support@ncdot.gov to have your account reset.

IV. Property Damage Crashes and Reports

To login to Crash Web, go to the link below:

https://crashweb.ncdot.gov

You will first be redirected to the NCID login page shown below. Enter your NCID User ID and Password here:

Once logged in, you should see the page below. Click on the "GO →" button beside the "External User Crash Report Requests" as indicated by the red arrow in the screenshot below:

Click on the "Reports" link on the next page:

You are now in the reports section of Crash Web and should see a webpage similar to the screenshot below:

To search for crashes coded as having DOT property damage, select "DOT Property" under the "Criteria" section. Next select the date range you wish to query under the "Date Range (mm/dd/yyyy)" section. Finally, select the "County" you are interested in. (You could also select an entire Division by changing the toggle to the "Division of Highways" option.) When you are done entering your search criteria, select the "Get Crash Reports" button.

You should then see a results screen similar to the one below.

To view the actual crash report, click on the Crash ID number indicated by the red arrow in the screenshot above. You will then see the window below open.
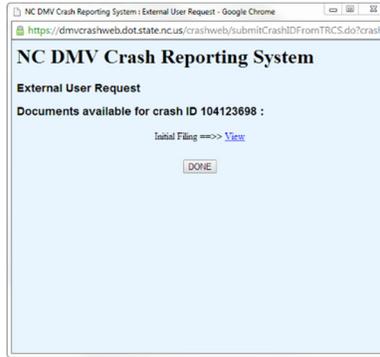
Click the "View" link and the crash report should then open.

If you have any questions or run into any issues with this process, please email TEAAS_Support@ncdot.gov and someone will respond promptly.

V.   Other Search Options

Additional search functionality was added to crashweb in August of 2022. This search functionality can be accessed through the "Search Criteria" portion of crashweb.
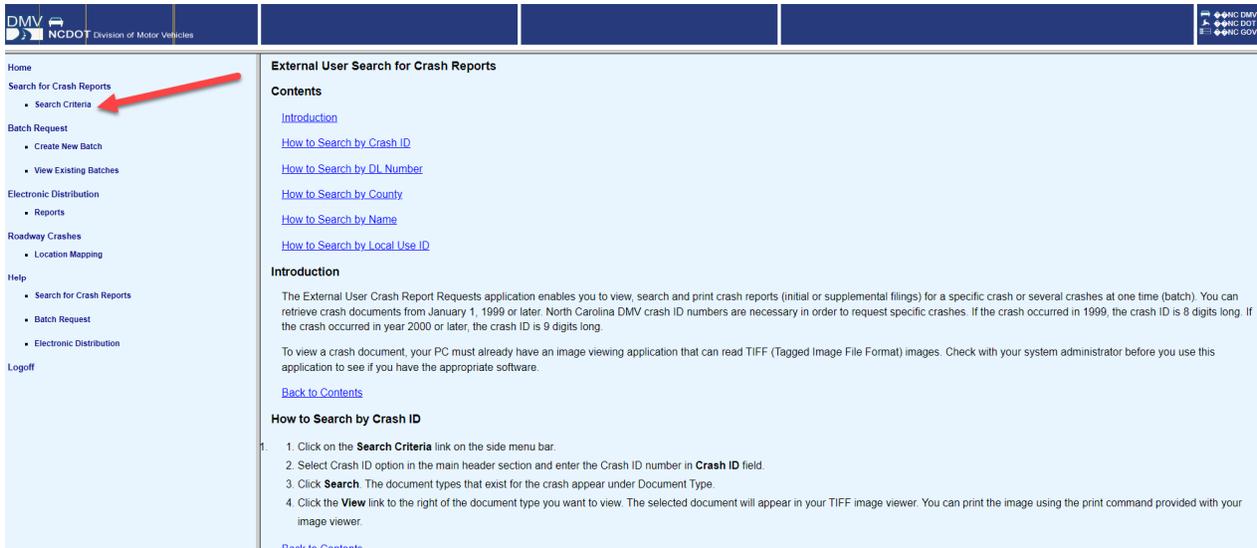
After clicking on the "Search Criteria" button, you will see the different search options available.
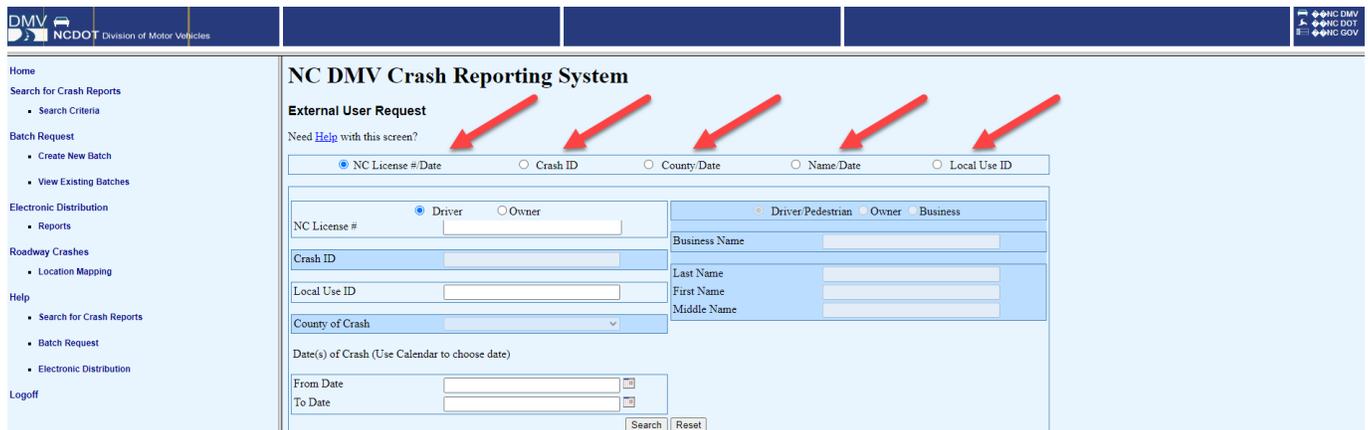
To search for a crash by driver's license number, you will need to enter the "NC license #" AND the date range ("From Date" and "To Date" fields).

To search for a crash by crash id number, you will need to enter only the "Crash ID".

To search for a crash by County, you will need to enter the "County of Crash" AND the date range ("From Date" and "To Date" fields).

To search for a crash by a driver, pedestrian, or owner name; you will need to enter the "Last Name" AND the "First Name" OR the "Middle Name" AND the date range ("From Date" and "To Date" fields).

To search for a crash by a business name, you will need to enter the "Business Name" AND the date range ("From Date" and "To Date" fields).

To search for a crash by Local Use ID, you will only need to enter the "Local Use ID".