

NCDOT TSMO Statewide Strategic Plan

Service Layer Plans

July 31, 2023

Final

Introduction

The service layer plans serve as a roadmap of activities for the next one to five years for each of the TSMO Program functions.

Each service layer plan contains a description, the current level of maturity, objectives organized around the program's goals, and action items. The service layer plans do not prioritize activities, and it is important to note that priorities can change over time in response to new opportunities or urgent needs.

