

| Questions   | Answers  |
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| When can we expect the FY21 grant agreements to be sent?  | They must be approved, but should be sent out very soon. Some of the process has been changed and that has made it take a little longer.   |
| So are you saying that drug/alcohol testing will be conducted on these dates?   | No, this will cover what it being required.  |
| Will you please send the virtual training calendar out to everyone?   | Yes, it will come out with new MDS/planner assignment.   |
| Once a cares act claim is submitted, how long does it take for it process?  | Varies based on documentation and must go through a new process – no set time table. Priority is to get it to you asap.  |
| Are there any more face masks remaining and how can a system get more?  | Yes, we have distributed all current orders so far. Please send your request to your MDS and we will work to get that to you.  |
| What ever happened to the DHHS CARES money? We had a meeting 3 weeks ago but no final word has been given on how to get that money? no smartsheet was sent out we have need to bill for July. | We still have outstanding questions that need to be answered. We are working on this as quickly as we can.<br>If it can be distributed through the CARES ACT funds, submit that way for now. |
| When is the Traveler Aid training webinar?  | Nothing is currently scheduled. Please stay tuned.   |
| How do we draw down 5307 Cares Act money if we do not have an award letter yet?   | Correct. We are waiting on FTA approval. We will report directly once we know.   |
| When submitting a cares act claim, do you enter a lump sum into the claim, and then attach payroll registers and invoices?  | Claim needs are the same – on summary sheet you need documentation breakdown and we do need payroll registers and invoices.<br>Note: They cannot be reimbursed if on unemployment.           |
| Once L2 approval is completed, how long does it take to get final approval for 5307 Cares Act 2020-2021?  | We are still waiting on the FTA for these.   |
| How does an individual county find out what level their 5307 cares grant is at?   | Talk to your MDS and we can find out. Each subrecipient can also access this in EBS to see this info.  |
| If our agency received/managed ROAP funds, but is not a direct recipient of 5311 or 5307 funding...can this agency apply for transportation CARES funds?                                      | These special cases will need to be looked into. Please reach out to your MDS about this and we will look into it.   |
| Just a point to make you asked us to charge the DHHS Cares money before we charge the NCDOT Cares moneys. Now you are asking us to charge   | This was the hope because that money expires at the end of the year. because that is not currently in place yet, please submit via the CARES ACT   |

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| <p>the NCDOT money first? We plan to do file quarterly so we have to wait for the 1st quarter to over.</p>  | <p>now in order to continue to access the money you need until that is in place.</p>   |
| <p>Comment from David Rhew:<br/>It is very important from an advocacy perspective to file as many cares act claims for revenue losses between March 2020 and June 2020 before September 2nd when the General Assembly returns to demonstrate the process is moving and dollars are flowing to transit systems.</p>  |  |
| <p>Meal Delivery Questions Consolidated:</p>  |  |
| <ol style="list-style-type: none"> <li>1. Meal delivery, according to the FTA Circular is and allowable cost under 5310. I plan to use my 5310 funds for this year to offset costs for meal delivery. (This cost will be removed from my CARES claim)</li> <li>2. Could you elaborate on the meal delivery? I was under the impression from previous emails that meal delivery WAS a reimbursable expense.</li> <li>3. Meal delivery can be charged to the CARES Act no? But can not be counted in trip numbers in OP-Stats?</li> </ol> | <p><b>Meal Delivery - CE4: Can CARES Act funds or Urbanized Area Formula Grants (Section 5307) and the Formula Grants for Rural Areas Program (Section 5311) funds administered under the provisions of the Emergency Relief program (49 USC 5324) be used for the operating costs of essential services such as meal delivery?</b> (The period during which these operating expenses are eligible for reimbursement has been extended to January 20, 2021)</p> <p>A: Yes. The use of transit vehicles is eligible as an incidental use if the delivery services do not conflict with the provision of transit services or result in a reduction of service to transit passengers. As part of Emergency Relief efforts authorized by 49 U.S.C. § 5324, FTA also will permit recipients to use Section 5307/5311 funds administered under the provisions of the Emergency Relief program or CARES Act funds until January 20, 2021, to pay for the operational costs of such services. In addition, this service is eligible for <a href="#">FEMA's Public Assistance program</a>, and to maximize the funding available to them to respond to the COVID-19 public health emergency, FTA recommends that recipients check with their State Office of Emergency Services to determine whether those resources are available, or to seek reimbursement from the entity requesting the service. A recipient may charge only costs not covered by other entities to an FTA grant.</p> |

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| <ol style="list-style-type: none"> <li>4. It is our understanding that meal delivery can not be counted in our trip numbers, is this correct?</li> <li>5. HCCBG is reimbursing us for meal delivery.</li> <li>6. HCCBG funds can be used as match for 5310 (in refence to Meal delivery)</li> <li>7. When you provide the direction regarding meal delivery, please clarify 1) that we can use CARES funding to cover the cost of delivery. 2) Also, please provide guidance on how we can possible pull the miles out when tracking useful life since the miles will show up on the vehicle as part of total mileage</li> <li>8. Why would we not count meal deliveries in opstats?</li> </ol> | <p>You can report these as incidental trips, but the NTD will not accept these miles.</p> <p>Kai: Do not count meals as trips in OpStats<br/>Blair: These miles cannot be counted towards useful life on vehicles.</p>  |
| <p>Where is the Smart Sheet to sign up for the FY22 Call for Projects Training</p>  | <p>The Application Training Session were sent out as Outlook invites. I will forward to anyone that needs it again. No SmartSheet for this one.</p>   |
| <p>You mentioned the potential of CARES grant funds being limited/taken away by the FTA due to lack of drawing the CARES funds down quickly enough. We would like to help with this, but we haven't received an award letter for the 5307 CARES funds (we have received 5311 CARES funds so will start drawing that down asap) - how can we help draw down funds without having the award letter?</p>   | <p>CARES ACT cannot be taken away, but slow drawdown can affect needed future funding if it looks like transit does not need it.</p>  |
| <p>When submitting a CARES Act claim, do we need to deduct the federal 5311 funds received that quarter, just as we need to deduct the fare revenue for that quarter?</p>   | <p>Detailed claim guidance will be released soon. As a general response, all CARES Act claims must be associated with public transportation service and should follow the same basic formula- add eligible operating expenses, then subtract all revenues. If 5310 was used as a revenue during the claim period, the 5310 funds and associated local match must be subtracted as revenues from the expenses.</p> |
| <p>If we have drawn down most of Round 1 CARES and do not have enough left to draw down for July expenses, do we need to wait and submit the July claim after the Change Request is completed after FTA approval?</p>   | <p>CARES – Yes<br/>Other Federal Funds – You can use those</p> <p>Until we get more CARES Funds, no more can be drawn down.</p>   |

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| <p>Is there a template that we should be using to report the revenue losses? To make claims for revenue losses, we planned to compare FY19 for March-June to FY20 March-June and report the variance as the loss. Is this the correct methodology?</p> | <p>We can only reimburse for actual costs, not losses.</p>                                    |
| <p>When can we expect to receive the agreement for FY-21 5339 Capital to order new vehicles, which were not included on the 5311 agreement.</p>  | <p>This has been addressed.</p>   |
| <p>Can you please give us a bit more detail about the new alignment/regions?</p>   | <p>Map will be sent out at the end of the call.</p>   |
| <p>Will PTD allow us to move advertising/promotional items this year to cover other expenses as you did when COVID first began?</p>  | <p>Yes, but a minimum of 2% of your total budget must remain in marketing for use.</p>        |
| <p>I meant to ask: do we need to deduct 5310 federal funds received, as well as fare revenue, from our CARES Act Claim?</p>  | <p>Claims for CARES funds are separate from your normal 5310 Federal Funds.</p>               |
| <p>Will the regional division also be in the finance and safety/security areas or just in MDS?</p>   | <p>Just the MDS, now called Planners.</p>   |
| <p>Any legislator word or hope for restoring some ROAP funding mid year?</p>   | <p>There will be no change mid-year. We are working to have it restored next fiscal year.</p> |