



NORTH CAROLINA

Department of Transportation



Integrated Mobility Division Transit Systems Call

May 17, 2023

AGENDA

- Finance & Grant Admin. Updates
- Procurement & Vehicle Updates
- Compliance updates
- Other reminders and updates
- Questions

Finance Updates



Finance Updates

- Everyone should have received their supplemental contract via DocuSign for signature. The POP end date on these contracts are June 30, 2025
- Please submit your change request to balance budgets prior to June 15th. All budgets must be balanced before submitting final claims in EBS
- Final claims are due in EBS on or before July 30, 2023 for all projects ending June 30, 2023
- All CARES and ARPA projects have been extended to June 30, 2024; you do not need to submit a period of performance application on these projects

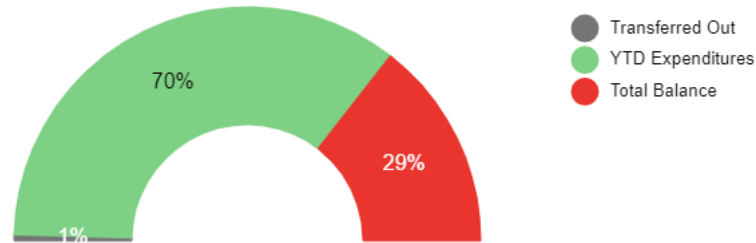
ROAP Update as of May 16, 2023

Overall ROAP Stats		
Primary	Amount	% Total Allocation
ROAP Allocation	\$18,690,029	
Carryover	\$3,629,744	
Allocation + Carryover	\$22,319,773	
Transferred Out	\$187,077	1%
YTD Expenditures	\$15,683,220	84%
Total Balance	\$6,449,476	35%

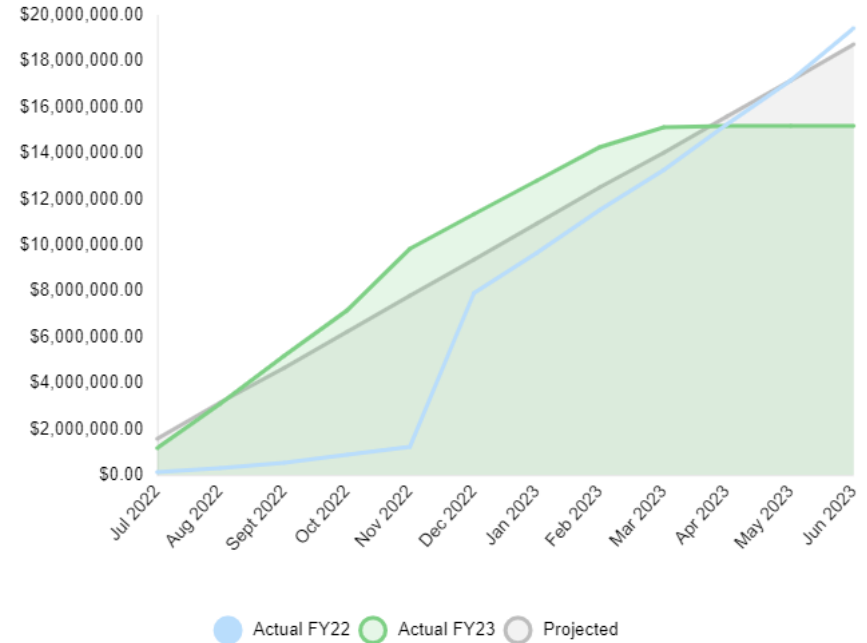
EDTAP, EMPL, RGP Stats				
SFY2023	Net Allocation	Expenditures	% Expended	County Funds Used
EDTAP	\$10,078,549	\$7,646,541	76%	\$2,019,562
EMPL	\$2,783,054	\$2,437,434	88%	\$1,057,296
RGP	\$9,262,495	\$5,599,246	60%	\$687,883
Totals	\$22,124,098	\$15,683,220	71%	\$3,764,742

Net Allocation includes Carryover Amounts and Transfers.

Expenditure Progress



Actual vs Projected Expenditures



*The transit systems had the option to roll up July - December reports into the December data for SFY2022.

ROAP Update Continued

- March 2023 ROAP report is due May 15th.
- The end of year reconciliation of ROAP reports will begin in July, if past reports need to be corrected or submitted, please advise as soon as possible.
 - RGSs will reach out to systems who have not submitted reports through the fiscal year or who have not corrected or revised a ROAP report and resubmitted them.
 - These actions are necessary to complete the reconciliation at the end of the fiscal year.

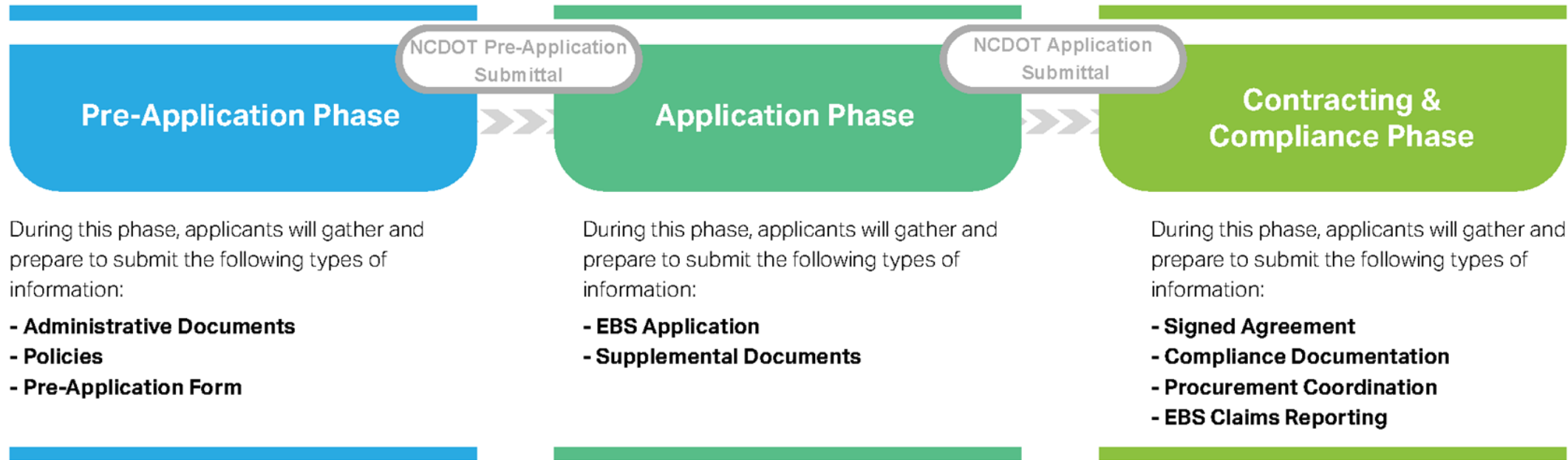
The link to the SmartSheet is:

<https://app.smartsheet.com/b/form/ea46d9e0611c406d84b62a9b72b82c78>

Grant Administration Updates



FY 25 Unified Grant Application (UGA) Process



Key Dates:

- April 3, 2023 Open Call for Projects – Friday, October 6, 2023 Grant Applications due in EBS. Application Phase to open in July.
- By June 30, 2023, all vehicle mileage should be updated in Asset Works to be included on the FY 25 vehicle replacement list
- Mid-July - The vehicle replacement list will be added to the EBS Combined Capital Application

Recent Grant Administration Updates



Key Updates

- The FY 25 Section 5311 Admin allocations were increased by 5% compared to the FY 24 amounts.
- Rural State Operating Program, FY 24 Second Call for Projects is under review for funding allocations. These will be finalized by late June.
- The FY 24 Certs and Assurances were due to be uploaded in EBS by April 27. If your agency has not submitted these documents, your Regional Grant Specialist will be in contact.

Procurement Updates

Procurement Updates – Vehicle Ordering

- NCDOT Agency Specific Contract 54-SG-05062021 has been awarded
 - Awarded as of 4/18/23 to the following vendors:
 - Creative Bus Sales, Inc.
 - Interstate Transportation Sales, Inc.
 - Palmetto Bus Sales, Inc.
 - Includes vehicle and participating options pricing for:
 - Mid-roof and High-top Raised Roof vans (non-ADA or ADA)
 - 20ft, 22ft, 25ft and 28ft Light Transit Cutaway-type Vehicles (LTV)
 - Two vendors have priced options for fully electric vans and LTVs (Interstate and Palmetto) through this contract; please reach out to vendors directly for questions related to these vehicle types

Procurement Updates – Vehicle Ordering

- FY23 Vehicle Orders

- Systems who have been approved for NCDOT/FTA funding in FY23 may now look to order vehicles at their convenience utilizing this contract
 - The sooner orders are placed the higher likelihood you will receive them quicker; vendors have the opportunity to submit for price increase amendments for this contract when necessarily so the sooner an order is placed, the higher the likelihood that the pricing will stay firm
 - One mistake on the order forms that were distributed is that the seat coloring is missing; please refer to previous year's order forms for available seat color options (or feel free to reach out to me for that information if you do not have previous year's order forms available)
- When placing orders:
 - Please make sure that you have an active executed agreement funding these orders
 - Make sure that the vehicle type you are ordering matches the G-code in your approved agreement
 - CC Chris Dodson, Procurement Officer when the order forms are emailed to the vendor of your choice
 - Chris Dodson
 - cbdodson@ncdot.gov
 - 919-707-4696

Supply Chain Issues

- As many systems know, throughout the last 2 years, supply chain problems have heavily affected all Capital purchases
 - Vans, buses, components for vehicles
 - Microchips
 - Increased cost and longer wait times for construction materials
 - Etc...
- Please relay any outstanding supply chain issues or concerns to:
 - Chris Dodson, IMD Procurement Officer
 - 919-707-4696
 - cbdodson@ncdot.gov

Compliance Updates

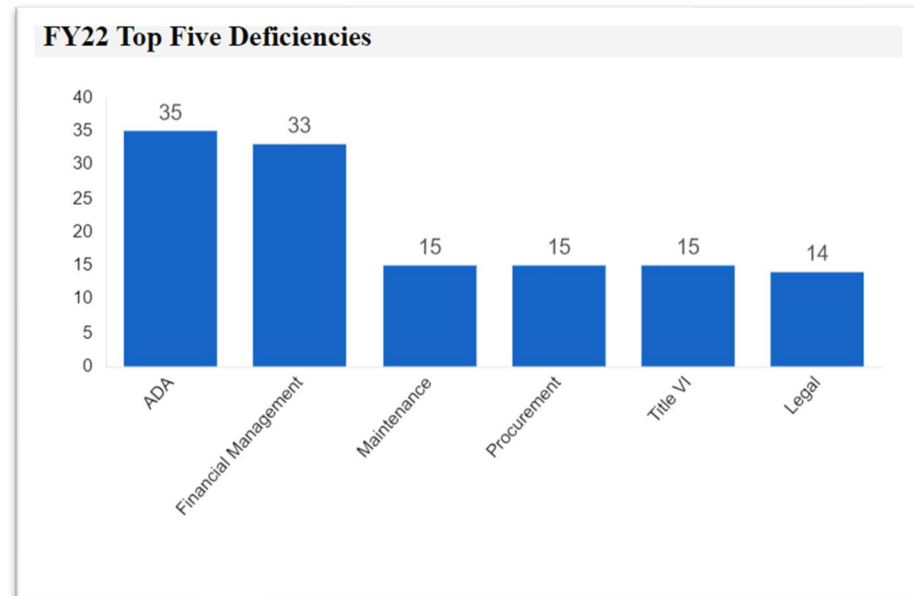
Compliance Review Updates

Compliance Review (33 Reviews in Total)

- Compliance Review Visits Conducted: 33 (100%)
- Scheduled, but not conducted: 0 (0%)
- Compliance Reviews in the Corrective Action Stage: 8 (24%)
- Closed: 25 (76%)

Deficiency Trends

- 185 (159 closed) Total Deficiencies (Final)
- Top Five Findings Categories:
 - ADA (35)
 - Financial Management (33)
 - Maintenance, Procurement & Title VI (15)



2023 Compliance Reviews

- In 2023, we will cover 51 Compliance Reviews
 - 30 5310 Non-Profit Reviews (will begin in May/June)
 - 21 5311 Transit System Reviews (Will begin in the Fall)

Compliance Reviews

Compliance Reviews

[Home](#) ▶ [Connect NCDOT](#) ▶ [Doing Business](#) ▶ [Public Trans](#) ▶ [Compliance Reviews](#)

Compliance Review Cycles

Compliance Reviews are conducted at least every three years or sooner depending on various factors. Below is a list of transit systems that will have Compliance Reviews within the year at the top.

If you would like to prepare for your review early or learn what is covered within these reviews, please click on this document:

[Compliance Review Workbook](#)

(Workbook is reviewed and changes made on a yearly basis)

Calendar Year 2023

Alexander County (DSS) (Non-Profit)	Avery Association of Exceptional Youth (Non-Profit)	Catawba County (Non-Profit)
Central Carolina Community College (Lee County) (Non-Profit)	Community & Senior Services of Johnston County (Non-Profit)	Granville County Senior Center (Non-Profit)
Johnston County Industries (JCI) (Non-Profit)	MONARCH - Currituck County (Non-Profit)	MONARCH - Pasquotank County (Non-Profit)
MONARCH - Columbus County (Non-Profit)	County of Davidson, Senior Services (Non-Profit)	The Life Center (Non-Profit)
The Workshop of Davidson (Non-Profit)	Rutherford County Life Services (Non-Profit)	Anson County Council on Aging (Non-Profit)
Chatham County Council on Aging (Non-Profit)	Rutherford County Senior Center (Non-Profit)	Graham County-Senior Center (Non-Profit)
Hyde Health Dept (Non-Profit)	MONARCH - Stanly County (Non-Profit)	Kerr Tar COG (Non-Profit)

Other Updates & Reminders



Training Information

- **Training Survey** – Directors should be receiving the training survey within 2 weeks.
 - The survey should be filled out by the someone with extensive knowledge of the current training program.
 - The survey will take 15-30 minutes to complete depending on the input you choose to provide.
- **PASS Training** – IMD will be offering in-person PASS training classes.
 - Multiple opportunities in different locations across the state, dates are TBD.
 - If you have a facility that can accommodate up to 20 participants, and can have 2 vehicles available to do hands-on training, e-mail Kevin Edwards @ kbedwards@ncdot.gov to offer your location. This will help get class locations determined and dates can then be set for the training.
 - *Train the Trainer*, initial certification class, not recertification classes.



NORTH CAROLINA

Department of Transportation

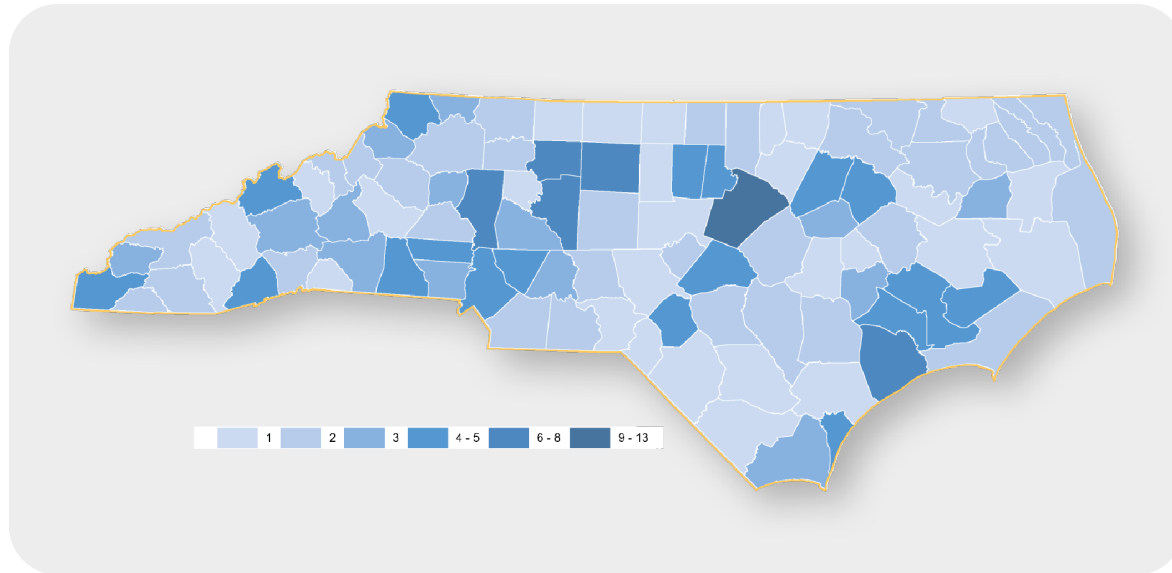


2023 IMD PARTNER SURVEY RESULTS



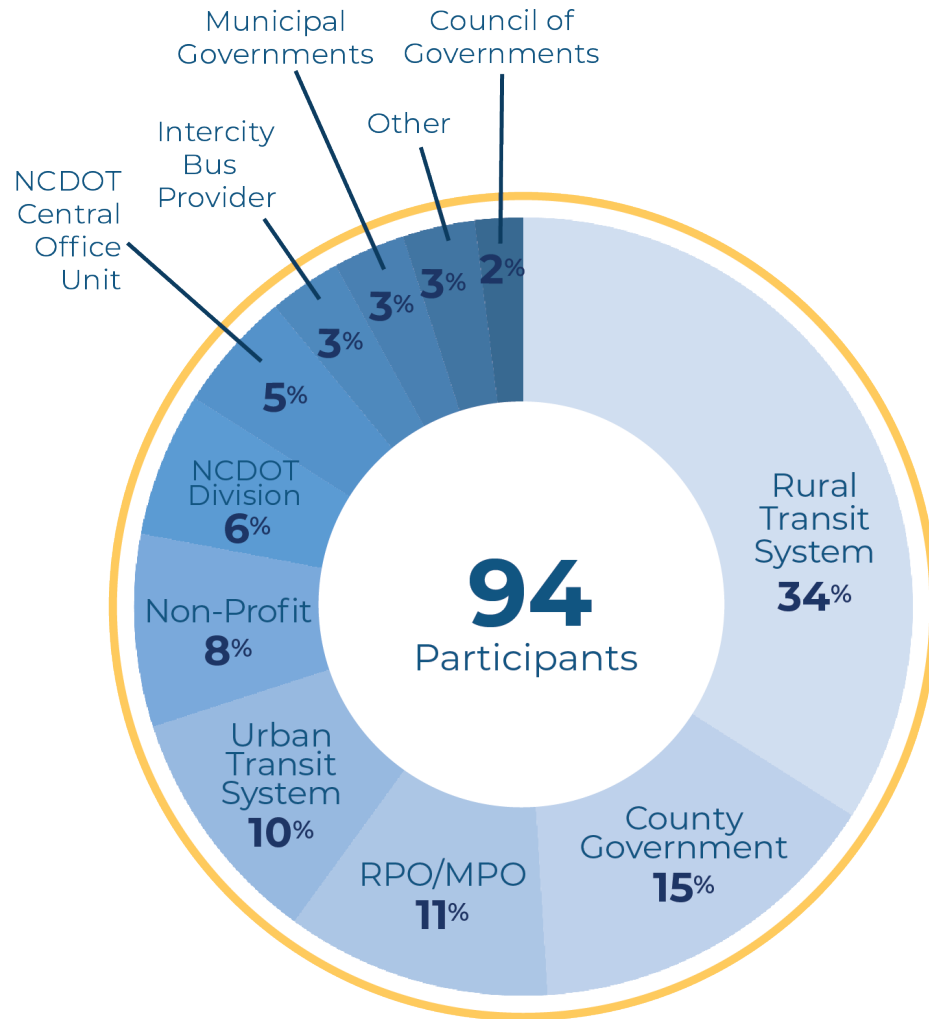
May 17, 2023

IMD Survey Audience and Responses by County



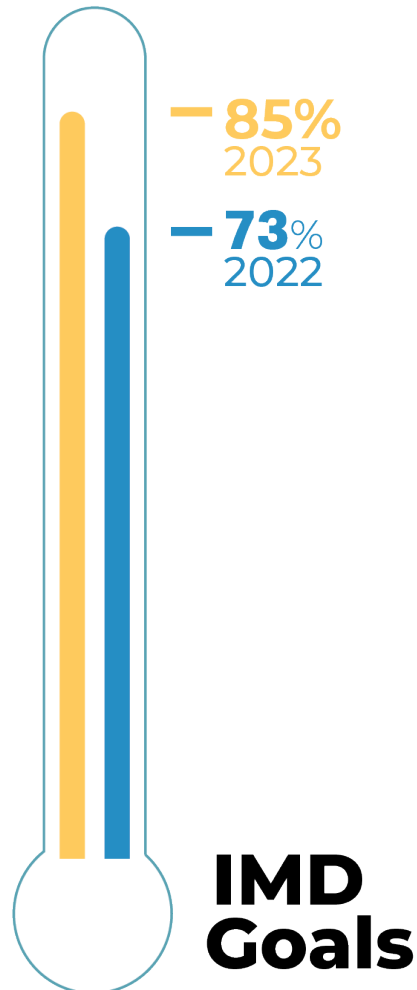
- The total of 75 distinct zip codes from survey respondents reflects a broad spectrum of reach across the state and includes a large swath of representation from within the different organization types.
- PublicInput survey was directed toward transit agencies, partners, internal NCDOT offices and units, and other community organizations and was open from March 8-24, 2023.
- Purpose was to solicit input for developing future goals and objectives for IMD and to help shape the future of integrated mobility within the state.
- A total of 42 possible questions were included in the survey with 20 minutes being the estimated time for completion.

IMD Survey Participants – Organization Types



- Of the respondents that identified an organization type, the top three types were: Rural Transit System (34%), County Government (15%), and RPO/MPO (11%).
- At the end of the survey period, there were 94 participants and 458 comments in response to the open-ended survey questions.
- 67% respondents have worked directly with IMD for more than 5 years; 30% for 1-5 years; and 3% for less than 1 year.

IMD Goals – Organizational Alignment



- In 2023, Goals and Satisfaction changed from a sliding scale of 1 to 100 in 2022, to a 1-10 Likert scale model to more accurately represent the sentiments of survey respondents using a smaller and more manageable metric.
- Highest responses for IMD Goal Alignment originate from three Municipal Government and two Council of Governments participants who consistently ranked IMD at level 10 on a scale of 1 to 10 for the following three categories: Increase Access, Enhance Quality of Life, and Ensure Safety.



Increase Access – Eliminate transportation barriers and ensure all North Carolinians have equal access to opportunities and services.



Enhance Quality of Life – Offer a convenient network of multimodal choices to enhance the quality of life for North Carolinians.



Ensure Safety – Ensure all road users can travel safely by building complete streets and proactively correcting areas susceptible to crashes involving vulnerable road users.

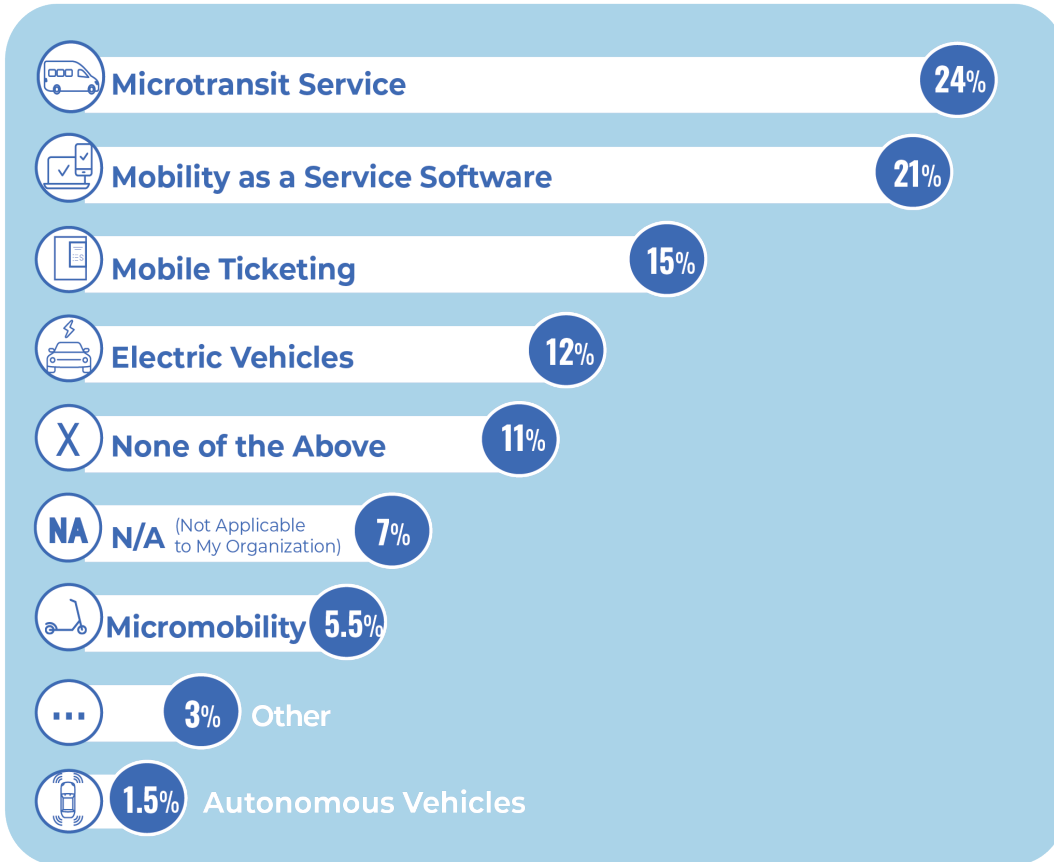
Service Satisfaction

REPORT CARD			
	2022	2023	
Overall Satisfaction	63	76	▲
IMD is Knowledgeable about Org Issues	58	66	▲
IMD is Knowledgeable about Org Services	58	68	▲
Informative Communication from IMD	68	77	▲
Accuracy and Helpfulness of IMD Information	69	75	▲
IMD Professionalism	83	87	▲

- From 2022 to 2023, there is marked improvement for IMD Service Satisfaction for all agency respondents, increasing from an average of 62.7 in 2022 to 76.0 in 2023.
- Positive trends in Service Satisfaction from 2022 to 2023 continue across all categories, including Knowledgeable about Organizational Issues, Knowledgeable about the Organization's Services, Informative Communication from IMD, Accuracy and Helpfulness of IMD Information, and IMD Professionalism.
- Lowest scores persist in the categories of being Knowledgeable about the Organization's Issues and Knowledgeable About the Organization's Services; respectively reporting at 65.6 and 67.8, representing all agencies in 2023.
- Overall, the highest satisfaction scores are consistently recorded in the category for IMD Professionalism, rating 82.7 in 2022 and 87.2 in 2023.

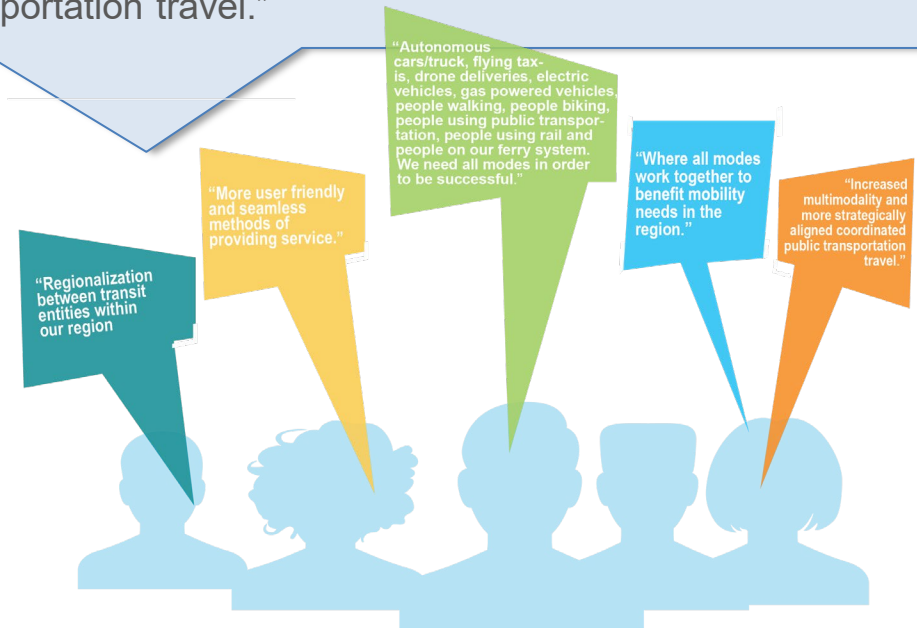
Future of Mobility – Trends and Comments

Which mobility trends are most likely for your organization to adopt within the next 5 years?



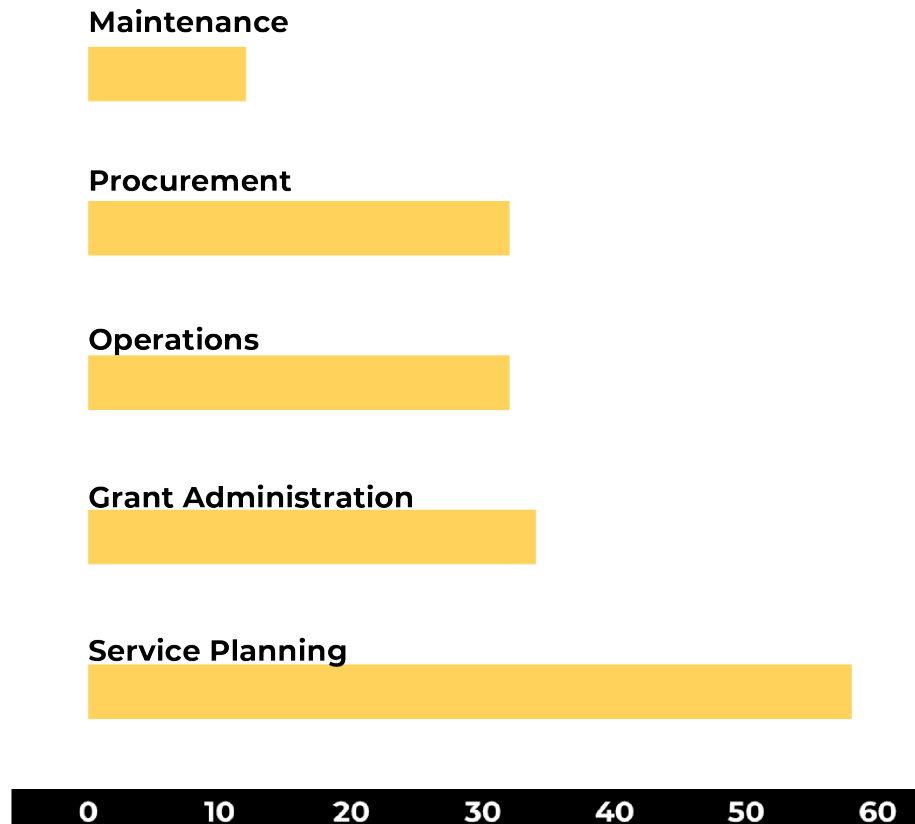
What Does The Ideal Future Of Mobility Look Like In My Region?

- “Regionalization between transit entities within our region.”
- “More user-friendly and seamless methods of providing service.”
- “Autonomous cars/trucks, flying taxis, drone deliveries, electric vehicles, people walking, people biking, people using public transportation, people using rail, and people on our ferry system. We need all modes in order to be successful.”
- “Where all modes work together to benefit mobility needs in the region.”
- “Increased multimodality and more strategically aligned, coordinated public transportation travel.”



Regional Mobility Coordination

In the future, in which areas would your organization like to coordinate or integrate with others in your region?



- Most participants interested in coordinating or integrating service planning followed by grant administration
- Participants least interested in coordinating or integrating maintenance
- When asked what the challenges are faced in coordination, many participants answered they have a lack of staff capacity and governance concerns. Many stated they need support.

IMD SmartSheet Links for Transit Systems

IMD SmartSheet Links for Transit Systems

This page will list commonly used SmartSheet Links will doing business with IMD. Please send any questions to Timothy Blair Chambers, Jr., Compliance & Procurement Branch Manager, Integrated Mobility Division, North Carolina Department of Transportation, 919-707-4693 (office) or tbchambers@ncdot.gov.

General/Surveys

- 📄 Provide feedback from Transit Calls and Ideas for training topics here.
- 📄 Transit Facility Feasibility Survey (Open)
- 🔗 Microtransit Feasibility Studies Call for Applications

ROAP Reports

- 📄 ROAP Report Entry (Monthly)

Charter Reports

- 📄 Charter Report Quarterly Submission (new)

Transit Activity Reporting

- 📄 Accident/Incident Reporting (Active)

Vehicle Related Reporting

- 📄 Vehicle Disposition Tracking (Coming Soon)

Emergency Management Transit System Status Reports

Transit Communication Hub

IMD Calendar (Website) (View Only) : smartsheet Report Abuse Help

Calendar View Filter

February - March 2023

1 Month

February 2023

S	M	T	W	T	F	S
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28				

March 2023

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

April 2023

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
February 5	6	7	8	9	10	11
Areas of Persistent Poverty Program FY 2023 Survey of Interest Window						
FY23 Low or No Emission Grant Program & the Grants for Buses and Bus Facilities Competitive Pro						
FY24 5303 Planning Application Window						
Transit System						
12	13	14	15	16	17	18
DAMIS Report						
FY23 Low or No Emission Grant Program & the Grants for Buses and Bus Facil						
FY24 5303 Planning Application Window						
Multimodal Up						
19	20	21	22	23	24	25
FY24 5303 Planning Application Window						
26	27	28	March 1	2	3	4
Monthly Claim						
FY24 5303 Planning Application Window						
5	6	7	8	9	10	11
Transit System						
FY24 5303 Planning Application Window						

View Detail

FY23 Low or No Emission Grant Program & the Grants for Buses and Bus Facilities Competitive Program Survey of Interest Window

Date
02/07/23

End Date
02/15/23

Time

Link
<https://app.smartsheet.com/b/form/6ef27e6b03434abc8fe>

Point of Contact
Blair Chambers

Contact Email
tbchambers@ncdot.gov





Transit Communication Hub

Due in the Last 30 Days & the Next 45 Days (View): [smartsheet](#)

Transit System Meeting @ 1pm	02/08/23
DAMIS Report FY23 (Jan - Dec) (CT)	02/15/23
Multimodal Updates Meeting	02/15/23
Monthly Claims Due (w/DBE and Progress Reports)	02/28/23
Transit System Meeting @ 1pm	03/08/23

Communications

✓ Date Sent	 Name	Subject
2/7/2023	 FY23 5339 Survey of Interest ✱	Announcements
2/6/2023	 TLDP Registration - Spring 2023 ✱	Training
1/30/2023	 FY2024 Application Certs and Assurances Package	Announcements
1/30/2023	 Areas of Persistent Poverty Program FY2023 Notice of Funding Opportunity ✱	Announcements

QUESTIONS



Previous slides, recordings and FAQs:

<https://connect.ncdot.gov/business/Transit/Pages/Transit-Meeting-Resources.aspx>

Provide feedback and ideas for topics:

<https://app.smartsheet.com/b/form/f626a9fbbd7649e4ba4dd45b3bedbcfd>